The University of Hawai'i at Mānoa's School of Travel Industry Management (TIM) serves the world's and Hawai'i's largest industry by preparing leaders in hospitality, tourism and transportation management. In addition to acquiring a business background, students learn the unique aspects of management in service industries and the travel industry. They prepare to deal creatively with the complex issues in policy and planning for tourism destinations and the economic, cultural, social and environmental aspects of tourism. Recognizing the interdisciplinary nature of tourism, students and faculty members work collaboratively with other departments on campus. TIM has long been a leader in the Asia-Pacific region for travel industry management education, where the tourism industry is growing rapidly. The school has new initiatives in the areas of sustainable tourism, information technology and travel industry and is planning a distance education program to benefit the neighbor islands and other locations in the Asia-Pacific region.

**ACADEMIC PROGRAMS**

Bachelor of Science in Travel Industry Management  
Master of Science in Travel Industry Management

**OTHER KEY PROGRAMS AND CENTERS**

Sunset Reference Center is a premier resource collection with over 10,000 volumes (books, statistical reports, journal subscriptions) on travel and tourism and one of the largest collections of such specialized resources in the Asia-Pacific region.  
Leong Hop and Bernice C. Loui Computer Center houses state-of-the-art computer facilities for students. In addition to generic applications, it houses a number of important travel industry management systems such as the Galileo International Global Distribution System.  
Gee Technology Learning Center is equipped with videoconferencing and multi-media equipment to support the School's information technology curriculum and the planned distance education program.  
World Tourism Organization Education and Training Center is a World Tourism Education and Training Network designation the School has held since 1991.  
Center for Tourism Policy Studies conducts research of interest to the travel industry and disseminates findings to academic, government and private sector through publications, conferences and lectures.

**STEP**, or Sustainable Tourism and the Environment Program, addresses the relationship between tourism development and the quality of host social, cultural and environmental resources through applied research methods.  
**STEP-UP**, or Sustainable Tourism and the Environment Program University Partnerships, is funded by a grant from the U.S. Department of Education to develop cross-disciplinary approaches to solutions in the tourism industry.  
Executive Development Institute in Tourism is an intensive three-week summer program for tourism executives and professionals from around the world.  
Hawai'i International Hotel Institute offers short-term training programs for personnel in the international hospitality industry.  
TIM Neighbor Island Seminars provide one-day seminars targeted to hospitality and service based industries.  
Tourism Research Information Network, an electronic community of more than 700 international travel and tourism scholars, is hosted and managed by the TIM School.  
Food Service Laboratory classrooms are equipped with facilities to teach food service management.

**SCHOOL HIGHLIGHTS**

TIM is accredited by the Accreditation Commission for Programs in Hospitality Administration through 2008. It awards a total of $50,000 in scholarships to about 30 students annually.  
TIM faculty are diverse, well-published and expert in disciplines such as management, marketing, economics, regional science, hospitality and transportation.  
Students include 329 undergraduates and 20 masters students. About two-thirds are from Hawai’i, 27 per cent are international (mostly from Japan, Korea and Hong Kong) and 6 per cent are from the U.S. mainland. They complete at least 800 hours of internship as undergraduates.  
Close to 100 per cent of graduates are placed in industry positions upon graduation. TIM alumni form one of the most active UH alumni organizations. Many of the school’s 2,500 graduates hold key positions in the travel industry in Hawai’i and around the world.  
For more information, contact Dean Walter Jamieson at (808) 956-7166.

www.tim.hawaii.edu