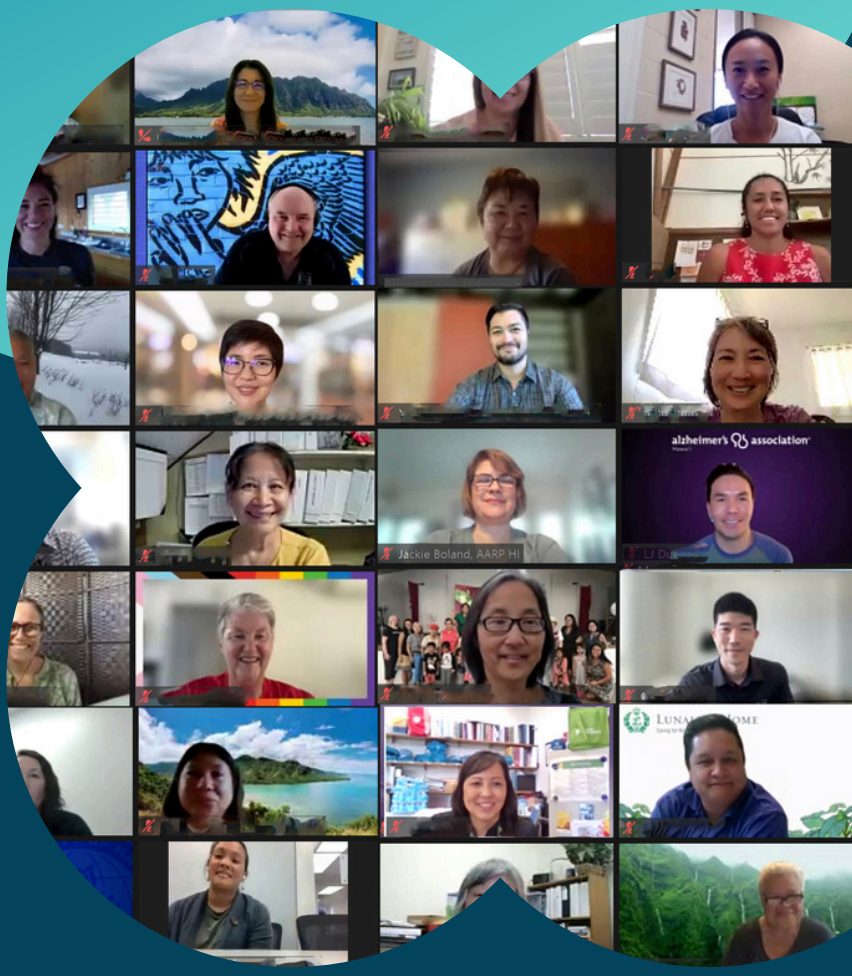
Annual Report

Age-Friendly Honolulu

2023-2024 Highlights and Accomplishments



Prepared by
University of Hawai'i
Center on Aging

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https://manoa.hawaii.edu/aging/afh/

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OFFICE OF THE MAYOR
KE KE'ENA O KA MEIA
CITY AND COUNTY OF HONOLULU
530 SOUTH KING STREET, ROOM 300 • HONOLULU, HAWAI'I 96813
PHONE: (808) 768-4141 • FAX: (808) 768-4242 • INTERNET: www.honolulu.gov

RICK BLANGIARDI
MAYOR
MEIA

MICHAEL D. FORMBY
MANAGING DIRECTOR
PO'O HO'OKELE

KRISHNA F. JAYARAM
DEPUTY MANAGING DIRECTOR
HOPE PO'O HO'OKELE

MESSAGE FROM MAYOR RICK BLANGIARDI

In just five years, more than 25% of O'ahu's population will be over the age of 60, and an age-friendly perspective is essential to ensuring the City and County of Honolulu (City) is safe and accessible for all of our residents to enjoy, regardless of age.

Age-Friendly Honolulu is a collaborative project between the City, University of Hawai'i Center on Aging, and community partners to address the critical basic needs of kūpuna and nurture empowerment. This Age-Friendly Honolulu Annual Report 2023-2024 updates the community on these proactive, innovative, and collaborative efforts to create a better environment for our kūpuna and ensure active engagement for people of all ages and abilities in our communities.

I encourage you to read this excellent report to learn more about the age-friendly work of our City departments, grants-in-aid grantees, and community members. It contains details about our age-friendly approach, practices, and training for key staff in City departments, along with checklists for specific departments to become more age-friendly.

Age-Friendly Honolulu is striving to change mindsets around aging – from the narrative that older adults are vulnerable, to embracing and appreciating older adults as cherished treasures and valuable assets who still have so much to contribute to their families, our communities, and the world. Mahalo.

Rick Blangiardi

Introduction

In an ***Age-Friendly Honolulu***, interconnected communities will embrace older adults who want to remain socially involved and physically active; the city infrastructure will remain responsive to the capabilities and safety of our people; equitable services will enable community-wide health promotion; robust opportunities for intergenerational exchanges will exist; and, quality of life will thrive among all residents.

Honolulu perceives active aging as a lifelong process, and this initiative envisions the city as being livable for all ages, not just older adults. Safe and affordable transportation benefits all people, young and old. Families experience less stress when they have access to community support and health services for older adults they care for. A barrier-free city infrastructure enhances the mobility and independence of people of all ages with disabilities.

The Age-Friendly Honolulu website is housed through the Center on Aging (https://manoa.hawaii.edu/aging) and is continually updated with current projects and resources. As a joint initiative with the City and County of Honolulu, a link to this site is also available through the Department of Community Services - Elderly Affairs Division (https://www8.honolulu.gov/dcs/ead/).

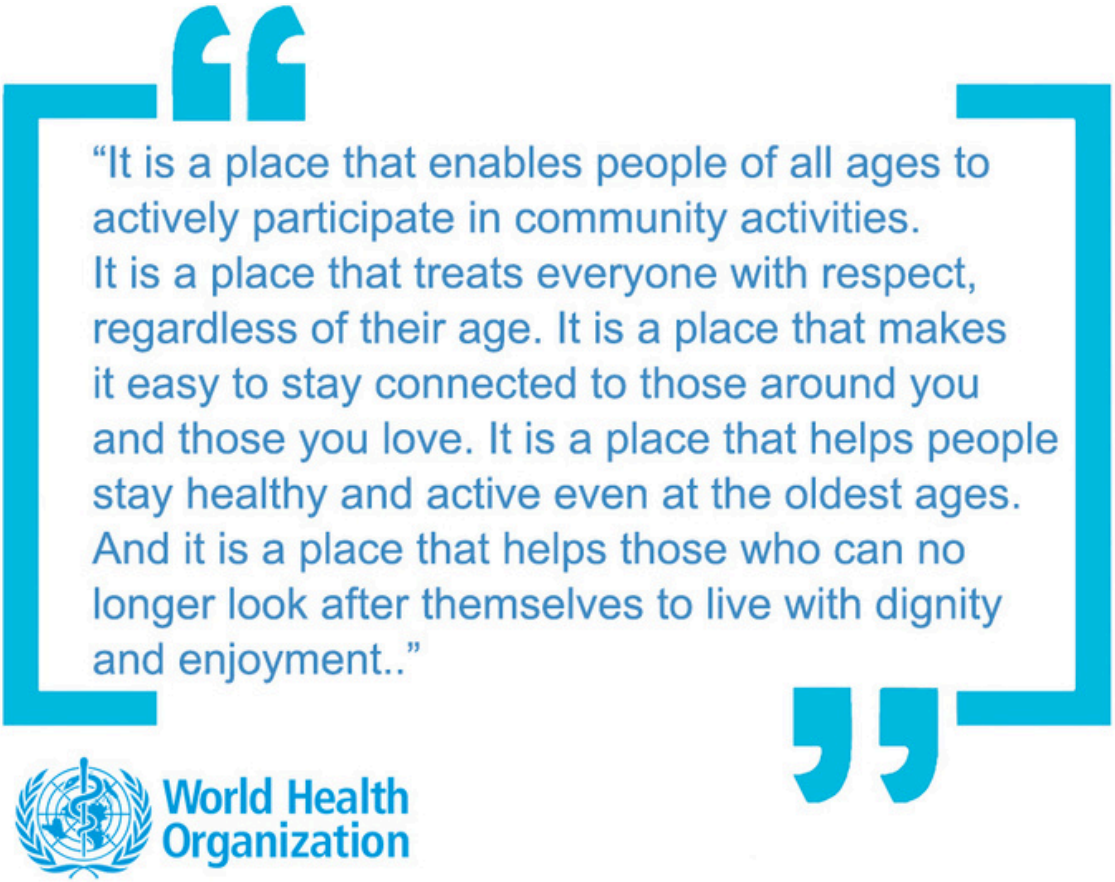
Photo Credit: Kūpuna Collective

Photo Credit: Kūpuna Collective

The City and County of Honolulu joined...

the World Health Organization's (WHO) Global Network of Age-Friendly Cities and AARP National's Network of Age-Friendly Communities in 2013. The concept of Age-Friendly cities was developed by WHO in 2005 to guide communities to implement policies, services and infrastructure that support older adults to live in healthy and vibrant cities as they grow older.

The City and County of Honolulu leverages global best practices along with the strong support of the aging network within the community, including AARP Hawai'i. In 2018, an *Age-Friendly Honolulu* ordinance was passed (Bill 54), which required and signified a commitment by the City and County of Honolulu to be "age-friendly."



Age-Friendly Vision:

An *Age-Friendly Honolulu* will embrace its aging demographics by ensuring informed and empowered kūpuna, reducing barriers to inclusion, and providing opportunities for engagement and active aging.

Age-Friendly Goals:

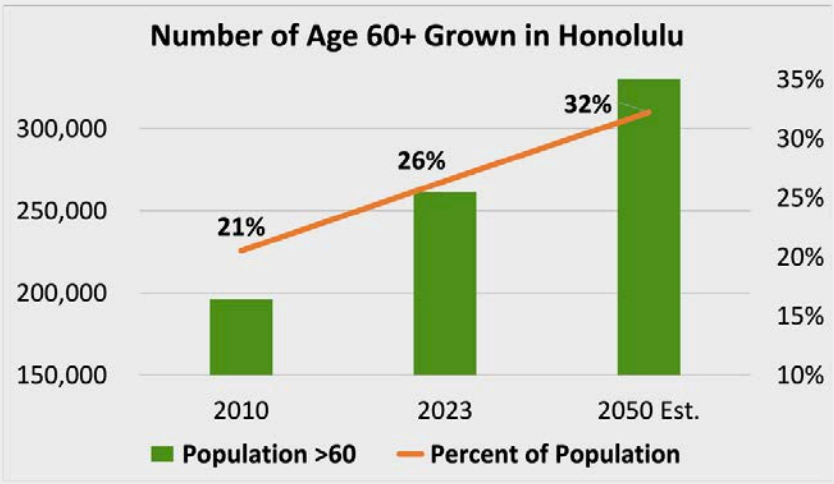
Enable residents of all ages to actively participate in activities that keep them socially engaged, healthy, and active, particularly at the oldest ages.

Provide kūpuna with meaningful roles in the community, including mentors, volunteers, or through intergenerational programming.

Remove barriers to support community inclusion and accessibility for persons of all abilities.

