Chad Sterling Helton

PROFESSIONAL EXPERIENCE

CHAD HELTON CONSULTING, LLC, Los Angeles, CA

Founder and Principal Consultant (March 2023-Present)

- 2023-Present
- Lead and facilitate \$9.7 million (with matching City of Richmond funds) California State Library Forward Grant for Main Library renovation project for the City of Richmond, CA Library
- Oversight of initial stages of long-range vision, mission and plans for library service in Richmond through assessment of community needs and best practices
- Develop and direct the implementation of goals, objectives and policies established by the City and the Library Division
- Plan and direct a comprehensive library plan and related services, including adult services, children's services, branch services, technical services, literacy services, and electronic information services for all segments of the community; establish program priorities and evaluate program effectiveness
- Actively inform the Community Services Director, City Manager, City Council and Mayor of the resources needed by the Library Division to successfully deliver services to the community, and advocate for such resources to fulfill those needs
- Supervise and participate in the preparation and administration of the annual budget and appropriate budgetary controls
- Plan and direct fund-raising programs and other fund-raising efforts, including grant applications and related administrative functions to provide enhancements to existing programs or start-up funding for new programs
- Develop and maintain effective working relationships with City of Richmond departments, community leaders, organizations, and local businesses to provide a variety of library and literacy projects and activities for the community

HENNEPIN COUNTY LIBRARY, Minneapolis, MN

Library Director (August 2020-February 2022)

2020-2022

- Served as Library Director for the 41 libraries of the Hennepin County Library
- Directly supervised the work of the Assistant Library Director, Law Library Director and Budget and Finance Coordinator; supervised the staffing of 600 supervisorial, librarian and clerical staff
- Implemented and oversaw a library budget of \$65 million
- Led re-opening strategy of all library locations during COVID-19 pandemic
- Led re-allocation of library staff members to staff newly created county emergency homeless shelters
- Secured funding to ensure no FTE reduction or lay-offs due to budget cuts as result of COVID pandemic
- Oversaw creation of nationally acclaimed DEI anti-racist book club with ESPN on-air talent Myron Medcalf
- Oversaw implementation of new funding stream of ballpark tax revenue to increase library funding by \$3 million
- Created county-wide Youth Library Board to serve as a community partner to the Library Board
- Implemented new RFP for new library facilities master plan
- Implemented library reorganization plan, including redistribution of library hours and staffing
- Served as co-chair on County Administrator's DEI Disparity Reduction in the Education Domain
- Created DEI "You Belong in the Library" Initiative
- Developed system-wide objectives, policies, and procedures for library services, operations, collections and electronic access
- Planned, organized, and directed all activities concerned with the administration and operation of the library system
- Consulted with and made policy recommendations to the Library Board and led the partnership with Friends of the Hennepin County Library
- Served as ex-officio board member of the Hennepin County Library Board and Hennepin County Friends of the Library
- Served as MELSA (Metropolitan Library Service Agency) advisory board member
- Coordinated and administered library programs and operations
- Determined need for and recommended additions or changes to location or services of libraries, including capital improvements; made site recommendations for new library facilities; directed the library building program
- Represented the library in professional associations and in dealings with other government agencies, library committees, elected officials, civic and community leaders, philanthropic and corporate leaders, neighborhood and community groups and
- Managed the preparation and administration of the library budget and presented budget to County Board of Commissioners
- Collaborated with County administration and departments to support countywide initiatives, such as strategic planning and customer service quality
- Provided leadership, direction and management of Hennepin County Library staff
- Developed and implemented Hennepin County Library strategic goals, objectives and annual work plan
- Planned and implemented Hennepin County Library partnerships with public and private organizations that further Hennepin County Library's mission

Director of Branch Library Services (November 2017-July 2020)

