













## Profile Information and Changes

### **Q. How do I change my profile information used by Mānoa Guardian?**

**A.** Your Smart911 profile is automatically created when you register for Mānoa Guardian as a member of the UH Mānoa community. You must have a hawaii.edu or associated UH Mānoa login to use the UH Mānoa version of the Guardian app. Smart911 is a national service that provides your profile data to supported 9-1-1 centers. Your profile is kept private and only displayed in the event that you make an emergency call or text a tip to UH Mānoa DPS. In the profile you can provide descriptions and medical information that would help DPS to respond quickly.

You can update your Smart911 profile either through a web browser or through the Mānoa Guardian app:

1. From a web browser, go to <http://www.smart911.com> and login with your hawaii.edu or other associated UH Mānoa email address and password.
2. OR
3. From the Mānoa Guardian app tap the **Menu** icon in the upper-left-hand-corner (image with horizontal lines). Then touch your name in the top section and enter your PIN. Your Smart911 profile will load. To edit your profile touch the **Settings and Profile** box labeled **Smart 911 Profile**.
4. From the My Account page you can add, edit or remove items from your profile.

If you have any questions please contact Rave Mobile Safety at [techsupport@ravemobilesafety.com](mailto:techsupport@ravemobilesafety.com).