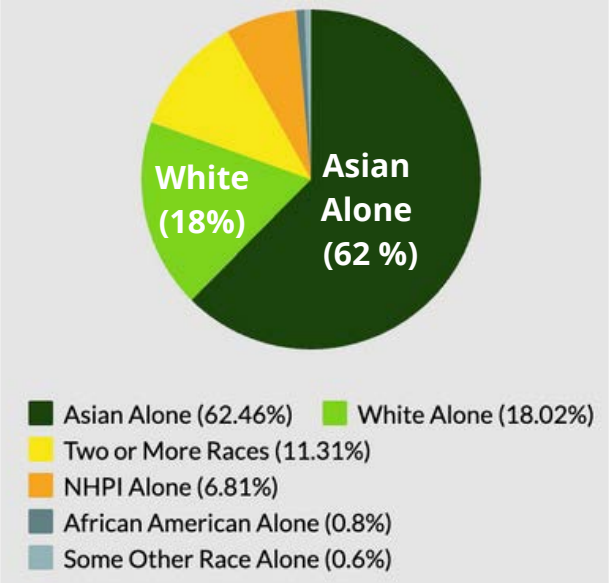
Photo Credit: Center on Aging

Profile of Aging Population in Honolulu County



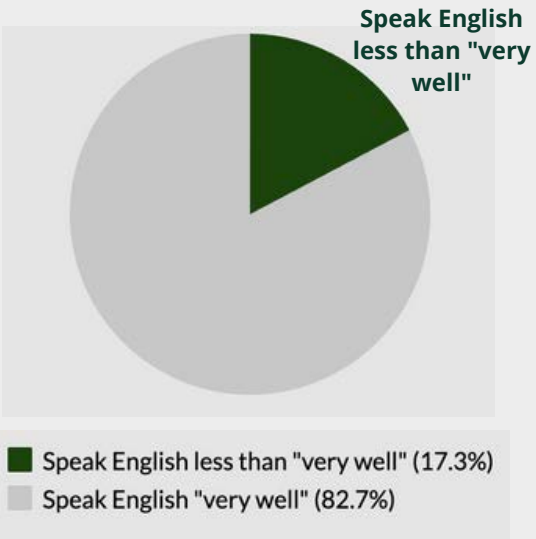
26%

of the county population was **age 60 and older** in 2023,[1] and this is expected to **increase to 32%** of the population by 2050.[2]



62%

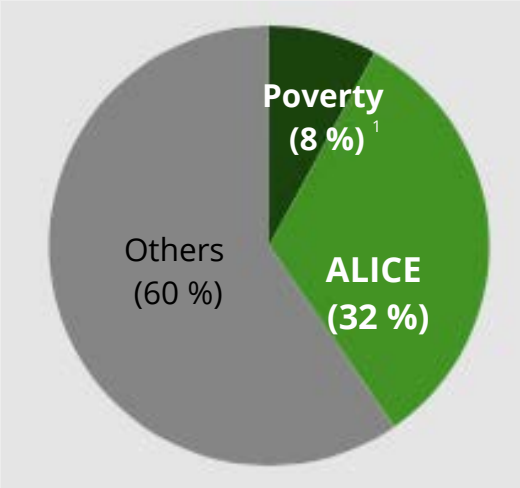
of older adults are Asian.[1]



17%

of older adults **speak English less than "very well"**.[1]

1. 2023 ACS 5-Year Estimates Subject Tables (https://data.census.gov/cedsci/)
2. Population and Economic Projections for the State of Hawaii to 2050 from the State of Hawai'i, Department of Business, Economic Development and Tourism (https://files.hawaii.gov/dbedt/economic/data_reports/LRF/2050-long-range-projections.pdf)
3. Detailed Languages Spoken at Home in the State of Hawai'i, Department of Business, Economic Development (https://files.hawaii.gov/dbedt/census/acs/Report/Detailed_Language_March2016.pdf)



40%

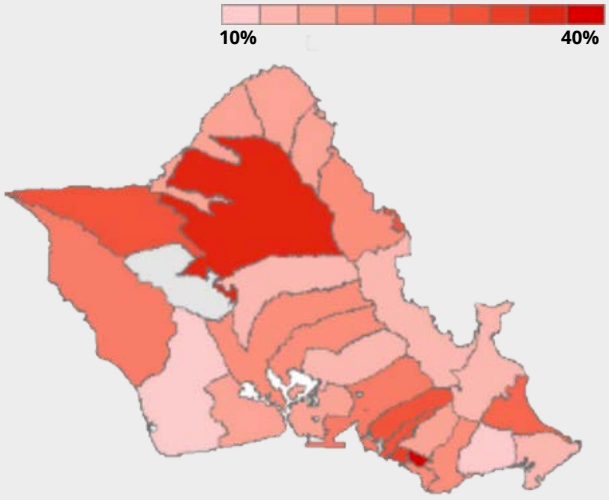
of older adults **struggle to make ends meet.**

ALICE : Asset Limited, Income Constrained, Employed[2]

34,400

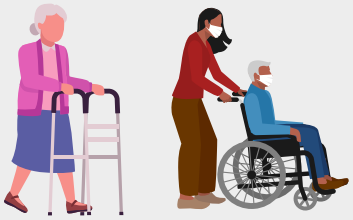
of older adults live alone

Increase of 10,000 since 2012 (from 24,000).[1]



37,400

older adults with **limited or no internet access.**[1]



33%

of older adults with **disabilities**[1]

12%

older adults with **Alzheimers.**[3]

1. 2023 ACS 5-Year Estimates Subject Tables (https://data.census.gov/cedsci/)
2. ALICE®: 2023 Hawai'i State Report, Aloha United Way (https://www.unitedforalice.org/county-reports/hawaii)
3. 2024 Alzheimer's Disease Facts and Figures, Alzheimer's Association (https://www.alz.org/getmedia/76e51bb6-c003-4d84-8019-e0779d8c4e8d/alzheimers-facts-and-figures.pdf)

Age-Friendly Department Training

Age-Friendly Honolulu provides annual age-friendly training to City and County departments. Each department designates a representatives to learn age-friendly goals via a training video and update the department's age-friendly checklist . Below, explore key highlights from this initiative.

Age-Friendly Honolulu Department Training Video

This 13-minute video provides an overview of the concept "age-friendly," the background of Age-Friendly Honolulu, and outlines three goals that define age-friendliness: Aging in Place, Social Engagement, and Education & Outreach. Additionally, it presents examples of current Department initiatives that represent each goal.
View video: https://manoa.hawaii.edu/aging/afh

Photo Credit: Center on Aging

Developing Department Age-Friendly Checklists

Representatives update and identify new age-friendly initiatives within their department, including the level of sustainability, barriers, and key factors for success. Each initiative is categorized to its corresponding age-friendly goal. This year, departments also included pertinent information for the public such as program webpages and news articles to aid in the development of a brochure for kūpuna.

Age-Friendly Department Initiatives

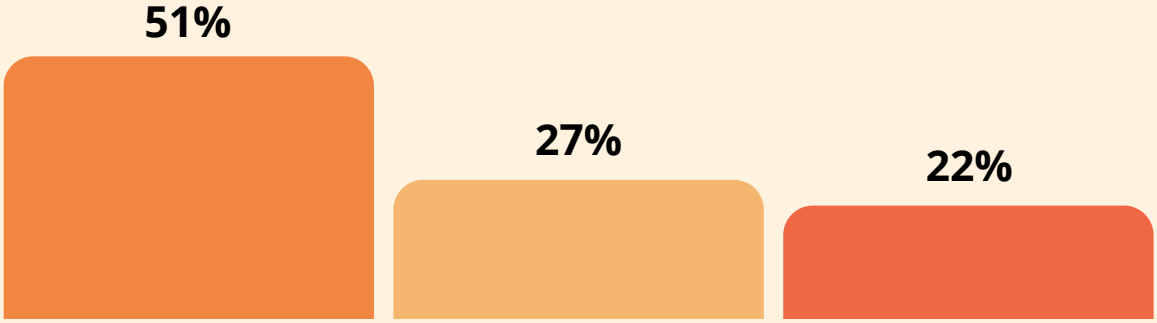
City department representatives identified their department's age-friendly programs and policies.

25 participating city departments

137
department age-friendly **strategies**

278
department age-friendly **actions**

Distribution of Actions across Priority Areas



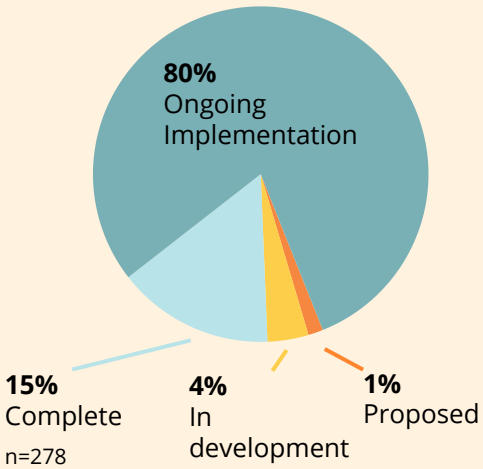
Aging in Place
Initiatives enhance the ability to thrive at home and in the community safely, independently, and comfortably.

Social Engagement
Initiatives that enable meaningful roles in the community and opportunities for intergenerational connections.

Education & Outreach
Initiatives that provide education on age-friendly issues and communicate age-friendly efforts to the community.

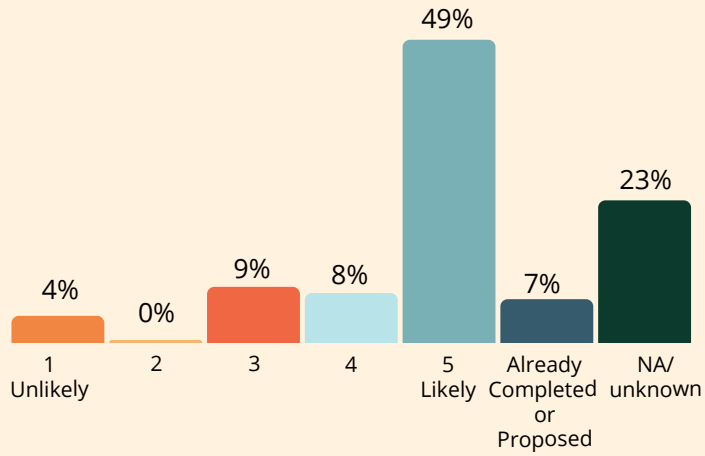
n=# (some actions fall under 1 or more priority areas)

Status of Age-Friendly Actions



n=278

Likelihood that Action will be Completed



n=172

Contributors to program success

39%

mandate, policy or departmental prioritization

Other contributors

Staff / Volunteers	13%
Strong partnerships	9%
High engagement	7%
Affordable / Accessible	6%
Training	6%
Successful outreach	5%
Continuous improvement	4%
Other	11%

n=112

Barriers to program success

32%

insufficient funding

Other barriers

Lack of staff / volunteers	15%
Difficult to implement	15%
Difficult to maintain	11%
Lack of engagement	8%
Lack of community input	7%
COVID-19	4%
Lack of partnerships	3%
Other	5%

n=70

Department Highlights

In 2023-2024, the City and County Departments engaged in many age-friendly projects. Read the following highlights below to learn about exciting accomplishments this year.

Department of Enterprise Services (DES)

The Honolulu Zoo provides accommodations including strollers and wheelchair rentals, and a mobile food and drink ordering system at food concessions. Guests can scan a QR code and place their orders without waiting in line.

Photo Credit: Department of Enterprise Services (DES)

City golf courses offer discounts to kūpuna and persons with disabilities, and free golf to keiki between the ages of 8 and up to 17 years old. Solo rider golf card rentals are offered from physically challenged golfers. Additionally, online advanced tee time reservation bookings and touch tone telephone reservation bookings are offered. Visit DES: https://www8.honolulu.gov/des/

Department of Environmental Services (ENV)

ENV works closely with the Department of Community Services, Elderly Affairs Division (EAD) to provide information on recycling and refuse related issues such as household hazardous waste. Due to an increase in household hazardous waste generated by older homeowners, a tip sheet was created for EAD staff to distribute.

Visit ENV: https://www8.honolulu.gov/env/

Photo Credit: Department of Environmental Services (ENV)

Department of Transportation Services (DTS)

DTS Implement Complete Streets design, in which streets are safe and accessible for pedestrians, bicyclists, transit riders, and motorists. The department champion the Vision Zero strategy, an initiative to reduce and eliminate pedestrian accidents and fatalities.

Photo Credit: CERENE

Visit DTS: https://www8.honolulu.gov/dts/

Department of Information Technology (DIT)

DIT provides the following Apps to the public:

- DaBus2: The Oahu Bus App: Get real-time arrival information, track the current location of the bus you are interested in and explore different bus routes.
- HNL Info: Stay informed about traffic situations, weather advisories and much more! Plus other online services that will save you time and get you out of the line!
- HNL 311: Citizens can report non-emergency incidents and track its status via email and the HNL 311 app.
- AlohaQ: Make an appointment for Driver Licensing, Satellite, and Liquor Commission Services.
- PROS: Get information on services offered by the Department of Parks and Recreations and register for activities!
- Honolulu Motor Vehicle Inquiry: Get the latest vehicle fee information and renew your vehicle registration.

Visit DIT: https://www8.honolulu.gov/it/

Photo Credit: Department of Information Technology (DIT)

Department of Community Services (DCS)

DCS's Retired Senior Volunteer Program (RSVP) matches retired volunteers with community organizations. This program, part of Senior Corps for volunteers ages 55 and older, has over 300,000 volunteers nationwide.

Opportunities for kūpuna include supporting healthy futures and independent living, food support, supporting keiki to develop school readiness, community priority projects, and disaster preparedness.

In May 2023, RSVP wrapped up its third pen-pal year of weekly writing exchanges between RSVP volunteers and sixth-grade students from Pearl Ridge Elementary. The RSVP program started during the pandemic to mitigate feelings of loneliness, and this year's iteration concluded with an in-person lunch meeting.