- Served as Director of Branch Library Services for all seventy-two Branch Libraries in the City of Los Angeles
- Directly supervised the work of the Assistant Director of Branch Library Services and six Area Managers; supervised the overall staffing of 654 supervisorial, librarian and clerical staff
- Implemented and oversaw the departmental budget of over \$114 million
- Participated in facilities planning concerning major repairs and improvements to library
- Advised on budget preparation, management, and resolution to staffing and personnel issues
- Assisted in the formulation of general policies governing library services and oversaw strategic planning efforts and implementation
- Served as co-sponsor of LAPL DEI work group "Changing Tones"
- Liaised with the office of Mayor Eric Garcetti, City Councilperson offices, Neighborhood Councils, The Los Angeles Library Foundation, Friends of the Library organizations, and various national and state organizations
- Participated in determining major library objectives and work programs and their priority, and ensured that satisfactory progress was made in achieving these objectives
- Prepared and supervised the preparation of Board reports for submission to and approval by the governing Board of Library Commissioners
- Oversaw the renovation of the Van Nuys Library, West Los Angeles Regional Library and the creation of a new Pocket Park at the Pio Pico Branch Library
- Oversaw and created new partnerships with private and public civic organizations such as the House of Blues/Live Nation Music Forward Organization and Blue LA Electric vehicle ride-sharing
- Made presentations, in person or in writing, to the Board of Library Commissioners, the City Council and its committees, the Mayor, city departments, public or private agencies, and citizens groups to discuss Library services, policies and practices
- Served on committees with other city management personnel to solve large-scale issues throughout the City of Los Angeles
- Created the library program "Artist Masterclass," highlighting and celebrating the Black artist community of the City of Los Angeles
- Led the implementation and supervision of Safe Parking LA at two branch library locations, facilitating safe overnight parking for individuals experiencing homelessness
- Addressed civic and community groups to promote library use and development
- Acted as a management representative in matters concerning employee organizations such as the meet-and-confer process with Union and Librarians' Guild officials
- Worked closely with other administrative staff to plan, discuss, and clarify library, disciplinary, and/or public relations policies, and procedures to resolve problems
- Managed the maintenance of library records and the preparation of periodic and special reports about division activities
- Conducted monthly area manager meetings and quarterly branch manager meetings with 72 branch library managers to resolve problems and clarify policy interpretations and procedures
- Determined branch library priorities and supervised preparation of the branch library budget
- Planned, organized, and coordinated facilities maintenance and the implementation of a library system-wide facility master plan
- Facilitated the creation and implementation of public service policies
- Represented the Library Department at community meetings and before various political bodies and other city agencies
- Participated in professional organizations as a representative of the Library Department
- Handled complaints of library patrons which had not been resolved through subordinate channels

CONTRA COSTA COUNTY LIBRARY, Martinez, CA

2016-2017

Deputy County Librarian (February 2016-November 2017)

- Served as Deputy County Librarian for all twenty-six Community Libraries in Contra Costa County
- Oversaw the management and operations of Collection Development, Technical Services, Acquisitions, Cataloging, Processing, Virtual Library, Government Information, Electronic Resources, Direct Consortial Borrowing, Circulation, Integrated Library System, Network Support, Desktop Support, Hardware Support, IT and Web Development
- Served as County Librarian in the absence of the County Librarian
- Directly supervised the work of four Support Services Managers, who oversaw twenty-three staff, including librarians and clerical staff
- Planned, implemented and evaluated large-scale projects
- Developed and administered the Support Services budget
- Represented the County Library during Union "meet-and-confers"
- Interviewed, recommended, hired, trained and evaluated staff
- Evaluated staff duties for potential job reclassification and re-organization
- Directed and coordinated the development of goals, objectives and work plans

- Worked with public service staff to develop and implement cost-effective policies and procedures for the efficient operation of technical services
- Technology Project Lead for opening of new and renovated branch libraries
- Conferred with vendors; recommended and developed contracts for the purchase of materials and equipment
- Investigated, evaluated and recommended new methods and technological developments and new automated systems
- Planned and developed the technical aspects of extending automated services
- Planned, designed and supervised the introduction of additional uses of electronic information
- · Recommended annual budget requirements, reviewed expenditures and implemented methods for more efficient operations
- Provided bids, proposals and contracts
- Provided signature approval for the payment and renewal of contracts
- Oversaw the implementation of Analytics on Demand via Pacific Library Partnership
- Oversaw the implementation of the library's Lucky Day Collection, and procurement of collectionHQ® selection planning analytics tool
- Served as one of three Deputy County Librarian team leads for move to new library administration building
- Oversaw the management of the "Discover and Go" program, STEAMBANK and the creation of a Virtual multi-language story time
- Facilitated and oversaw partnership with Contra Costa Chinese School
- Served as member of Accessibility and Mental Health Committee
- Created standardized study room policy for all twenty-six county libraries
- Represented the Library during Library Advisory Commission meetings
- Provided leadership for the development of a comprehensive collection management program and annual goals for collection development
- Made presentations to staff, the public, organizations, agencies and government entities
- Administered and oversaw the Regenerative, Self-Assembling Open-Source 3D Printing System Grant Project

