

**Student Information System (SIS) Update  
For Presentation to the University of Hawai'i Board of Regents  
March 13, 2003**

The Student Information System (SIS) project began on February 14, 2002. In the single year of the project to day, the following objectives have been accomplished:

1. The seven community colleges successfully migrated from their seven previous standalone systems to the new SIS software (Banner) by June 30, 2002 (4.5 months), on time and on budget.
2. Web registration, web grading, and other web services were made available to community college faculty and students for the first time beginning in October 2002.
3. Financial aid was disbursed directly into student accounts to be credited against tuition & fees with residual checks mailed directly to students, thus avoiding the previous long lines waiting to pick up the aid checks.
4. UH-West Oahu successfully migrated from its previous standalone system in December 2002. Web services described above were made available to UH-West Oahu students for the first time in January 2003.
5. All of the historical data from UH-Manoa and UH-Hilo has been migrated to the new SIS in preparation for implementation at those campuses for the Fall 2003 semester. Data on Fall 2003 admissions is being or will be entered.
6. The baseline Banner software was modified to meet UH's unique requirements in support of serving students more coherently with an integrated system-wide service rather than through independent standalone campus services.

During the month of April, the next major phase of the project will take place, including:

1. Implementation of the modified Banner software with the fundamental changes to support the first fully integrated UH System database and services;
2. A single student interface so students will be able to register on the web across campuses without requiring multiple admission processes (subject to academic policies) or other unnecessary duplicative steps; and
3. Web-based service for financial aid, registration, and electronic (credit card) payment for all campuses.

Over the next several months leading into Fall 2003, and continuing thereafter, additional features and services will roll out including:

1. Rollout of a “portal,” which will provide a unified and personalizable interface into student-related information and services;
2. On-line access for students and advisors to student advising and graduation requirements, including transfer/articulation information;
3. Electronic funds transfer of student loan funds and student refund checks;
4. Integration with other student related services such as housing, bookstore, health services, library, and parking;
5. Introduction of workflow processing and document sharing tools;
6. Implementation of a full suite of data reports and analytical assessment tools;
7. Integration with class tools such as online syllabi, electronic discussion groups and web-based learning materials to support both fully online and classroom-based instruction;
8. Improvements in support for distant learners; and
9. Extension of the SIS to non-credit offerings.

The success of the project to date can be attributed to an incredible dedication of University employees throughout the system who are learning and configuring the new system while still continuing their regular duties, and a strong commitment from our vendor, the SCT Corporation, to ensure the project’s success. The project remains on time and on budget.

While every attempt is being made to anticipate all contingencies, it is likely that we will experience bumps in the road as we move forward, especially given our extremely aggressive timetable for implementation. The key will be to deal evenly with any surprises as they occur while staying focused on the future in which the new system, when fully implemented, will enable the entire University to more effectively and efficiently meet its strategic goals related to serving students and functioning as a University system.

(Prepared February 24, 2003)