Learn more about RSVP: https://www.elderlyaffairs.com/site/460/rsvp.aspx
Pen-pal program: https://generations808.com/aloha-pen-pal/

Photo Credit: Rick Tabor, Generations Magazine

Grants-In-Aid Funding

Every year, the City and County of Honolulu, Department of Community Services awards funds to qualified non-profit organizations through the **Grants-in-Aid (GIA) program**. Eligible applicants provide services to economically or socially disadvantaged populations or for public benefit.

Starting in FY23, GIA applicants with proposals that align with AFH's goals, and whom viewed the age-friendly training video, received bonus points to their application. There were **113 Age-Friendly GIA grantees between FY23-FY24**, whose proposed programs embodies at least one of AFH's goals: **1) to support active aging, 2) improve equity and inclusion, and 3) enhance intergenerational engagement.**

SUMMARY OF FY23 AND FY24 AGE-FRIENDLY GIA AWARDEES

55 grantees in **FY23**

58 grantees in **FY24**

23 grantees were awarded in both years, indicating their **commitment to being age-friendly**.

TOP GRANT ACTIVITY TYPES

1	Public Service - Children	29%
2	Culture	9%
3	Environment	9%
4	Public Service - Seniors	8%
5	Community Development	7%

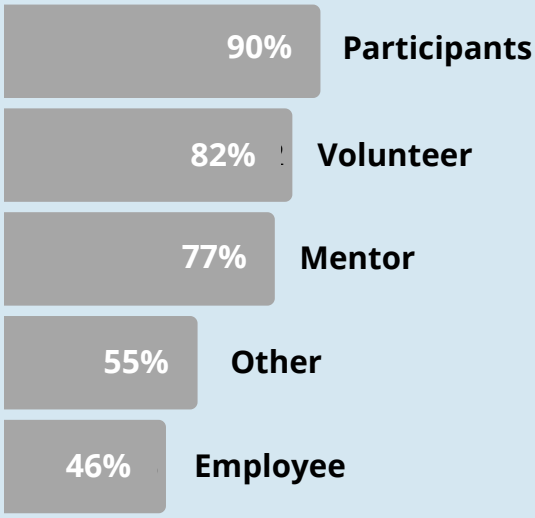
★ GRANTEE HIGHLIGHT ★

After-School All-Stars Hawai'i
Provides engagements between middle school students and kūpuna in their community through bingo nights, art and craft, and talk story events.

https://asashawaii.org/

Kūpuna hold important roles among GIA projects and are empowered in numerous ways.

ROLES KŪPUNA HAVE IN GIA PROJECTS INCLUDE*:



Based on a survey of 50 GIA awardees.

★ GRANTEE HIGHLIGHT ★

AccesSurf
Provides adaptive water and beach experiences for persons with a disability. Volunteer experiences provide multigenerational collaboration opportunities and experiences.

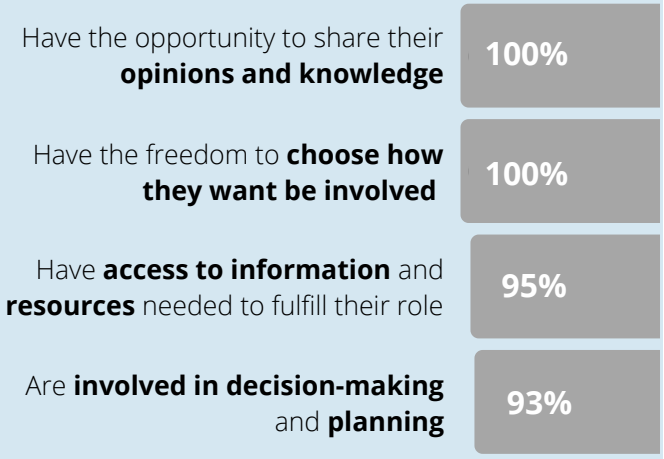
https://www.accessurf.org/

★ GRANTEE HIGHLIGHT ★

Aloha Diaper Bank
The Diaper Assistance Program provides kūpuna opportunities to give back to the community and stay active by engaging them in activities such as wrapping diapers or facilitating hanafuda and ukulele classes.

https://www.alohadiaperbank.org/

WAYS KŪPUNA ARE EMPOWERED IN GIA PROJECTS*:



Based on a survey of 50 GIA awardees.

★ ADDITIONAL GRANTEE HIGHLIGHTS ★

Common Grace
The Mālama and Mohala Mentors Program provides intergenerational programming that brings together kūpuna, mentors and students.

https://www.commongrace.org/

O'ahu SPCA
O'ahu SPCA provides oppotunities for kūpuna to volunteer, foster or adopt with the animal shelter. Many have started as a short term foster volunteer and graduated to adopters.

https://oahuspca.org/

Hawai'i Youth Symphony
The Music Education for Hawai'i's Youth creates opportunities for intergenerational relationships so people of all ages can listen and enjoy music.

https://www.hiyouthsymphony.org/

Protectors of Paradise
Kūpuna play a large role in cleanups, educational awareness, and cultural workshops. They also share their mana'o as well as mentor the youth and keiki.

https://www.protectorsofparadise.org/

Kānehūnāmoku Voyaging Academy
Kūpuna voyagers share their stories of sailing and life at sea with students. KVA engages kūpuna to share their experiences with speakers, in person and/or via Zoom or short videos.

https://www.kanehunamoku.org/

Special Olympics Hawai'i
Special Olympics Hawai'i's year round sports programming with practices and events keeps their aging athletes moving and motivated to be healthy.

https://sohawaii.org/

Advice from Age-Friendly GIA Grantees

LISTEN TO KŪPUNA

We have learned so much from listening to their personal stories, their feedback on the work they do for us.

...take the time to get to know their needs (which of course vary from person to person).

KŪPUNA CONTRIBUTE KNOWLEDGE, EXPERIENCE, AND BRING PEOPLE TOGETHER

They are so eager to share their stories and life advice to our members. Our members love talking to the kūpuna to learn, laugh and just be present with one another.

They are great mentors and role models for our keiki and it's great that we've found one of many avenues to showcase their skills and values.

LET KŪPUNA LEAD

"We have found it very valuable to have kūpuna lead others, and to train other kūpuna."

Older adults may appreciate opportunities for mentoring, coaching.

Encouraging kūpuna to be leaders.

Kūpuna provide valuable mentorship and help youth gain a deeper understanding of history and community values.

FOCUS ON STRENGTHS

Embrace age as it is, as a gift and not as a barrier.

They can utilize their strengths in their work, and follow their interests to find meaning in the work that they do.

Many of our kūpuna have gifts and talents that can easily support operations.

START SMALL, BUT START NOW

Start somewhere and keep it up!

Do it! And don't forget the coffee!

Just start meeting regularly at least with a small group of people! Getting that momentum first will be the catalyst to increase resources and your program participants!

Based on a survey of 50 GIA awardees.

★ FY23 and FY24 Grantees ★

AccessSurf Hawai'i Inc
Achieve Zero
Adult Friends for Youth
Adventist Health Castle
After-School All-Stars Hawai'i
Aloha Diaper Bank
Aloha Festivals
Aloha Harvest
American Lung Association
Boys and Girls Club of Hawai'i
Boys Scouts of America - Aloha Council
Center for Tomorrow's Leaders
ClimbHi
Collaborative Support Services, Inc.
Common Grace
Creative Arts Experience
Domestic Violence Action Center
Downtown Art Center
Dynamic Health Center
Ethnic Education Hawai'i
Ewa Villages Historical Society
Faith Action for Community Equity
Family Hui Hawai'i
Family Programs Hawai'i
Feeding Hawai'i Together
Friends of Waialua Robotics, Inc
Friends of Waimanalo
Girl Scouts of Hawaii
Goodwill Industries of Hawai'i
Guide Dogs of Hawai'i
Habilitat, Inc.
Hale Hau'oli Hawai'i
Hawai'i Book and Music Festival
Hawai'i Literacy
Hawai'i Opera Theatre
Hawai'i Women in Filmmaking
Hawai'i Youth Opera Chorus
Hawai'i Youth Symphony Association
Hawaiian Community Assets, Inc
Hawaiian Humane Society
Hawaiian Islands Land Trust
Ho'ōla Nā Pua
Honolulu Museum of Art
HUGS For Hawai'i's Seriously Ill Children and Their Families
Hui Mālama O Ke Kai Foundation
Junior Achievement of Hawai'i, Inc
Kalihi-Pālama Culture & Arts Society, Inc. (KPCAS)
Kānehūnāmoku Voyaging Academy
Kapi'olani Health Foundation
Kealahou West O'ahu
Kōkua Kalihi Valley (Comprehensive Family Services)
Kualoa - He'eia Ecumenical Youth Project
Livable Hawai'i Kui Hui (LHKH)
Makana O Ke Akua Inc
Mālama Maunalua
Mānoa Heritage Center
Marimed Foundation for Island Health Care Training
Moanalua Garden Foundation, Inc.
Moiliili Community Center
Na Kama Kai
Na 'Ohana O Na Hui Wa'a
NOVA Arts Foundation Inc.
O'ahu Resource Conservation and Development Council
O'ahu Choral Society
O'ahu Society for the Prevention of Cruelty to Animals
Ohu Ohu Ko'olau, Inc
Parents and Children Together (PACT)
Pearl Harbor Aviation Museum
Project Vision Hawai'i
Protect & Preserve Hawai'i Inc
Protectors of Paradise
Re-use Hawai'i
Read to Me International
Residential Youth Services and Empowerment (RYSE)
River of Life Mission
Sounding Joy Music Therapy, Inc.
Special Olympics Hawai'i
Surfrider Spirit Session
Susannah Wesley Community Center
Teach for America, Inc.
The ALS Association, Golden West Chapter, Inc.
The Filipino Community Center, Inc.
The Friends of 'Iolani Palace
The Rehabilitation Hospital of the Pacific
The Wahiawā Center for Community Health
Ulu A'e Learning Center
Wai'anae Economic Development Center
Waikiki Community Center
Waimānalo Health Center
Young Womens Christian Association (YWCA) of O'ahu

Organizations bolded in blue were awarded for multiple years between FY23-24.

Other Community Engagement Efforts

Kūpuna Collective: In-Person Gathering

The Kūpuna Collective is a social incubator bringing together a collaborative network of partners who empower kūpuna. Members, whom convene monthly, also, receive bimonthly newsletters, invites to monthly meetings, and access to an internal member website. Visit https://www.hiphi.org/kupuna/ to learn more.

KŪPUNA COLLECTIVE

On October 23, the Kūpuna Collective held its final meeting of 2024 in-person at the St. Anthony Retreat Center in Kalihi Valley. More than 60 members came together for the almost daylong event, which included opportunities to network and share resources. Representatives from a remarkable diversity of organizations "talked story" as part of ice-breaker exercises and during breaks, lunch and small-group brainstorming sessions. At the conclusion of the session, our members offered their visions for the future of the Collective.

Photo Credit: Kūpuna Collective

Kūpuna U

Kūpuna U is a flexible congregate meal program created during COVID-19 by Lanakila Pacific as an alternative to traditional in-person dining. This innovative program was recognized by the Administration for Community Living and received funding from 2021 to 2024.

With support from the Elderly Affairs Division, Kūpuna U provides nutritious meals through grab-and-go or home delivery options and offers virtual social activities. The program involves diverse community partners who provide educational content on nutrition, health, and technology. Many kūpuna also benefit from in-person digital literacy classes that teach them to use technology for online gatherings.

Research by the UH Center on Aging confirms Kūpuna U's positive impact. Participants reported better food security, improved health, and valued connecting with others. The program serves older adults who couldn't join traditional meal programs due to transportation problems, mobility issues, or caregiving duties.

Kūpuna U offers three participation options: fully virtual with home-delivered meals, a hybrid model combining grab-and-go meals with both online and in-person activities, or traditional in-person congregate meals.

By addressing both nutritional needs and social isolation, Kūpuna U aligns with key priorities of age-friendly communities. Its flexible approach expands access to essential services for older adults with diverse needs, particularly those who face barriers to participating in traditional programs.