CITY OF PALO ALTO LIBRARY, Palo Alto, CA

2014-2016

Library Services Manager (February 2015-January 2016)

- Managed the day-to-day operations of the Rinconada, College Terrace and Downtown branch libraries
- Managed Circulation Services for all five branches of the Palo Alto City Library System
- Continued to perform all duties of Coordinator, Library Circulation listed below
- Supervised thirty direct reports, including Librarians, Library Specialists, Library Clerks, Pages and Library Assistants
- Served as one of four project leads for new ILS implementation team
- Served as project lead for conversion of library POS from Wells Fargo to U.S. Bank
- Created and implemented new library policies regarding Confidentiality of Library Records, Library Community Rooms and Library Study Room Guidelines
- Developed and directed the implementation of goals, objectives, polices, procedures, and work standards for assigned programs and activities
- Analyzed library usage and managed and monitored branch library collections to generate higher circulation through analytics such as Orangeboy Savannah[®], Bibliotheca SmartAdmin[®] and collectionHQ[®]
- Selected, assigned, trained, and coached staff
- Recommended and initiated personnel actions
- Assigned, reviewed and evaluated the work of subordinate staff
- Participated in department budget preparation; planned and approved internal budget requests; monitored budget expenditures for proper allocation of resources
- Developed and maintained effective relations with the community for the purpose of enhancing the Library's ability to provide needed services to the public
- Resolved complex customer service issues; handled disputes regarding fines and lost materials; handled collection issues; negotiated with collection agencies
- Created and assisted with delivery of staff reports to City Council and Library Advisory Commission
- Handled building issues and equipment needs
- Composed and delivered "ban" letters to disruptive patrons
- Recommended major department programs, services, and equipment purchases
- Represented the Library in meetings and made presentations to the public, citizens groups and other organizations
- Assisted with RFPs and contract negotiations

Coordinator, Library Circulation (January 2014-February 2015)

- Managed Circulation Services for all five branches of the Palo Alto City Library system
- Supervised thirty direct reports, including Archivists, Librarians, Library Specialists, Library Clerks, Pages and Library Assistants

- Served as lead for the grand opening of the new Rinconada Library branch
- Developed, coordinated, and interpreted system-wide circulation policies and procedures
- Liaised with City Attorney concerning library policies, procedures, and staff/public disciplinary matters
- Created and implemented new and updated library policies regarding Animals in the Library, Children's and Teen Area,
 Children in the Library, Library Card Registration, Patron Code of Conduct, Refunds and Replacements and Use of Library Without a Card
- Presented new policies to the Palo Alto City Library Advisory Committee
- Handled patron relations concerning library-wide circulation activities
- Evaluated patron needs and references for circulation services
- Developed and implemented training program for circulation services for all library employees, with an emphasis on Integrated Library System (ILS) functioning
- Participated in planning for and implementation of computer system hardware and software, analyzed the effect of computer system software on circulation routines, resolved computer system problems, and maintained system hardware peripherals
- Hired, trained, and evaluated staff
- Served on hiring committees for other library systems in the Bay Area
- Developed and supervised library cash handling policies and procedures in accordance with city regulations; recommended appropriate user fees for circulation services
- Prepared budget requests and monitored funds
- Prepared, maintained, and analyzed circulation statistical reports
- Served as a member of Library Strategic Plan Team, New Library-Building Tech Team, Integrated Library System Request for Purchase Search and Selection Committee, Library Service Managers Group, New Library Branch Moving Committee, and Library Interior Design Team
- Served as Chair of the Library Emergency Preparedness Team
- Liaised with Palo Alto Police Department, Fire Department, and Office of Emergency Services
- Served as Associate Producer for library-sponsored cable television show
- Assisted in the grant proposal to the Palo Alto Friends of the Library to create a library-sponsored cable television show
- Composed press releases concerning library services and library news
- Liaised with collection agencies concerning delinquent patron accounts
- Provided assistance at public service desks

STANFORD UNIVERSITY - CECIL H. GREEN LIBRARY, Stanford, CA

2012-2014

Operations Manager, Course Reserves and Evening Access Services (September 2012-January 2014)

