

1. Please provide the survey respondent's information below.

First Name

Last Name

Title

Email Address

Phone Number

Welcome to MIRO data collection survey. Please review the following questions and their answers based on the latest academic year. The answers are provided from your office last year. If you believe there is a change in the answers, please write down the change in the comment box below each question.

2. The latest data you provide is Academic Year (please specify the range, e.g., 2019-2020)

3. Computer Facilities:

a. How many computers/terminals are available on campus for general student use?

Current Answer: 117 (ITS-managed)/55 (other department managed)

b. How many ports are available on campus for general use?

Current Answer: 6

c. Which of the following are accessible to students?

(X) Intranet

(X) help desk

(X) student e-mail accounts

(X) (class) grades

(X) (class) registration

(X) (class) schedules

4. Is your institution equipped with a campuswide network?

Current Answer: Yes

4.1 If yes, can this network be access from student residence room?

Current Answer: Yes

4.2 Can it be accessed from off campus (e.g. through a modem or telnet)?

Current Answer: Yes

5. Percentage of college-owned or –operated housing units that are wired for high-speed Internet access:

Current Answer: 100%

6. Is your institution equipped with a wireless campus network?

Current Answer: Yes

If yes, wireless services is available:

Current Answer: Throughout the entire campus

7. Is there at least one staffed computer lab on campus available to undergraduate students?

Current Answer: Yes

7.1 If yes, is at least one staffed computer lab open 24 hours a day while school is in session?

Current Answer: No

7.2 How many days a week is it open while school is in session?

Current Answer: 7

7.3 Does that staff provide training or assistance to undergraduates in the use of:

Software: Yes

Internet: Yes

Computers: Yes

8. Are enrolled undergraduate students required to have their own computer?

Current Answer: No

8.1 Is a computer purchase or lease plan available through your institution?

Current Answer: Yes

9. Computer Requirements:

Every student required to take a computer course: no

Every student required to lease/own a computer: no

10. Computer/Network Access:

Total number of microcomputers available to all student: 172

School provides Internet access to all students: yes

School provides E-mail services/accounts to all students: yes

Computer equipment/network access for students provided in:

Residence halls

Library

Computer Center/Labs

Student Center

11. Other computer facilities/services:

Current Answer: Individual departments may have computer facilities or services for their students.

12. If your institution has a webpage that documents hardware and software specifications required or recommended for new undergraduate entrants, please provide the link to that page:

Current Answer: <http://www.hawaii.edu/askus/585>

13. Does your institution currently issue one of the following for permanent or temporary ownership to new undergraduate entrants?

- Free tablet or laptop computers to all new entrants
- Discounted tablet or laptop computers to all new entrants
- Free tablet or laptop computers to some new entrants
- Discounted tablet or laptop computers to some new entrants

14. Does your institution currently issue free mobile devices to all faculty members (who want them) on a permanent ownership basis?

Current Answer: No

15. Total number of computers available to all students:

Current Answer: 172

16. Does your school provide Internet access for all students?

Current Answer: Yes

17. Does your school provide e-mail services/accounts for all students?

Current Answer: Yes

18. Does your institution host websites on its server that are currently managed by undergraduate students?

Current Answer: Yes, open to individual students

19. Does your institution host websites on its server that are currently managed by faculty?

Current Answer: Yes

20. Is there online registration for classes?

Current Answer: Yes

21. Computer equipment/network access for student use is provided in: (check all that apply)

Computer Center/Labs

Residence Halls

Library

Student Center

22. Number of open, wired network connections available to students: (very limited as we are encouraging students to use the campus wireless network)

a. In the library(excluding computer labs): (0)

b. In classrooms: (0)

c. In computer labs: (0)

d. Elsewhere in the school/university: 6 (in ITC)

23. What is the most prevalent wired Internet connection bandwidth currently accessible to undergraduate students on your campus? 1G

24. What is the fastest Internet connection bandwidth that exists anywhere on your campus, currently accessible to at least some undergraduate students? Account for computer labs, including any high performance computing labs, in this estimate. 1G

25. What percent of college-owned, -operated, or -affiliated housing units (rooms, apartments, houses) are currently set up for high speed internet access?