Photo Credit: Lanakila Pacific

Hoʻōla ʻĀina Pilipili: Community Garden and Engagement

Hoʻōla ʻĀina Pilipili is a thriving accessible school & community garden space dedicated to fostering inclusivity, accessibility, and intergenerational engagement. The phrase hoʻōla ʻāina carries the meaning of regenerating life or growth. Pilipili is the traditional name of the ʻili (land division) that the garden site is located. This community-centered garden serves as a hub for individuals of all ages, with a particular focus on older adults (50+), people with dementia, and caregivers. Rooted in ʻāina-based (land and cultural) education, organic gardening methods, and native plant restoration, the garden promotes health, wellness, and inclusive design principles to ensure all participants can meaningfully engage with the space

Hoʻōla ʻĀina Pilipili regularly hosts community days, workshops, and hands-on learning experiences focused on aina-based education, organic gardening methods, and health and wellness. These events foster connection, learning, and well-being for older adults, caregivers, and community members of all ages.

These ongoing community workdays highlight the strong engagement that already exists in this space. These workdays will be further enhanced with the raised activity sensory table and wheelchair-accessible raised bed, bench and adapted tools, supported by the AARP Community Challenge grant opportunity. With AARP's support, we can expand accessibility and ensure that even more older adults and caregivers can fully participate in these enriching events.

Photo Credit: Melody Halzel

Photo Credit: Melody Halzel

Photovoice Study on Park Accessibility for Physical Activity

A Photovoice study was conducted to explore the barriers and opportunities older adults experience in accessing parks for physical activity. The primary objective of the study was to understand park accessibility for physical activity using the Photovoice method, a participatory research approach in which participants capture photos that reflect their experiences and perspectives on the issue.

Senior Club members of the Department of Parks and Recreation of the City and County of Honolulu participated in the project. Seven Senior Club members from McCully District Park took part in the Photovoice project and focus group discussion between October 2024 and January 2025.

The findings emphasized the importance of age-friendly design, safety, infrastructure, and maintenance in promoting physical activity and park use. The results revealed that, while parks serve as valuable spaces for physical activity, several barriers—such as a lack of paved walkways, inadequate signage, lack of seating, insufficient restrooms, and safety concerns—hindered older adults from using parks for physical activity or recreational purposes. On the other hand, features such as well-maintained paved walkways, exercise areas with safety features, swimming pools with ramps, shaded seating areas, and clean restrooms were identified as facilitators that encouraged park use and physical activity.

Photo Credit: Nargis Sultana

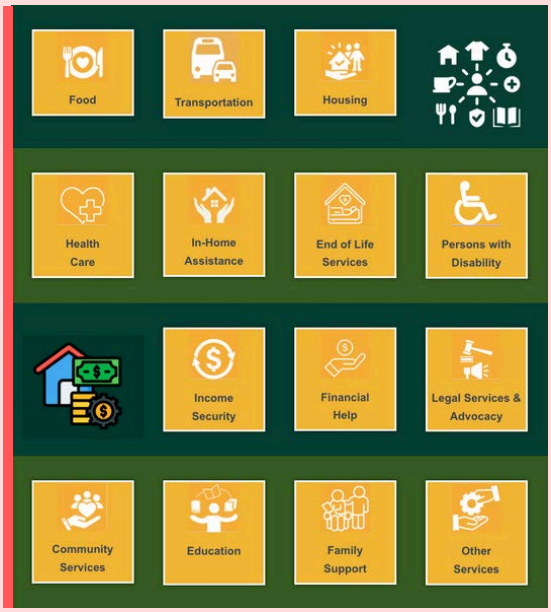
Photo Credit: Nargis Sultana

Data Resources

Age-Friendly Honolulu provides aging-related data for the community.

Senior Handbook Map

The Resource Map is an interactive, web-based tool designed to help users navigate community resources that support older adults. The primary data source for this map is the Senior Information and Assistance Handbook (2021 edition), prepared by the Elderly Affairs Division (EAD), which was converted into a Geographic Information System (GIS)-compatible format. The platform organizes services into key categories such as Food, Housing, Transportation, Health, and more, allowing users to explore relevant resources geographically. Using ArcGIS Online, separate web maps were developed for each category. Users can view service locations and contact details through the interactive map or a searchable, text-based list of services organized by subcategories. Additionally, the interactive map offers ZIP code or neighborhood filtering options, enabling users to easily find services available in their selected geographic area.



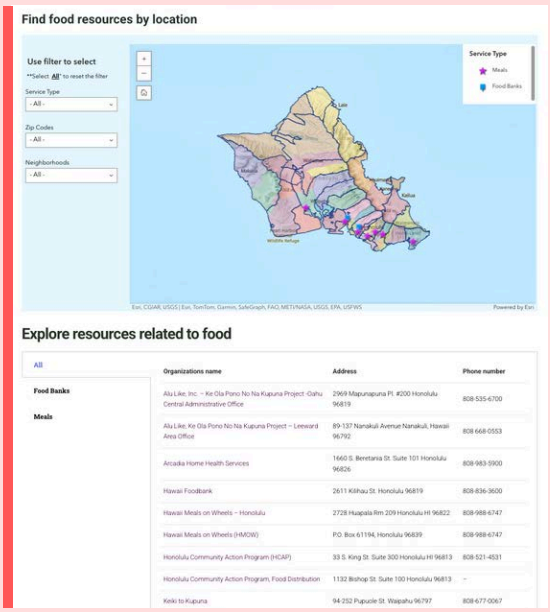


Photo Credit: Center on Aging

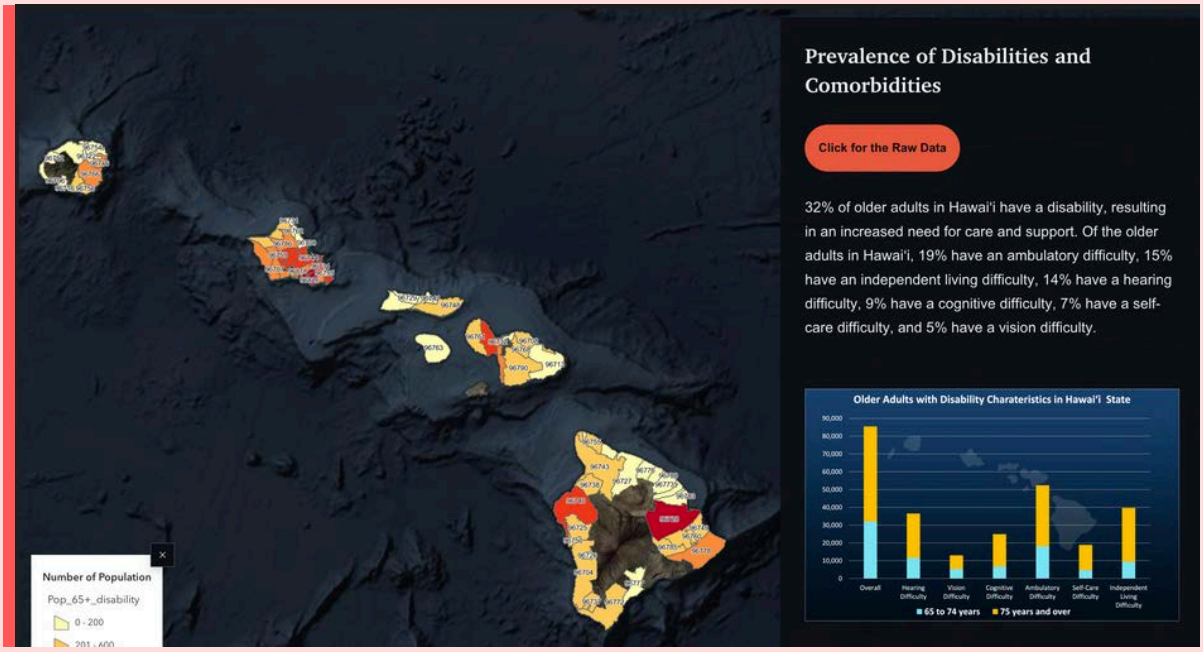
Navigating the Aging Landscape in Hawai‘i: StoryMaps

To support community members, service providers, and policymakers, we've created an interactive StoryMap that offers valuable insights into the aging experience in Hawai‘i. This resource brings together data, maps, and narratives to explore key topics including population growth, disability and chronic health conditions, economic hardship, housing disparities, social isolation, digital access, and cultural and linguistic diversity.

With Hawai‘i's kūpuna population projected to reach 24% by 2040, understanding these trends is essential for creating inclusive, age-friendly communities. The StoryMap allows users to interact with ZIP code-level data and visualizations that can guide planning, advocacy, and service delivery.

We invite you to explore the StoryMap and share it with others working to build a more supportive future for our aging population.

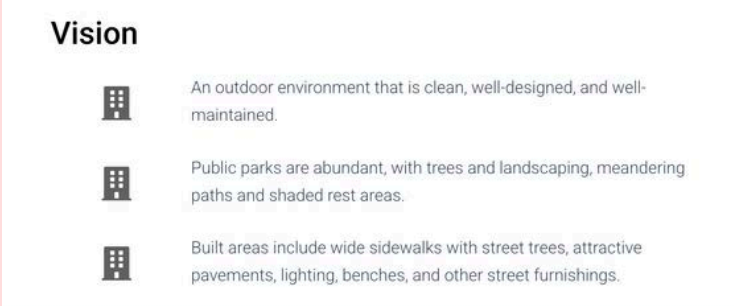
View the StoryMap: https://manoa.hawaii.edu/aging/agingpop_hi/

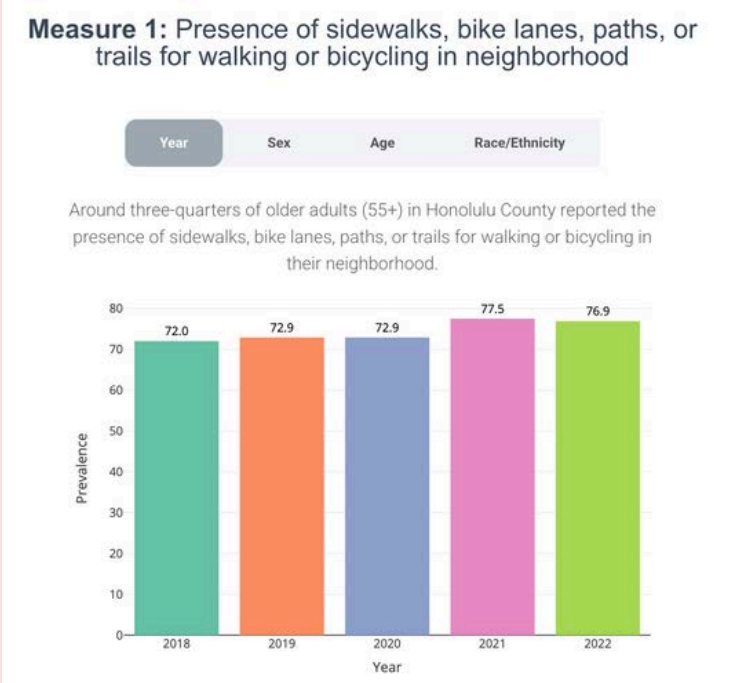


Age-Friendly Honolulu Dashboard

Age-Friendly Honolulu's focus encompasses all facets of community life, including key features of the built and social environment, which are organized into six domains: Outdoor Spaces & Buildings, Transportation, Housing, Communication & Social Involvement, Civic Participation & Employment, and Community Support & Health Services.

The Age-Friendly Honolulu Dashboard displays each domains' vision, goals, current initiatives, and collection of relevant data. Explore the domains and data: https://manoa.hawaii.edu/aging/afh/





Age-Friendly Honolulu staff meet annually with City Departments to update the Age-Friendly Checklist, cataloging all initiatives (e.g. programs and policies) impacting older adults.

Of the total **267** age-friendly initiatives city department-wide, **33** were related to Outdoor Spaces & Buildings.

Next Steps

Age-Friendly Honolulu will continue to build its capacity and identify opportunities for City and County of Honolulu departments and community organizations to collaborate and develop and strengthen age-friendly guidelines, policies, and programs. To accomplish this goal, this initiative will develop an age-friendly training that raises awareness on the value of engaging, including, and empowering older adults in our community.

In addition, we are currently conducting research with key stakeholders to shape our future directions, expand the age-friendly framework to be more inclusive of diverse communities, and identify the the health outcomes of age-friendly community features.

On a broader level, we will engage with other age-friendly efforts statewide, including the Age-Friendly Health Systems and Age-Friendly Public Health Systems movements. In addition, the University of Hawaii at Mānoa is applying to become part of the Age-Friendly University Global Network. Taken together, we are moving toward creating an age-friendly ecosystem.

Visit our website to stay informed about our latest projects:
https://manoa.hawaii.edu/aging/afh

Credits

We would like to thank the following individuals and organizations who contributed to this year's Annual Report.

