Cable TV

Cable TV Service (6/23/2016)

As a result of student feedback and analysis of data usage, Student Housing is no longer providing cable television service to our residents. Our current focus is to upgrade the network connectivity within our residential community by increasing the available bandwidth to all residents.

While we are certain that this change will benefit the majority of our residents, we understand that some residents will be disappointed. Our ResNet support team may be able to assist you with alternative suggestions to watch your favorite programming. They may be contacted by calling 956-6800.

The Voice/Data/CATV Jacks

Be sure you plug the correct cable into the correct port in the new jacks. Plugging your phone cable in the data port will damage the port and you may be held responsible for damaging the port. The following picture illustrates the proper placement of Telephone, Internet, and Cable TV cables:

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Reporting Problems

Internet Problems:

Problems with your network connection should be reported to ResNet support at (808) 956-6800.