- Head of Course Reserves unit and manager for Department of Access Services during evening operations
- Directed and oversaw the Stanford University Library Course Reserves unit and served as primary faculty contact
- Oversaw evening operations at Green Library; provided leadership and emergency support to all Stanford University Libraries branches during evening hours
- Served as department Facilities coordinator
- Liaison for HighWire Press
- Created, implemented and maintained library Reserves policies and procedures
- Updated department procedure manuals and policies
- Designed projects and created workflow strategies for unit
- Served as faculty liaison for all Reserves functions at Green Library
- Hired, trained, supervised and evaluated four direct reports
- Answered queries concerning library borrowing privileges; answered basic patron reference questions
- Acted as liaison with other campus departments for verification of patron status during evening hours
- Served as evening contact for privileges and for special internal/external programs and remote users
- Supervised sixteen departmental staff and eleven student assistants
- Provided support to Stanford University Library administrators
- Provided statistics regarding Course Reserve functions
- Served as reserve Time and Leave Administrator for all Access Services Staff

UNIVERSITY OF CALIFORNIA, DAVIS - PETER J. SHIELDS LIBRARY, Davis, CA

2011-2012

Head of Circulation Services (August 2011-September 2012)

- Head of Circulation, Lead for Access Services Department
- Supervised eleven permanent staff members
- Provided management support to AUL on long-range planning and staffing in areas of personnel, budgeting and expenditure, equipment needs, space utilization and other services that supported the daily work of circulation services, library-wide mail services and library security
- Supervised and coordinated activities of Circulation Services, Security and the Library Mail Room

- Oversaw Access Services, Circulation, Mail Room and Circulation student staff budgets
- Actively participated in selection process for career staff and recommended candidates to be hired
- Determined distribution of work and communicated formal performance evaluations for staff
- Recommended corrective actions for disciplinary issues and resolved complaints and grievances of subordinate staff
- Analyzed trends in circulation functions to ensure that services were timely, effective and efficient
- Prepared statistical analyses and special reports as needed for special studies and proposals
- Served as chair of the campus Access Services Group (on a rotation basis)
- Served as the General Library representative for the UC system-wide Resource Sharing Committee-Circulation Advisory Group
- Acted as liaison to other UC circulation heads for information exchange
- Developed procedures to evaluate circulation functions
- Established and monitored workflows
- Provided resolution to procedural questions through the application of established guidelines or development of new guidelines
- Supervised the compilation of workload and transaction statistics
- Led trainings in public services for Access Services Department
- Created and communicated changes in circulation policies
- Established due dates for main library and branch libraries
- Oversaw determination of library privileges
- Answered queries concerning library borrowing privileges; answered basic patron reference questions
- Acted as liaison with other campus departments for verification of patron status
- Served as primary contact for privileges for special internal/external programs and remote users

NORTH CAROLINA STATE UNIVERSITY - D.H. HILL LIBRARY, Raleigh, NC

2010-2011

University Library Technician Evening/Weekend Supervisor-Access and Delivery Services (November 2010-August 2011)

- Supervised Access Services and Learning Commons during evening and weekend hours
- Supervised thirteen permanent staff members and twenty-seven student employees
- Served as highest ranking staff member on-site during weekend shifts and as primary contact for other departments and units during evening and weekend shifts
- Created and implemented departmental policies and procedures
- Assisted in the editing of task and desk schedules for staff
- Assisted in Reserves maintenance
- Participated in interviews of potential permanent staff and student employees
- Trained, coached, and evaluated staff; supervised staff in their application of policies and procedures
- Managed circulation projects assigned to staff members
- Managed student budget and student schedules to ensure adequate coverage
- Approved timesheets of direct reports and approved leave requests to maintain adequate coverage
- Performed staff evaluations
- Identified, reported, and when possible, resolved all physical plant problems, issues and concerns (e.g., broken elevators)
- Coordinated building evacuation in case of emergency
- Served as primary liaison for campus police, security guards; served as guards' supervisor during evening and weekend shifts
- Worked main desk and assisted patrons
- Served as back-up for tasks and desk duties

UNIVERSITY OF NORTH CAROLINA AT CHAPEL HILL - DAVIS LIBRARY, Chapel Hill, NC 2008-2010 Subscription Receipt Specialist-Print Serials Acquisitions, E-Resources and Serials Management (March 2010-November 2010)