Christy Nishita
Jenny Jinyoung Lee
Kevin Kawamoto
Saikaew Dudla
Melody Halzel
Nargis Sultana
Kūpuna Collective
City and County of Honolulu Departments
Grants-In-Aid (GIA) Grantees

MAHALO!

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Department Age-Friendly Checklists: Goals for 2025

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HONOLULU BOARD OF WATER SUPPLY (BWS)

Strategy	Specific Actions	Status
Ensure affordable housing development	Waive the applicable fees and charges for qualified on-site affordable and homeless dwelling units, up to 500 dwelling units per year. Given about $2 million in waivers.	Ongoing implementation
Provide affordable water service	Implement a program for kūpuna to receive a below-cost rate for their first 2,000 gallons of water used. This tier will benefit those on fixed and/or low incomes and reward those customers who use water very efficiently. The program will target communities on the west side first, then move east. Looking to implement program for kupuna on the west side to keep costs down. This water audit program is in collaboration with city and private agencies that work with the elderly.	Ongoing implementation
	Through the Water Sensible program, O‘ahu residents and businesses will have the opportunity to save water and money. Water Sensible launched with a residential water conservation rebate program and has expanded its offerings to include the commercial sector. It has also recently launched a WaterWisdom program to help condominiums and townhome complexes improve their water conservation efforts.	Ongoing implementation
Support opportunities for community engagement	Offer tours, workshops, and volunteer opportunities at the Halawa Xeriscape garden.	Ongoing implementation
	Host the annual conservation poster and poetry contest.	Ongoing implementation
Provide consumer protection	Issue news release and use social media to notify public about scams (1-2 times a year).	Ongoing implementation
Ensure community inclusion	Provide, upon request, special assistance and accomodations due to a disability to participate in Board meetings.	Ongoing implementation
	Televise board meetings on ‘Olelo and livestream on website.	Ongoing implementation
Senior outreach	Go to events for seniors several times a year to provide them with information and hand out water bags.	Ongoing implementation

DEPARTMENT OF COMMUNITY SERVICES (DCS)

Strategy	Specific Actions	Status
Provide community support and health services	Implement federal Older American Act funds, which provides services including meals and caregiver support services.	Ongoing implementation
	Develop and implement the four-year area plan.	Ongoing implementation
	Update and publish Senior Information and Assistance Handbook for 2022.	Complete
	Administer Retired Senior Volunteer Program, providing meaningful retirement opportunities to adults 55+.	Ongoing implementation
	Implement a pilot program to provide non-emergency, medical transportation utilizing ride sharing programs through a 3rd party provider (NEW).	In development
	Implement a pilot program with hospitals to support older patients post-discharge with meals.	Ongoing implementation
Leverage funding and support collaboration and innovation in the aging network.	Implement the City Grant-in-Aid funding opportunity to provide bonus points to age-friendly proposals.	Complete
	Support and sustain the Kūpuna Collective, a strategic network of organizations in the aging network that are incubating pilots to tackle key aging issues.	Ongoing implementation
Expand needed services through grant opportunities	Offers grants via the Office of Grants Management, including Grants In Aid to fund non-profit organizations, including those serving youth, kūpuna, and homeless populations. Age-Friendly GIA proposals to receive bonus points.	Ongoing implementation
Provide job training and support	Provides job training services, including life skills, education, and job training for youth, as a one-stop job center at American Job Center Hawai‘i.	Ongoing implementation
	Offer vocational training and job placement services at the Youth Services Center. This also includes supportive services such as anger management and leadership development.	Ongoing implementation
Provide assistance in finding affordable housing	Make referrals to Work Hawai‘i housing specialists by EAD to assist kūpuna in finding affordable housing.	Ongoing implementation

Support affordable housing initiatives	Build the Halewaiʻolu Senior Residences, a 156-unit affordable housing development specifically designed for kūpuna with incomes ranging from 30% to 80% of the AMI. This project will provide residents with amenities that create a sense of belonging, including a community center and rooftop garden. The Administration proudly acknowledges the successful realization of this project, leveraging city-owned lands to enhance the lives of kūpuna in the Chinatown neighborhood. The Michaels Organization was chosen to spearhead this significant development. This effort is in collaboration with the Office of Housing.	In development
	Provides Housing First vouchers for 20 older adults at our Kumuwai complex. The property is managed by Housing Solutions Inc., but the supportive services are provided by DCS' WorkHawaiʻi Division. This program is funded by the State of Hawaiʻi Ohana Zone funding, and it has been in existence since 2020.	Ongoing implementation
	Manage the City's Affordable Housing Fund, and in 2023, awarded funding to support the Halewilikō senior housing in Aiea.	Complete
	Offer housing vouchers to older adults (age 62 and older) through various programs, including the Housing Choice Voucher Program, Emergency Housing Voucher Program, and Veterans Affairs Supportive Housing Program. Currently, 1857 older adult participants were provided with vouchers.	Ongoing implementation

DEPARTMENT OF CUSTOMER SERVICES (CSD)

Strategy	Specific Actions	Status
Provide age-friendly services and support at all satellites and licensing offices.	Provide ergonomic seating to guests to wait comfortably.	Complete
	Provide seating areas in service centers for those who have difficulty standing for long periods.	Complete
	Implement policy that allows caregivers to collect documents and act on behalf of their care receiver.	Ongoing implementation
Disseminate information through various channels	Use a range of distribution channels, including operators, voicemail submission, smartphone app, email submission, social media platforms, written letters, in-person at ADA accessible site, or via written “Tell it to the Mayor” dropbox through its Information Branch.	Ongoing implementation
	Ensure that staff take and maintain training related to accessibility issues for websites and electronic documents.	Ongoing implementation
Effectively utilize older volunteers	Provide older volunteers from the city's Retired Senior Volunteer Program with opportunities at Satellite City Hall locations.	Ongoing implementation

DEPARTMENT OF DESIGN AND CONSTRUCTION (DDC)

Strategy	Specific Actions	Status
Ensure accessibility of outdoor spaces and buildings	Seeks advice and recommendations from the State of Hawai‘i Disability Commission and Access Board (DCAB) to ensure public buildings, facilities, and sites are designed to be accessible by persons with disabilities (Hawai‘i Revised Statutes (HRS) Section 103-50).	Ongoing implementation
	Provides advice and recommendations through comprehensive and technical plan review in accordance with the applicable Americans With Disabilities Act Accessible Guidelines (ADAAG), the Fair Housing Accessibility Guidelines (FHAG), and DCAB Interpretive Opinions.	Ongoing implementation
	Follow the standard: 2010 ADA (Americans With Disabilities Act) Standards for Accessible Design, under Title II, as the basis of design	Ongoing implementation
	Follow the standard: State of Hawai‘i, Hawai‘i Outdoor Developed Areas Accessibility Guidelines effective January 2, 2017	Ongoing implementation
	Follow the standard: City and County of Honolulu General Accessibility Design Guidelines and Policies and Procedures, Curb Ramps with Public Rights-of-Way, June 2017	Ongoing implementation
	Complies with relevant provisions of the Public Rights-of-Way Accessibility Guidelines on certain projects involving sidewalks, shared use paths and street crossings.	Ongoing implementation
	On projects with federal funding, the department may need to comply with certain provisions of the Uniform Federal Accessibility Standards	Ongoing implementation
	Submit all plans prepared by DDC to the State DCAB for compliance with ADAAG. They are not reviewing as part of the Building Permit process with DPP.	Ongoing implementation
Implement changes to street design to accommodate pedestrians	Require projects to do Complete Streets Checklist and improvements; including accommodations for pedestrians.	Ongoing implementation
Increase walkable areas	Selected some paving projects to include Complete Streets improvements; including increased walkable areas.	Ongoing implementation
Maintain walkways and bikeways	Selected some paving projects to include Complete Streets improvements; including improved walkways and bikeways.	Ongoing implementation
Improve bicycle connectivity and bicycle access on streets	Selected some paving projects to include Complete Streets improvements; including improved bicycle connectivity and bicycle access on streets.	Ongoing implementation

DEPARTMENT OF ENVIRONMENTAL SERVICES (ENV)

Strategy	Specific Actions	Status
Support health and safety of all residents	Manage O‘ahu’s solid and liquid waste in a manner that complies with all local, state and federal laws, in a manner that ensures the health and safety of all island residents.	Ongoing implementation
Support kūpuna and persons with disabilities	Grant a special exemption to residents with disabilities, kūpuna, or anyone who has difficulty transporting the carts to and from their property, allowing them to keep their carts at the curb in between collection days (city ordinance requires that curbside collection carts be stored on the resident’s property and placed out for collection no earlier than the night before or morning of collection).	Ongoing implementation
Communicate important information to the public	Works closely with the Department of Community Services, Elderly Affairs Division (EAD) to provide information on recycling and refuse related issues such as household hazardous waste. Due to an increase in household hazardous waste generated by older homeowners, a tip sheet was created for EAD staff to distribute.	Ongoing implementation
	Engages in extensive community outreach, including maintaining refuse collection schedules and information on disposal on its website, envhonolulu.org.	Ongoing implementation
	Participates and is an exhibitor at community events and tradeshows where ENV educates the community about out solid waste and wastewater programs and initiatives.	Ongoing implementation
	Makes Public Service Announcements (PSA) for wastewater issues as well as refuse issues and concerns.	Ongoing implementation
	Hosts the annual “Tour de Trash” event that takes participants on free bus and walking tours of O‘ahu’s main solid waste facilities.	Ongoing implementation
	Participates in annual fairs to educate individuals of all ages on proper disposal of fats, oils, and greases generated in the home.	Ongoing implementation
Sustain community education and engagement initiatives	Partners with the Honolulu Theatre for Youth to educate students, teachers and parents on proper recycling and disposal practices through in-school and theatre-based performance workshops.	Ongoing implementation
Encourage volunteerism and flexible work among retirees	Offers flexible work opportunites for retirees to recognize the value and contributions of older adults who wish to continue to serve the department after formal retirement.	Ongoing implementation
Ensure good communication and customer Service	Has helpful and courteous staff who interact with the public via telephone as well as on the front lines (investigators, refuse collection workers, etc.). Advanced customer service training is available to employees via city-wide classes offered by the Department of Human Resources and employees are encouraged to attend.	Ongoing implementation

Implement a Customer Assistance for Residential Environmental Service program to assist low-incoming households with the fixed portion of their monthly sewer bills.	Provide households whose income is less than 80% of area median income (AMI) with a $20-$25 discount on their fixed monthly sewer charges starting July 1, 2025. First come, first served.	

DEPARTMENT OF ENTERPRISE SERVICES (DES)

Strategy	Specific Actions	Status
Provide discounts	Offer discounts to kūpuna and persons with disabilities at city golf courses.	Complete
	Offer keiki discounts at the Honolulu Zoo (children ages 2 and under are free).	Complete
Provide free golf	Offer free golf to keiki between the ages of 8 and up to 17 years old at city golf courses. Must be a registered golfer and present golf ID card	Complete
Offer solo rider cart	Offer solo rider golf cart rental for physically challenged golfers at city golf courses.	Complete
Offer online tee time reservations	Offer online advanced tee time reservation bookings, along with touch tone telephone reservation bookings at city golf courses.	Complete
Provide accommodations	Provide barrier-free access at the Neal Blaisdell Center for persons with mobility impairments and auxiliary aids for persons with hearing impairments.	Ongoing implementation
	Accomodate persons with mobility impairments prior to the general opening of the doors at the Neal Blaisdell Center facilities.	Complete
	Provide infrared hearing system devices at no cost to patrons.	Ongoing implementation
	Offer one American Sign Language (ASL) interpreted performance of the event.	Ongoing implementation
	Provide children cart rentals at the Honolulu Zoo.	Complete
	Provide strollers and wheelchairs rentals at the Honolulu Zoo.	
	Created mobile food and drink ordering at at Honolulu Zoo food concessions. Guests can scan a QR code and place their orders. No waiting in lines.	Complete
	Provided surfboard lockers for kūpuna and individuals with disabilities.	Complete
Promote community engagement through programs and activities	Offer youth programs at the zoo, including zoo camp, Twilight Tours, and Field Trips.	Complete
Provide ample ADA parking	Hold parking stalls near the Concert Hall for elderly or mobility-impaired individuals. Provide sufficient stalls for ADA placard vehicles.	Ongoing implementation
Provide accessible restrooms	Provide level access to restrooms to Concert Hall Lobby.	Ongoing implementation
Provide family style restrooms	Install family style restrooms with adult changing stations in FY23-24.	Ongoing implementation
Provide touchless water dispensing devices	Add drinking fountains with bottle/cup filling feature in FY23-24.	Ongoing implementation
	Added bottle filling statons at Exihibition Hall and Meeting Rooms.	Complete
Provide touchless ordering Point of Service (POS) system	Install POS system for concessions for touchless ordering in FY22.	Ongoing implementation
Support golf tournaments/events for youth	Provide golf courses for youth to participate in organized junior golf and school tournament play.	Ongoing implementation