Current Answer: 100%

26. Does the school/university have a wireless network?

Yes

No

27. For each of the following places, please select what best describes the extent that wireless Internet access is currently made available at your institution:

Libraries:

In all of the libraries

Classrooms:

In greater than half of the classrooms

Auditorium:

In the campus' (most used) performing arts center/auditorium

Athletics center:

In the campus' (most used) stadium/arena/field house

Dining hall:

In the campus' (most used) dining area that accepts meal plan credits

Is your wireless network available to students free of charge at all these campus locations?

Yes

28. If you have a wireless network, please indicate the total approximate number of simultaneous users that can be accommodated in the college/university. Current Answer: 20,000

29. To what percentage of college-owned, -operated, or -affiliated housing units does the college currently provide free wireless Internet access? Do not count units in which access is only available through communal hot spots instead of in students' personal living spaces.

Current Answer: 100%

30. What is the most prevalent wireless Internet connection bandwidth currently accessible to undergraduate students on your campus?

Current Answer: 450 Mbps per radio

31. How many wireless internet access points are currently located on-campus at your institution? Include in your estimate routers that are used as access points.

Current Answer: 3,123 access points managed by ITS. We have some APs that are not managed by ITS but I'm not including them in this count since some may be from off-campus locations (i.e. homes located next to the campus) 750 are in the Student Housing Dorms.

32. Does your institution currently utilize a learning management system for undergraduate students, such as Moodle, Blackboard or Sakai?

Current Answer: Yes

33. Which educational software, if any, does your institution use? (ITS doesn't support the following, but some departments may be running them.) Please select all that apply.

Blackboard

Desire2Learn

E-College

Google Education Apps

Moodle

Sakai

Angel

Adobe Connect

Canvas

Jenzabar

34. If your institution currently utilizes a learning management system(s) for undergraduate students, which of the following functions can all undergraduate students currently perform using this/these system(s)? (Please check all that apply.)

Access all courses in which they are currently enrolled from a single interface

Utilize a mobile app for portable display and use

Grant family members access to account

Access official or unofficial transcripts

Determine extent of progress toward achieving degree requirements

Register for courses

Submit assignments

Submit tuition payments

Apply for financial aid

35. Which of the following functions can undergraduate students currently perform online? (Please check all that apply.)

Complete and submit course evaluation forms

Reserve library materials

Receive instant alerts from campus-wide emergency alert system

Report emergencies to authorities

Secure on-campus housing

Pre-order food or take-out using meal plan credits

36. Does your institution currently offer any online bachelor's degree programs, including but not limited to degree completion programs? (Definition: An online bachelor's degree program is a program for which all required coursework for program completion is able to be completed via distance education courses that incorporate Internet-based learning technologies. Distance education courses are courses that deliver instruction to students who are separated from the instructor, and support regular and substantive interaction between the students and the instructor synchronously or asynchronously. Note that the requirements for coming to campus for orientation, testing, or academic support services do not exclude a program from being classified as an online bachelor's degree program.)

Current Answer: Yes

37. Does your institution offer any individual distance education courses that grant credit toward a bachelor's degree?

(Definition: Distance education courses are courses that deliver instruction to students who are separated from the instructor, and support regular and substantive interaction between the students and the instructor synchronously or asynchronously. Note that requirements for coming to campus for orientation, testing, or academic support services do not exclude a course from being classified as a distance education course.)

Current Answer: Yes

38. What percentage of undergraduate classrooms have projection capabilities linked with Internet connectivity at the instructors' stations? 93%

39. What is the minimum number of megabytes of data storage on your institution's server allocated to each undergraduate student? 20MB for UHUNIX shell accounts, unlimited for Google Docs

40. Does your institution offer its undergraduate students access to private cloud storage?

X Yes

41. Does your institution currently make online technical support available to undergraduate students?

X Yes

42. Does your institution have online technical support staff available to assist undergraduate students in real time?

X Yes

43. If yes, are online technical support staff available 24/7 to assist undergraduate students in real time?

X No

IT

This is the end of the survey. Thank you for your time reviewing and updating the data related to your office. If you have any questions, please contact MIRO (miro@hawaii.edu).