- Claimed overdue subscription material on approximately 7,300 subscription titles
- Chaired UNC libraries DEI staff group
- Ordered, received and paid for subscription materials missed through claiming
- Served as liaison for print serials and e-resources vendors
- Communicated with Collection Development staff in the acquisition of missing print serials and e-resources
- Maintained regular contact with selectors and staff within the University Library, as well as with foreign and domestic vendors and exchange partners worldwide
- Hired, trained and supervised four student assistants who checked in approximately 7,300 subscription titles
- Purchased missing and non-received print and electronic library materials with purchase account card

Data Management and Cataloging Assistant-Resource Description and Management (November 2009-March 2010)

 Reviewed duplicate books against the circulation database to improve database accuracy and accessibility of materials to patrons

- Determined which books require circulation status updates; updated database and collections accordingly
- Updated database records to indicate differences in editions and pressings
- Implemented procedure to discard "weeded" library material
- Created distinct database records for linked multi-volume sets
- Identified missing books via database searches and "tagged" them for re-routing once located
- Identified books for inclusion in the library's North Carolina Collection archive

LSC (Library Service Center) Project Assistant-Circulation Department (October 2008-October 2009)

- Replaced generic barcodes with new barcodes using Millennium Integrated Library System
- Created duplicate barcodes in project database and affixed to books to be sent to the LSC for Collection Preservation
- Supervised project team members
- Facilitated interlibrary loan requests and campus document delivery requests; assisted patrons with book requests and other public service needs

INTER-FAITH COUNCIL FOR SOCIAL SERVICE, Chapel Hill, NC

2007-2008

Community House Homeless Shelter Manager (January 2007-October 2008)

- Managed all daily operations of the Community House, including supervision of clients and volunteers, client group activities, client "chores", meals and community donations
- Provided conflict resolution, counsel, and security to clients
- Led initiatives to provide counsel and resource access to clients
- Maintained and updated policy and procedure manual
- Collected client information for entry into CHIN (Carolina Homeless Information Network) database
- Maintained accurate client records; maintained database of bed and floor rosters
- Served as point of contact for local authorities and emergency personnel
- Maintained shift records to inform staff and management of incidents and policy violations
- Monitored and reported facilities facility issues, and health and safety hazards
- Participated in bi-weekly management planning meetings

EDUCATION

BACHELOR OF ARTS, African-American Studies

August 2009

Minor: Journalism and Mass Communication

University of North Carolina at Chapel Hill, Chapel Hill, North Carolina

MASTER OF SCIENCE, Library and Information Studies

December 2011

The Florida State University, Tallahassee, Florida

MASTER OF PUBLIC ADMINISTRATION

August 2014

The University of San Francisco, San Francisco, California

DOCTOR OF EDUCATION, Leadership and Learning in Organizations

August 2026

Vanderbilt University, Nashville, Tennessee

MEDIA APPERANCES AND INTERVIEWS

Helton, Chad. Interview with Angela Davis. *Looking for the heart of your community? Check out the library*.

Minnesota Public Radio, May 20, 2021. https://www.mprnews.org/episode/2021/05/19/looking-for-the-heart-of-your-community-check-out-the-library

Helton, Chad. Interview with Urban Libraries Council. *Anti-Racist Executive Leadership for Public Libraries*. ULC Leadership Brief Newsletter, April 10, 2021. https://www.urbanlibraries.org/files/ULC-Leadership-Brief_Anti-Racist-Executive-Leadership.pdf

Helton, Chad. Interview with Myron Medcalf. *Medcalf: Join a local anti-racist book club for all Minnesotans*.

Minneapolis Star Tribune, March 20, 2021. https://www.startribune.com/join-a-local-anti-racism-book-club-for-all-minnesotans/600036732/

Helton, Chad. Interview with WCCO News. *Minnesota's Black History Comes Alive In Several Online Exhibits*. WCCO CBS News, February 1, 2021. https://www.cbsnews.com/minnesota/news/minnesotas-black-history-comes-alive-in-several-online-exhibits/