Host tournaments/events for seniors	Provide golf courses to support DPR Senior's Golf Program participants.	Ongoing implementation
Provide free golf	Offer free golf to people 100 years old and older at city golf courses.	Complete
	Must be a registered golfer and present golf ID card.	Ongoing implementation
Provide free zoo admission	Provide free admission to zoo for people 100 years old and older.	Complete

DEPARTMENT OF EMERGENCY MANAGEMENT (DEM)

Strategy	Specific Actions	Status
Disseminate emergency information in multiple, accessible formats	Activate alert and warning systems (including outdoor warning sirens, Wireless Emergency Alert (WEA) and Emergency Alert System (WEA) to alert the public of urgent emergency conditions. Disseminate additional response and recovery information and instructions across various platforms including, but not limited to the HNL Alert subscription based mass notification system, website, social media, and print materials.	Ongoing implementation
	As appropriate, ensure copies of informational materials are available in large print versions and multiple languages.	Proposed
	Incorporate targeted langauge in evacuation messaging to recommend early evacuation for those requiring extra time and to encourage the public to check on neighbors who require assistance evacuating or understanding emergnecy messages.	Ongoing implementation
Ensure community education and inclusion	Ensure public comment periods include feedback from all age groups including kupuna and individuals with limited English proficiency.	Ongoing implementation
	Offer Community Emergency Response Team (CERT) training free of charge to the general public, is all-inclusive, no matter the age of each person who attends the training learns how they can contribute in an emergency event/situation.	Ongoing implementation
	Target public education and information on preparing for emergencies and disasters to the unique needs of aging populations.	Ongoing implementation
	Review human services components of the City's Emergency Operations Plan with EAD to ensure unique needs of elderly populations are addressed and key partners are integrated in the emergency management network.	Ongoing implementation
	Evaluate emergency shelters for accessibility for kupuna and individuals with disabilities.	Ongoing implementation

DEPARTMENT OF FACILITY MAINTENANCE (DFM)

Strategy	Specific Actions	Status
Ensure Safety and Accessibility	Maintains road right-of-way, bikeways, city roads, road signs, sidewalks, medians, striping, and crosswalks to ensure safety for all users.	Ongoing implementation
Ensure Safety and Accessibility	Follows ADA guidelines to ensure accessibility for all users and all abilities.	Ongoing implementation
Right of Way Improvements	Incorporate transportation measures such as bikeways, pedestrian pathways to encourage and increase walkable and multi-modal transportation measures involving bikeways in coordination with DTS and DDC.	Ongoing implementation
Incorporate Transportation Related Measures	Incorporated bikeways, parallel parking, cross walk and other transportation related measures with the Akiohala Street Biofiltration project, South Street Bicycle Lane Permeable Pavement Replacement Plan, and Sheridan Street Biofiltration project.	Complete
Provide Better ADA Accessibility	Ala Wai Golf Course Parking Lot Reconstruction that included speed control measures, handicap and EV parking stalls, and demolishing and replacing new curb ramps.	Complete

DEPARTMENT OF HUMAN RESOURCES AND EQUAL EMPLOYMENT OPPORTUNITY (DHR & EEO)

Strategy	Specific Actions	Status
Ensure public spaces are usable and accessible to older adults and persons with disabilities	Continue the intake of calls/emails from the public related to building/facility accessibility issues. Discuss with and follow-up on remedial action, if applicable, with the appropriate City department/agency.	Ongoing implementation
	Continue to facilitate guidance and technical assistance to departments/agencies on accessible design and/or construction issues for specific projects regarding accessibility guidelines and design/construction issues related to public spaces.	Ongoing implementation
Maintain walkways and bikeways for individuals of all ages and persons with disabilities	Continue the intake of maintenance-related concerns from the public regarding usability and accessibility of walkways/pedestrian routes and bikeways. Discuss with and follow-up on on remedial action, if applicable, with the appropriate City department/agency.	Ongoing implementation
Implement changes to street design to accommodate pedestrians & minimize conflicts across modes of transport	Continue to provide information and technical assistance to departments regarding the U.S. Access Board's Final Public Rights of Way Accessibility Guidelines (PROWAG).	Ongoing implementation
Ensure accessible transportation and transportation services for older adults and persons with disabilities	Continue the intake of concerns from the public regarding service, drivers and/or access issues from the public regarding TheBus, Handi-Van and/or Skyline; provide guidance and/or technical assistance as applicable.	Ongoing implementation
Ensure housing is usable and accessible for older adults and persons with disabilities	Continue to provide technical assistance on the ADA and Fair Housing Accessibility Guidelines to staff that oversee and/or manage residential facilities or services. For example: ■ Request for information on accessible on-site parking at residential facilities ■ Questions regarding City-related projects and Hawaii Revised Statute 103-50 ■ National webinars on the Fair Housing Accessibility Guidelines and ADA Title II requirements for accessible housing ■ Annual City Department of Community Services Fair Housing Conference	Ongoing implementation
Promote accessibility, universal design and visitability requirements	Continue to provide technical assistance to departments/agencies on various accessibility laws, guidelines and Universal Design principles related to housing.	Ongoing implementation
Ensure City services are accessible to older adults' needs and preferences	Develop policies and guidance to ensure non-discrimination: ■ City's Administrative Directive on Service Animals ■ City's ADA Title II Notice	Complete
	Continue to provide trainings on accessibility guidelines and City policies (e.g. Non-discrimination, accessible documents and websites): ■ Conduct trainings each on accessible MSWord documents & PDFs	Ongoing implementation

	■ Conduct trainings on Service Animals	
	Continue to provide guidance and technical assistance on laws and regulations to various departments/agencies: ■ ADA Title II ■ Section 504 of the Rehabilitation Act ■ Title VI of the Civil Rights Act	Ongoing implementation
	Continue the intake of calls from the public regarding issues in programs, service and activities, technical assistance to and follow-up on remdidal action, when applicable with applicable department/agency.	Ongoing implementation
Ensure information is accessible to older adults, persons with disabilities	Continue to provide guidance and information on accessibility guidelines and making City websites accessible to the various departments/agencies. For example: ■ Title II of the ADA - Online Content and Third Party Platforms ■ DOJ's ADA Title II Web and Mobile App Accessibility Rule	Ongoing implementation
Ensure culturally tailored information and messaging to older adults	Continue to provide assistance and guidance to ensure that meaningful access to information for Limited English Proficiency individuals is available in all City programs and services. ■ Periodically update and provide list of applicable communication access resources to departments/agencies	Ongoing implementation
Ensure equal opportunity in employment	Continue to provide assistance and guidance to departments/agencies regarding ADA Title I issues and City policies such as: ■ City's Non-discrimination and Anti-Harassment Policy ■ Telecommuting Program ■ Employee Assistance Program ■ Reasonable accommodations for individuals with disabilities	Ongoing implementation
	Offer opportunities for retirees to work on a part-time basis.	Ongoing implementation
Ensure emergency policies and procedures are accessible for older adults and persons with disabilities	Continue to provide guidance and information to departments/agencies on issues related to non-discrimination and accessibility in their emergency planning operations.	Ongoing implementation

DEPARTMENT OF INFORMATION TECHNOLOGY (DIT)

Strategy	Specific Actions	Status
Ensure accessibility of websites	Committed to complying with the American Disability Acts (ADA). DIT is beginning to work on redesigning the main website (www.honolulu.gov) and its contents to improve the website's accessibility and including features to scale font sizes and adjust color contrast. Phase out for each 26 department website (16 sites are using accesibility tool)	Ongoing implementation
	Provides training and show-n-tell sessions bi-annually and as needed to the departments web editors, so that departments can fix their own web content. Vendor out to ADA specialists to train city departments, and some sessions are recorded to distribute to wider audience. Work directly with EOO to ensure departments are updated on ADA training.	Ongoing implementation
	Aiming for a service-based approach to make it easier for people to navigate and find services ("I want to..." list)	Ongoing implementation
Provide apps to the public	Provides the following Apps to the public: ● DaBus2 - The Oahu Bus App: Get real-time arrival information, track the current location of the bus you are interested in and explore different bus routes. ● HNL Info: Stay informed about traffic situations, weather advisories and much more! Plus other online services that will save you time and get you out of the line! ● HNL 311: Citizens can report non-emergency incidents and track its status via email and the HNL 311 app. ● AlohaQ: Make an appointment for Driver Licensing, Satellite, and Liquor Commission Services. ● PROS: Get information on services offered by the Department of Parks and Recreations and register for activities! ● Honolulu Motor Vehicle Inquiry: Get the latest vehicle fee information and renew your vehicle registration.	Ongoing implementation
- ADA Title II rule: City will aim to meet web and mobile app accessibility by April 2026	Integrate accessibility standards into web and mobile app development by: - Applying key ADA Title II accessibility principles. - Ensuring digital platforms meet proposed compliance requirements. - Providing practical guidance and resources for adherence.	Ongoing implementation

DEPARTMENT OF LAND MANAGEMENT (DLM)

Strategy	Specific Actions	Status
Develop affordable senior housing	Partner with the state and private developers to create new affordable senior housing properties.	Ongoing implementation
Ensure accessible common areas in affordable housing	Ensure proper maintenance of walkways (smooth, non-slip, wide enough to accommodate wheelchairs).	Ongoing implementation
	Ensures visibility of signage and adequate lighting.	Ongoing implementation
	Ensure ADA parking spaces are available.	Ongoing implementation
	Implement proper railing and/or ramp accessibility on properties.	Ongoing implementation
	Provide convenient and accessible laundry room features: front load washer and dryers, inside turning radius of three feet.	Ongoing implementation
Require accessible units in affordable housing	Require five percent of units to be wheelchair or ADA compliant.	Ongoing implementation
	Ensure accessible units include: accessible doorways and hallways; toilets, sinks and counters at a convenient height.	Ongoing implementation
Develop common areas for recreation	Ensure that Request For Proposals (RFP) for private developers require passive recreation areas.	Complete
	Ensure affordable housing projects have community rooms for recreation and socialization.	Ongoing implementation
Ensure affordable housing is well-maintained	Ensure green spaces are well-lit by switching to LED lighting.	Ongoing implementation
	Address vandalism and graffiti in a timely manner.	Ongoing implementation
Provide support services	Encourage that private developers use common space for service providers and special programs through department RFPs.	Ongoing implementation
Include emergency preparedness design features	Ensure that emergency preparedness included in affordable housing design: fire exits, flood gates for properties in flood zones, hurricane-resistant windows.	Ongoing implementation
	Have emergency alert systems on properties and in units (e.g., fire alarm that blinks and makes noise for hearing impaired individuals).	Ongoing implementation
Recommend building safe housing	Suggest developers incorporate specific safety components for housing improvements, such as: Adequate lighting on stairs, slip-resistant covers for stairs, cable covers for electronic devices to prevent tripping hazards, installation of D-handles and leveled door handles, consideration of front-loading washers and dryers, and carpet installation to minimize injuries from falls, lift chiars, memory foam cushions, adjustable bed frames.	Ongoing implementation
Communication	Communicate through various channels, including TV station and social media, to raise awareness about safe housing.	Ongoing implementation
Incorporate Communial Spaces	Allow Spaces for Residents to Mingle Offering Companionship	Ongoing implementation

Technology Safe Housing Ideas	Voice-Activated Assistants/ Smart Technology (Thermostats, Smart Doorbell, Emergency Alert Systems, Smart Lights/Motion Sensor, Fall Detection Sensors, Electric Vaccume Cleaners,)	Proposed
Home-Based Activites	Set up spaces for physical actitivy or mental stimulation (Gardening Beds, Knitting Corners, or reading nook).	Proposed
Allow employees flexible hours	Allow employees flexible hours.	Ongoing implementation
Age Friendly Office Ideas	Raising Chairs with Arm rests, Keyboard and Mouse Adjustingments, footrests, screen magnification options, speak to text software, hearing assistance devices, provide healty snacks, clear signage, well lit spaces. use of viusals in meetings, no use of jargon or slang in communication.	In development
Age friendly Training	Provide inclusive Training Programs, tools for awareness,task customization, encourage intergenterational collaboration, diversity and inclusion initiatives.	Ongoing implementation

DEPARTMENT OF THE MEDICAL EXAMINER (MED)

Strategy	Specific Actions	Status
Provide youth outreach	Provided outreach programs for at-risk teens who are part of not-for-profit programs.*	Complete
	Presented on various topics such as smoking, drug avoidance, driving under the influence, ocean safety, and general motor vehicle safety.*	Complete
	Presented for high school groups and conducted by a forensic scientist retired from MED, hosting approximately 150- 250 students per year.*	Complete
	Presents at career fairs of high schools and universities to provide information on forensic careers for youth, provided virtually by the supervising medicolegal investigator.	Complete
	Host an internship program for youth at approved university programs. Interns can shadow and assist responding investigators in the course of their investigations.	Ongoing implementation
Use empathy in communication with family	Train all Medicolegal Investigators in the proper approach to working with grieving family and friends.	Ongoing implementation
	Train new investigators conducted through ride-alongs. New investigators witness appropriate behavior and communication from experienced senior investigators before they are observed leading the interactions. Suggestions, guidance, and corrections are made to all investigators whenever the need arises.	Ongoing implementation
Accurate identification of next of kin	Train investigators intensively and extensively in search methodologies, whether through a decedent's belongings (mail, e-mail, or telephone contacts), medical records, employment history or public databases.The first priority for our decedent cases is to identify the person conclusively. Once identified, the search for next of kin begins. Even for kupuna who lived alone, next of kin usually can be identified.	Ongoing implementation
Training for staff	Alzheimer's Training for staff.	Ongoing implementation
*Outreach programs have been canceled due to the coronavirus pandemic and staff shortage.		

