

## **Community Health Workers for COVID Response and Resilient Communities**

The Healthy Hawai'i Evaluation Team (HHET) was contracted by the Department of Health's Chronic Disease Prevention and Health Promotion Division (CDPHPD) to provide evaluation support and technical assistance for their work on the there-year Centers for Disease Control and Prevention (CDC) 2109: Community Health Workers (CHWs) for COVID Response and Resilient Communities (CCR) cooperative agreement. CDC 2109 focuses on increasing community capacity to respond to COVID-19 through the training, deployment, and engagement of CHWs in communities that have experienced high rates of COVID-19.

## **Evaluation Technical Assistance & Support**

In the first year of CDC 2109, HHET collaborated with the CDPHPD and funded partners (Kapiʻolani Community College, Hawaiʻi Public Health Institute, and John A. Burns School of Medicine: The Department of Native Hawaiian Health) on two evaluation projects:

- 1. Developing a Multi-Year Evaluation and Performance Measure Plan (EPMP) as required by CDC to monitor the implementation, effectiveness, and impact of one strategy for each of the three components of the grant: Train, Deploy, and Engage. Strategies selected by CDPHPD and partners were IR1 (relating to <u>training</u> CHWs with the knowledge, roles, and skills to respond to COVID-19), IR4 (relating to <u>deploying</u> CHWs into organizations and care teams to respond to COVID-19 among populations of focus), and IR6 (relating to <u>engaging</u> CHWs within community and clinical settings to address the needs of those at highest risk for poor health outcomes, including COVID-19). Within the EPMP, HHET developed a logic model to identify both the short- and long-term outcomes of the three-year grant.
- 2. Developing data collection tools and a tracking spreadsheet for each of the three partners to report on the evaluation indicators outlined in the EPMP for all three years of the grant. The tools developed by HHET will help inform and improve partners' training, deployment, and engagement of CHWs to respond to COVID-19 and build community resilience among the priority populations of Filipinos, Native Hawaiians, and other Pacific Islanders. Details about the evaluation tools are shared below:
  - EPMP Spreadsheet: The purpose of the spreadsheet includes the following:
    - a. Minimize CDPHPD's burden to consolidate data from respective partners
    - b. Clarify and list the indicators that partners need to report
    - c. Clarify which of the indicators partners were able to report on in Year 1
    - d. Provide detailed information for individual indicators such as data collection tools and sample answers
  - Eight tools to collect data on the EPMP: HHET developed individualized tools and supported funded partners in modifying existing tools to capture evaluation indicators. These tools consisted of online and paper surveys, forms, logs, and trackers.

## **Contact**

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