- Helton, Chad. Interview with David Chanen. *Hennepin County Libraries end overdue book fees*. Minneapolis Star Tribune, January 9, 2021. https://www.startribune.com/hennepin-county-libraries-end-overdue-book-fees/600008748/
- Helton, Chad. Interview with David Chanen. *Hennepin County Board amends proposed 2021 budget to reopen 8 libraries next year*. Minneapolis Star Tribune, November 16, 2020. https://www.startribune.com/hennepin-county-board-amends-proposed-2021-budget-to-reopen-8-libraries-next-year/573096071/
- Helton, Chad. Interview with Anika Reed and Hannah Yasharoff. *Ted Cruz grilled Ketanji Brown Jackson on* "Antiracist Baby." Here is why you should read it. USA Today, June 2, 2020. https://www.usatoday.com/story/entertainment/books/2020/06/02/books-to-learn-more-anti-racism-adults-kids/5306873002/
- Helton, Chad. Interview with David Chanen. *Chad Helton, a pioneering Black librarian, will be new head of Hennepin County Library*. Minneapolis Star Tribune, May 29, 2020. https://www.startribune.com/chad-helton-a-pioneering-black-librarian-will-be-new-head-of-hennepin-county-library/570881142/
- Helton, Chad. Cameo, unspoken appearance. *Van Hunt Took Me to the NoHo Library Where He Rediscovered His Creative Spark*. Spectrum News 1 Music Diaries, February 7, 2020. https://spectrumnews1.com/ca/la-west/music-diaries-blog/2020/02/07/van-hunt-took-me-to-the-noho-library-where-he-went-to-recharge-his-mojo#

LECTURES AND SPEAKING ENGAGEMENTS

- Helton, Chad. "Friends of the Hennepin County Library Present: A Conversation with Nikki Giovanni." Presenter at Virtual Event, Minneapolis, MN, November 5, 2020.
- Helton, Chad. "Friends of the Hennepin County Library Present: A Conversation with Colum McCann." Presenter at Virtual Event, Minneapolis, MN, October 22, 2020.
- Helton, Chad. "Artist Masterclass Series: A Conversation with Van Hunt." Presenter and Interviewer at Los Angeles Public Library, Los Angeles, CA, January 12, 2019.
- Helton, Chad. "Diversity and Inclusion Apprenticeship Mentor Lecture Series." Invited Talk at Los Angeles Public Library, Los Angeles, August 1, 2018.
- Helton, Chad. "Leadership and Redemption." Invited Talk at John A. Davis Juvenile Hall, Martinez, CA, February 2, 2017.
- Helton, Chad. "Leadership and Redemption." Invited Talk at John A. Davis Juvenile Hall, Martinez, CA, August 12, 2016.

PUBLISHED WORK AND FILM/TV PRODUCTION

- Helton, Chad. 2021. "As Long as I'm in Polo Smiling, They Think They Got Me." ALA Magazine, March–April 2021. Cancelled at author's request.
- Helton, Chad, and Eric Howard. Co-Creators and Executive Producers. *Palo Alto Library: Teens on TV, Episode 2.* Mid-Peninsula Media Center. 2015. https://www.youtube.com/watch?v=tqM7BxD80ek
- Helton, Chad, and Eric Howard. Co-Creators and Executive Producers. *Palo Alto Library: Teens on TV, Episode 1*. Mid-Peninsula Media Center. 2015. https://www.youtube.com/watch?v=Y1XG-pcGKjI
- Helton, Chad; Honeycutt, Kellie; McCollough, Matt; Novey, Jeff; and Meredith Sinclair. Writers, Directors and Producers. Surviving Childhood Cancer. UNC-TV (PBS), 1999. https://www.youtube.com/watch?v=uGF8o5K9Asc

MAJOR GRANTS

Chad Helton; "LAPL Watts Branch Library Audiovisual/Recording Studio." Los Angeles Dodgers Foundation/Major League Baseball. Awarded. Grant value: \$250,000; 2019.

Chad Helton, Emily Berkey and Patrice Rushen; "LOS(t) BLACK ANGELES: The historical legacy of African-Americans in LA as told through music." National Leadership Grants for Museums from Institute of Museum and Library Services. Received 2 of 5 votes. Grant value: \$500,000; 2018.

AWARDS

Mid-South Emmy®, Best Student Production, 1999 http://www.ibiblio.org/jomc/carolinacommunicator/archives/april2001/emmy.html

CURRENT AND PAST PROFESSIONAL MEMBERSHIPS

American Library Association
California Library Association (Nominated as candidate for CLA President)
Public Library Association
Urban Libraries Council Tech Leaders Group
Urban Libraries Council Deputy Directors Group
Pi Alpha Alpha, Global Honor Society for Public Affairs and Administration
University of California Circulation Advisory Group

LANGUAGES

English-Native Speaker; French-A2 Elementary; Spanish-A2 Elementary; Portuguese-A1 Beginner