DEPARTMENT OF PARKS AND RECREATION (DPR)

Strategy	Specific Actions	Status
Ensure senior clubs are widely available	Provides opportunities for activity and socialization at 32 senior clubs that are associated with City parks.	Ongoing implementation
	Provide a range of activities at activity-based clubs (e.g., “holo holo” clubs, ceramics clubs, painting clubs, bowling, archery).	Ongoing implementation
	Ensure club programs and activities are free or low cost.	Ongoing implementation
	Foster independence among seniors by encouraging them to organize their activities, with advisors solely for support and facilitation (e.g. supply meeting spaces).	Ongoing implementation
	Provide aides for seniors (seniors must bring their own or submit paperwork for DPR to arrange one). DPR also provides disability-accessible city buses.	Ongoing implementation
Support summer fun for youth	Provide summer fun programs at park facilities to youth participants.	Ongoing implementation
	Provide inclusion services and aides to youth and older adults.	Ongoing implementation
	Ensure Summer Fun programs are low cost.	Ongoing implementation
	Provide a cross-generational archery program for seniors and youth.	In development
Ensure beach accessibility	Increase availability of accessible beach mats that can lead an individual to a viewing point or out to the high tide mark.	In development
	Increase availability of accessible beach wheelchairs.	In development
Opportunities for exercise and play	Ensure play apparatuses meet minimum ADA requirements, which include providing at least 50% of the number of elevated play components as ground level play components.	In development
	Make available exercise equipment at park sites.	In development
Ensure accessible pools	Ensure accessible pools that provide the correct means of entry whether through a pool lift, pool stairs, transfer wall, or sloped entry.	Ongoing implementation
	Provide two accessible points of entry unless the pool is less than 300 linear feet, then only one accessible entry is required which is usually a pool lift or sloped entry.	In development

Require park accessibility	Follow ADA and ADAAG guidelines for all pathways within the park by having awareness for the path of travel. This includes ensuring that walkways, sidewalks, floors, and paths to the primary function of the program are clear. All new parks have to be ADA accessible, and existing parks will be retro-fitted.	Ongoing implementation
	Post correct signage and make an alternate accessible route if there is construction or a diversion in these areas.	Ongoing implementation
	Follow ADA and ADAAG guidelines for all pathways within the park by providing the correct number of accessible parking stalls and access aisles in a parking lot.	Ongoing implementation
	Follow ADA and ADAAG guidelines for pathways within the park by providing accessible sidewalks and walkways that have a 1:20 or less running slope and 1:48 or less cross slope. The sidewalks are also a minimum of 36 inches wide.	Ongoing implementation
	Conduct self-assessment and secure funding for ADA and ADAAG upgrades to parks.	Ongoing implementation
Hold activities/events for older adults	Host the Senior Fun Walk (an annual, free 1-mile walk and fair with games, music, lion dancing).	Ongoing implementation
	Host Fun Bowling for Seniors.	Ongoing implementation

DEPARTMENT OF TRANSPORTATION SERVICES (DTS)

Strategy	Specific Actions	Status
Ensure timely and responsive transport	Provide enhanced TheBus services with more frequent all-day services.	Ongoing implementation
	Streamline TheHandi-Van qualification, reservations, and scheduling processes.	Ongoing implementation
	Open the rail system to allow expedited transit access across Oahu's busiest areas.	Complete
	Connect and create a multimodal, age-friendly transit network.	Ongoing implementation
	Improve reliability across the multimodal, age-friendly transit network.	Ongoing implementation
	HOLO card provides discounted rates on TheBus.	Complete
Enhance accessibility for all aboard public transit services	Maximize space aboard rail, bus, and paratransit vehicles.	Ongoing implementation
	Designate more priority seating.	Complete
	Minimize steps to and within all vehicles.	Ongoing implementation
	Reduce barriers to boarding at transit stops.	Ongoing implementation
	Provide better accessibility across all modes, including pedestrians, bicyclists, new mobility, transit, automobiles, and commercial vehicles.	Ongoing implementation
Enhance Age-Friendly Honolulu brand	Place designation stickers with age-friendly logo on all vehicles at access points.	Proposed
Implement Complete Streets design, in which streets are safe and accessible for pedestrians, bicyclists, transit riders, and motorists.	Create vibrant, safe, and accessible age-friendly streetscapes. The new Kaka'ako bike lanes, curb ramps, and sidewalk widenings provide transportation options that are safer for all ages and abilities.	Ongoing implementation
	Ensure public comment periods include feedback from kūpuna. Complete Streets projects continue to use both virtual and in-person means to collect community concerns and ideas.	Ongoing implementation
	Make technical recommendations to make our pedestrian environments safe, convenient, and comfortable for all ages, enhancing mobility for all.	Ongoing implementation
	Included a recommendation to increase crossing times in crosswalks near senior centers and schools O'ahu Pedestrian Plan.	Complete
	Champion the Vision Zero strategy, an initiative to reduce and eliminate pedestrian accidents and fatalities.	Ongoing implementation

DEPARTMENT OF PLANNING AND PERMITTING (DPP)

Strategy	Specific Actions	Status
Ensure plans and procedures include age-friendly goals	Conduct ongoing reviews and assessments of the General Plan and Development and Sustainable Communities Plans to include language promoting Age-Friendly Honolulu goals and guidelines.	Ongoing implementation
	Conduct an ongoing review of the land use ordinance for consistency with Age-Friendly Honolulu goals.	Ongoing implementation
Update age-friendly GIS maps	Update and maintain Age-Friendly Honolulu GIS story maps.	Complete
Provide education on aging-in-place and home modifications	Create and disseminate widely an educational booklet on aging-in-place and home modifications for older adults and kupuna.	Complete
Promote the creation of outdoor spaces with services and amenities nearby	Create gathering spaces for socialization by applying Transit Orient Development (TOD) Special District Design Guidelines in station areas that allow for expanded sidewalks, streetscape improvements, and publicly accessible open space requirements in the TOD special district, and by monitoring success.	Ongoing implementation
Promote walkability and support wayfinding	Implement Ordinance 20-41 which amends the Land Use Ordinance (LUO) Parking and Loading Article with new regulation intended to prevent vehicles from encroaching onto sidewalks and rights-of-way for greater pedestrian safety and mobility.	Ongoing implementation
	Create a TOD Wayfinding Master Plan that assists people by having clear and consistent information where and when they need it.	Complete
Support availability of affordable housing	Increase the number of affordable units through implementation of Affordable Housing Rules and updates to the Land Use Ordinance.	Ongoing implementation
	Adopted the following prior and up to 2021: Adoption of Ordinances 18-1 relating to AH incentives, 18-10 relating to AH requirement (ROH chapter 29) and 19-8, as amended, relating to AH rental (ROH chapter 32, as amended).	Complete
	Created the following prior and up to 2021: Creation of around 700 AH units (built and proposed), as of the end of 2021, as a result of implementing the AH Rules for DPP-regulated AH projects developed pursuant to Ordinance 18-10 and other discretionary approvals issued by the City.	Complete
	Adopted DPP Administrative Rules, Title 20, Chapter 26 which will allow the City to approve and exempt from general excise taxes any qualified person or firm involved in a newly constructed affordable housing project, or a moderately or substantially rehabilitated affordable housing project (2022).	Complete

	Adopted DPP Administrative Rules, Title 20, Chapter 27 governing the City's Multi-Family Rental Housing program and restore the City as an active issuer of tax-exempt special revenue bonds or private activity bonds (PAB) (2022).	Complete
	Adopted Ordinance 21-12 providing grants to incentivize construction of affordable housing.	Complete
	Implement Ordinance 20-41 which amends the LUO Parking and Loading Article, to eliminate minimum parking requirements in many instances in the Primary Urban Center, Ewa DP area, and the TOD rail corridor. This gives developers the opportunity to build less parking, thus reducing housing unit costs.	Ongoing implementation

HONOLULU AUTHORITY FOR RAPID TRANSPORTATION (HART)

Strategy	Specific Actions	Status
Support accessibility and wayfinding	Participate in TOD wayfinding and the design of station signage	Ongoing implementation
Ensure safety for kūpuna and individuals with disabilities	Install Automated External Defibrillators (AED) in transit vehicles.	Ongoing implementation

HONOLULU EMERGENCY SERVICES DEPARTMENT (HESD)

Strategy	Specific Actions	Status
Provide appropriate training on aging and dementia	Implement Reso 21-173, urging city administration to provide dementia training for first responder personnel.	Ongoing implementation
	Educate Emergency Services Department (EMS) staff about altered mental status which includes dementia and Alzheimer's pathophysiology and treatment protocols.	Ongoing implementation
	Make available continuing medical education opportunities for EMS personnel on an elective basis which include dementia.	Ongoing implementation
Collaborate with community organizations	Participate in the State of Hawai'i Injury Prevention Steering, Advisory, and Drowning and Aquatic Injury Prevention Committees.	Ongoing implementation
	Provide institutional support (e.g., personnel resources, program evaluation) to a wide variety of non-profit organizations and groups which provide outreach services to persons with disabilities and kupuna.	Ongoing implementation
Conduct community outreach and education	Have outreach programs that visit schools, participate in emergency preparedness fairs, and produce online, in-hotel room PSAs, and broadcast television public services safety videos.	Ongoing implementation
Provide the C.O.R.E. Program	Ensure that the Crisis Outreach Response and Engagement (C.O.R.E.) Program serves many kūpuna.	Ongoing implementation

HONOLULU FIRE DEPARTMENT (HFD)

Strategy	Specific Actions	Status
Provide appropriate training on aging and dementia	Implement Reso 21-173, urging city administration to provide dementia training for first responder personnel.	Ongoing implementation
Conduct safety education programs	Train kūpuna in the use of smoke alarms, emergency evacuation, general fire, and fall prevention (kūpuna and keiki are not trained to use a fire extinguisher. Instead they are educated to evacuate the building).	Ongoing implementation
	Visit senior facilities to promote fire and fall prevention using "Steps to Safety": A Fire and Fall Prevention Program for Older Adults, produced by the National Fire Protection Association. Training provided by Honolulu Fire Department's (HFD) Community Relations/ Education section (CRO)	Ongoing implementation
	Partners with the American Red Cross in the Smoke Alarms For Everyone (SAFE) campaign.	Ongoing implementation
	Publish and distribute the Fire Fighter's Safety Guide.	Ongoing implementation
	Conduct school visitations for fire prevention and career day presentations.	Ongoing implementation
	Enable school field trip visits to fire stations.	Ongoing implementation
	Offer free tours of the Honolulu Fire Department Museum and Education Center on every third Saturday.	Ongoing implementation
	Engage with youth and their families in community events (BIA Home Building & Remodeling Show and the Safety & Wellness Walk).	Ongoing implementation
	Continue Youth Fire Prevention and Intervention program.	Ongoing implementation
	Train personnel to recognize and treat patients with dementia or disabilities appropriately.	Ongoing implementation
	Provide training in the NREMT curriculum that covers geriatric patients and other differences that may be encountered.	Ongoing implementation

HONOLULU POLICE DEPARTMENT (HPD)

Strategy	Specific Actions	Status
Provide appropriate training on aging and dementia	Signed into law SB 2305 (Silver Alert Bill) in 2024	Complete
	Provide Crisis Intervention Team (CIT) Training to several officers addressing persons in mental crisis to include individuals suffering from dementia.	Ongoing implementation
	Review training for all officers in partnership with Alzheimer's Association of Hawai'i. Every officer goes through mandatory training and recieve a certificate for completed training.	Ongoing implementation
Address criminal activity and vandalism	Address vandalism and graffiti in a timely manner through the "City Sourced" online reporting system.	Ongoing implementation
	Address graffiti complaints in an ongoing status by the Community Policing Team (CPT) utilizing statistics and gang affiliation tagging.	Ongoing implementation
Increase pedestrian safety	Educate the public on pedestrian rules.	Ongoing implementation
	Increase enforcement of pedestrian rules. Patrol officers in partnership with our Traffic Division officers have been conducting static and roving patrols. We provide educational contact and enforcement of traffic and pedestrian laws.	Ongoing implementation
Increase bicycle safety	Educate the public on bicycle rules. **UPDATE: To include e-bike education and law enforcement**	Ongoing implementation
	Increase enforcement of bicycle rules. Our patrol officers in partnership with our Traffic Division officers have been conducting static and roving patrols. We provide educational contact and enforcement of traffic and pedestrian laws. **UPDATE: To include e-bike education and law enforcement**	Ongoing implementation
Keep kūpuna safe from abuse and neglect	Increase public education on financial scams, abuse, and neglect. Officers are provided with brochures to inform kūpunas of financial crimes, abuse and neglect.	Ongoing implementation
	Provide information and public speaking engagements by Criminal Investigation Divisions and Financial Crimes Detail to educate the public on preventative actions to identify and prevent these types of crimes.	Ongoing implementation

	Foster collaboration between Adult Protective Services (APS) and community.	Ongoing implementation
Recognize kūpuna as assets	Consult older adults on ways to serve them better.	Ongoing implementation
	Provide programs with helpful and courteous staff trained to respond to older adults. Annual training is provided to all employees in regards to providing excellent service to our community.	Ongoing implementation
	Provide services through “Kūpuna ID” program and “Kaukau with a Kūpuna” programs. A variety of information, including safety tips, crime prevention and personal health during the pandemic has been provided to not only our kupuna but also to our community members of all ages.	Ongoing implementation
	Promote volunteer opportunities and cultivate volunteer leaders. Volunteer opportunities available through various programs such as CrimeStoppers Hawai‘i, Police Activities League, and Traffic Division through the Special Enforcement Officer Program which conduct handicap parking patrol and enforcement. PAL started a wrestling program this year.	Ongoing implementation

MAYOR'S OFFICE OF CULTURE AND THE ARTS (MOCA)

Strategy	Specific Actions	Status
Develop safe and attractive outdoor spaces	Hold frequent events on the Civic Center grounds. We continue to co-sponsor public events at Frank Fasi Civic Grounds and Mission Memorial Auditorium. We ensure the events are accessible to people of all ages. We also launched our Wahi Pana, public art initiative that brings public art to a variety of locations throughout Oʻahu. These art installations are free, and accessible to people of all ages.	Ongoing implementation
Create accessible spaces	Ensure all events permitted on the grounds are ADA accessible and appropriate for all ages.	Ongoing implementation
Create multigenerational and multiuse spaces	Ensure all events at the Honolulu Hale courtyard, Mission Memorial Auditorium, and the Civic Center Grounds are ADA accessible and appropriate for all ages.	Ongoing implementation
Encourage community engagement	Create opportunities for cultural exchange. The city has hosted a multitude of cultural events in the Mission Memorial Auditorium andon the Civic Center Campus, including cultural dance recitals, the Korean Festival, Sister City ceremony honoring Uwajima City, Hawaiian language leadership class, and ongoing Hawaiian language class led by MOCA Cultural Events Manager, Kimo Barrus.	Ongoing implementation
	Engage with keiki and kūpuna through the arts in offering lei-making, free performances, and events targeted at school aged children and senior citizens and Hawaiian Civic Clubs.	Ongoing implementation
	Host many different types of art exhibits, performances, and events on the grounds open to the public. People of all ages can visit, learn, and enjoy.	Ongoing implementation
	Efforts made to engage socially isolated older adults. We host the "Original Oil Painting Pals" Art Exhibit in Honolulu Hale. The OOPPs program is run through Honolulu Parks and Recreation is an art club for seniors at the Makua Alii Senior Center.	Ongoing implementation
Ensure accessible information	Depict kupuna positively and without stereotypes in media	Ongoing implementation
	Facilitate programs and events that are easy to attend with no special skills (i.e., literacy) required to sign up or participate	Ongoing implementation
	Communicate information on community resources and activities to kupuna, including information about the activity, its accessibility, and transportation options	Ongoing implementation
	Ensure culturally tailored information and messaging to kupuna	Ongoing implementation
Ensure kupuna are valued	Recognize the value of kupuna, both past and present contributions. We engage and acknolwedge kūpuna through ceremonies and events that honor Hawaiʻi's rich history, like lei-drapings at the Kamehameha statues, May Day pageants for Kūpuna, and lei contests during the May Day festival	Ongoing implementation
	Maintain connections with knowledgeable kupuna to consult for cultural purposes if needed. Whenever necessary, we consult with kūpuna in regards to names of our storied places, access to cultural sites, and in consultation for decisions in their communities. The Wahi Pana program has established a Cultural Advisory Committee to guide us in ensuring our program is culturally appropriate at all times. We have engaged kupuna on this committee as we understand their knowledge and value.	Ongoing implementation
Provide community education and support	Ensure volunteers at events look to assist kupuna in the event of an emergency. In all feasible situations, we reserve seating for kūpuna and assure they depart the events safely.	Ongoing implementation

OFFICE OF CLIMATE CHANGE, SUSTAINABILITY AND RESILIENCY (CCSR)

Strategy	Specific Actions	Status
Develop safe and attractive outdoor spaces	Increase trees and other greenery.	Ongoing implementation
	Work with DTS to expand alternative transportation modes (e.g. Biki).	Ongoing implementation
	Ensure timely and responsive transport.	Ongoing implementation
Ensure timely and responsive transport	Work with DTS to expand alternative modes of transport, including establishing bus-only lane in downtown Honolulu.	Complete
Ensure emergency preparedness	Include emergency preparedness in planning and design.	Ongoing implementation
Encourage community engagement	Create opportunities to share knowledge and encourage mentorship, including an internship program for college students on climate change and resilience.	Ongoing implementation
	Include kūpuna as full partners and key informants in community decision-making affecting them including climate change and housing policies.	Ongoing implementation
Ensure accessible information	Distribute information about events through different sources including internet, radio, phone, newspaper, social media.	Ongoing implementation
	Publish information on websites or brochures so it is accessible to persons with low vision and other disabilities.	Ongoing implementation
Ensure kūpuna are valued and consulted	Recognize the value of kūpuna, both past and present contributions and experience.	Ongoing implementation
	Include kūpuna as partners in the research, design, and development of resilience hubs.	Ongoing implementation
	Collaborate with the Elderly Affairs office to distribute a Long-Term Disaster Recovery survey to kūpuna.	Complete
	Use a combination of virtual and in-person events that covered the entire island for the outreach campaign for the City's climate adapatation strategy, Climate Ready O‘ahu. This approach allows kūpuna to access the events in ways they feel most comfortable for them.	Complete
Provide community education and support	Promote public education in preparing for emergencies and disasters specifically targeted to kūpuna and persons with disabilities.	Ongoing implementation

MAYOR'S OFFICE - OFFICE OF ECONOMIC REVITALIZATION (OER)

Strategy	Specific Actions	Status
Ensure accessible information	Distribute information about City events and programs through different sources including internet, phone, fax, newspaper, social media. The Revitalize Oʻahu website (revitalizeoahu.org) is one of the most frequently visited online resources for City relief programs.	Ongoing implementation
	Coordinate in-person enrollment events for kūpuna who do not have laptops, internet or knowledge about OER programs .	Ongoing implementation
	Ongoing implementation of Rental and Utility Relief Program, which has a network of nonprofits that distributes information to vulnerable renters, including kūpuna.	Ongoing implementation
Promote digital inclusion for kupuna	Provide outreach and help kūpuna to access broadband and other technology.	Ongoing implementation
Ensure accessible info and resources to those that are most vulnerable on island	Continue outreach to underserved Micronesian and Hawaiian kupūna by the Micronesian-Pacific Islander Community Liason.	Ongoing implementation
Support older entrepreneurs and kupuna-owned small businesses	Ensure that small business assistance and resources are widely available to individuals of all ages, particularly older adults.	Ongoing implementation
Ensure accessible information	Distribute information about City events and programs through different sources including internet, phone, fax, newspaper, social media. The Revitalize Oʻahu website (revitalizeoahu.org) is one of the most frequently visited online resources for City relief programs.	Ongoing implementation

MAYOR'S OFFICE - OFFICE OF HOUSING (HOU)

Strategy	Specific Actions	Status
Invest in affordable housing	Revive the City's Private Activity Bond (PAB) program to finance the development of affordable rental housing. The bonds are used in conjunction with 4% LIHTCs which reduces the senior debt required to finance affordable housing projects. This decreases the overall borrowing costs and allows developers to charge lower rents. Federal government rules require the bonds to cover at least half the project costs.	Ongoing implementation
Initiate affordable housing developments for kūpuna through collaborative public-private partnerships	Build the Halewai'olu Senior Residences, a 156-unit affordable housing development specifically designed for kūpuna with incomes ranging from 30% to 80% of the AMI. This project will provide residents with amenities that create a sense of belonging, including a community center and rooftop garden. The Administration proudly acknowledges the successful realization of this project, leveraging city-owned lands to enhance the lives of kūpuna in the Chinatown neighborhood. The Michaels Organization was chosen to spearhead this significant development.	In development
	Begin the construction of the Halewiliko Highlands, an affordable housing project that consists of 140 rental units for kūpuna earning no more than 60% of the AMI. This public-private partnership will create a variety of communal gathering spaces as well as community development services and activities provided by Lanakila Pacific in a dedicated on-site Kūpuna Wellness Center. This needed project to house and serve our kūpuna is scheduled to be completed in mid-2025. The city also provided Halewiliko with $6,000,000 in gap financing from its Affordable Housing Fund.	In development
Create transit-oriented developments (TOD)	Focus major growth and enhancements in the areas surrounding the Skyline to transform neighborhoods and communities in proximity to Skyline stations.	Ongoing implementation
	Acquire parcels for consolidation in Iwilei near the rail station for the purpose of TOD with housing, mixed-use retail, pedestrian/bikeway improvements, complete streets, a rail park-n-ride and activation of prime real estate near Honolulu's urban core.	Ongoing implementation

MAYOR'S OFFICE - ROYAL HAWAIIAN BAND (RHB)

Strategy	Specific Actions	Status
Provide entertainment	Performs regularly at ʻIolani Palace, Queen Kapiolani Park Bandstand, community, cultural events, shopping centers and parades, continuing to promote and perpetuate the music and culture of Hawaiʻi and provide a unique musical experience for an age-friendly city of local residents and visitors.	Ongoing implementation
Ensure an intergenerational band	Ensures that RHB is intergenerational with members of all ages and generations. RHB members (Regular and part-time) range in age from 18 to 72.	Ongoing implementation
Provide outreach to kūpuna and youth	Delivers entertainment to a vast number of hospitals, nursing homes, adult day-care facilities, assisted living facilities and retirement communities for our kūpuna and persons with disabilities who may no longer be physically able to travel to see the band in concert.	Ongoing implementation
	Provides valuable music education opportunities to our younger generation through numerous preschool, elementary school, middle school, and high school concerts throughout the year.	Ongoing implementation

NEIGHBORHOOD COMMISSION OFFICE (NCO)

Strategy	Specific Actions	Status
Facilitate monthly community meetings	Facilitate monthly Neighborhood Board Meetings for 33 communities on the island of Oʻahu. These meetings are open to the public with attendees of all age groups. Residents of the area who are 18+ years of age may serve as a member of the board.	Ongoing implementation
Provide outreach to community groups	Provide outreach to numerous community groups and organizations. Many of which include members who are middle aged as well as older adults.	Ongoing implementation
Increase engagement using virtual platforms.	Expand Webex platform opportunities. All board meetings are using Webex and introducing this platform to older adults.	Ongoing implementation