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Project

Enhancing Your Youth Programs
Through Effective Use of Technology

Acknowledgements

This staff training is designed to prepare Army youth services staff to train other staff to use technology effectively in the delivery of youth development programs within the four service areas.

The workshop was prepared as part of a cooperative agreement between Families, 4-H and Nutrition, Cooperative State Research, Education and Extension Service and the U.S. Army Community and Family Support Center, Child and Youth Services.

The partnership between CSREES and the U.S. Army through the ASA&T Project has created an opportunity to design and deliver timely training focused upon the needs of Army and Extension youth development staff. In addition, it has provided an avenue for building lasting relationships between Army and Extension personnel that extends the ability of both systems to reach youth with effective programs.

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A bit of background

This curriculum was developed for the USDA/Army School-Age and Teen Project. It was designed to assist U.S. Army youth development professionals integrate technology into their out-of-school youth programs through the youth computer labs that were established on U.S. Army installations. With this in mind, the following suggestions are included, regarding the use of this material.

- There are references made to “Army,” and “installations” and some other Army jargon. Users of the curriculum should edit those phrases to fit their own circumstances.
- It was developed as a Train the Trainer curriculum, with teach back lessons and a lesson for the participants to plan their own training. These lessons can be deleted if the training is conducted in a direct teaching mode instead of a train the trainer format.
- The end target audience was the direct car staff at the Army youth centers. There is a great deal of variability in the computer literacy of this audience so the lessons include some basics on equipment and navigating in Windows. If your audience is familiar with this material, it should be deleted from the schedule.
- The lessons were primarily written by the trainers themselves. They have been used, revised and tested. Feel free to adapt and modify the lessons to fit your needs or abilities as the trainers often did.
- The software used in the training was selected because all of the computer labs had it available and the participants would be able to use it after the training ended. There are other software titles that can accomplish the same result. Substitute and adapt as necessary.

This is a fun training to conduct. People enjoy the opportunity to use the educational software, to explore the internet, and to discover how integrating technology into programming can be an amazing growth experience for youth and adults. Enjoy

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Introduction

to the Training

Purpose

This training is designed to offer you the knowledge, skills and practice you will need to teach staff to integrate technology into youth programming. The use of the term “technology” refers to the package of computers, computer labs, software and internet capabilities available at the installations. This package is an important curricular element in your youth program.

Lessons in this course will provide opportunities to:

1. gain understanding in the operation of specific computer software,
2. experience teaching others how to use specific computer software,
3. learn methods to teach staff to teach with computer software.

Format

There are three levels to this training: understanding, teaching and integrating. We will begin this training by focusing on the basic information needed for effective use of technology in your youth services program. To that knowledge base, we will add methods and practice in introducing software to youth. Finally, we will provide planning and skill building for integrating that software into a full youth services program.

The lessons in this handbook are designed for easy use as you train your staff. This workshop will teach each lesson plan in the handbook to demonstrate/model the delivery of these lessons. In addition, instructors will discuss topics that will help you as a trainer. These include: the methods used in each lesson; tips for delivering the lessons; assistance in developing plans for your training; practice in and feedback on teaching a lesson.

Technology and the Four Service Areas

The Army School-Age and Teen Program provides youth development opportunities through four service areas:

- Sports and Fitness,
- Leisure and Recreation,
- Life Skills and Leadership,
- Mentoring, Intervention and Support Services.

Within these service areas, a variety of methods and avenues will be used to deliver a well-rounded youth development program. Technology is one of these avenues. As you prepare to focus on the use of technology in your youth program, keep your work within the context of these four delivery areas.

Technology may connect directly or indirectly to a service area. Note the following examples of these connections.

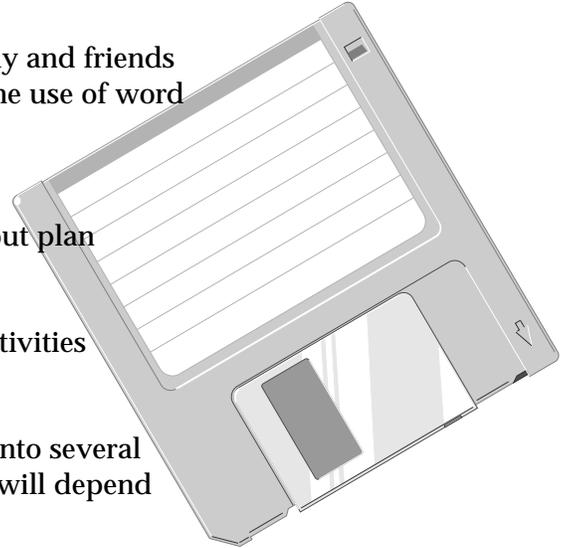
Directly to Life Skills (Workforce Preparation):
Using a computer to create a resume

Indirectly to Life Skills (Workforce Preparation):
Using the computer to type letters to family and friends builds job-related skills in typing and in the use of word processing

Directly to Sports and Fitness:
Using a computer to detail a fitness workout plan

Indirectly to Sports and Fitness:
Using a computer to keep a daily log of activities including workouts

Some software fit primarily in one service area, some fit into several service areas and a few will fit into all four areas. The fit will depend upon the outcomes you are choosing to emphasize.



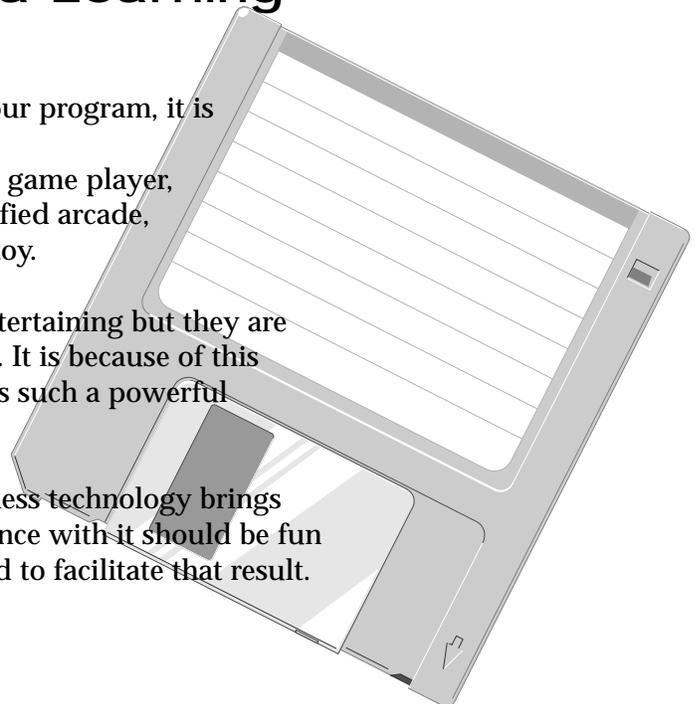
The Computer Lab as a Learning Opportunity

As you begin to incorporate technology into your program, it is important to remember three points:

1. the **computer** is more than a glorified game player,
2. the **computer lab** is more than a glorified arcade,
3. the **software** is more than a game or toy.

The lab, the computers and the software are entertaining but they are also educational, and therein lies their strength. It is because of this multifunctional aspect that technology provides such a powerful avenue for reaching young people.

As you introduce staff to the fun and effectiveness technology brings to youth development work, your own experience with it should be fun and rewarding also. This workshop is designed to facilitate that result. Happy learning and training!





Objectives

Upon completing this course,
staff will be able to train others in

- ▶ Strategies for learning and teaching about computer use and computer software,
- ▶ Methods for integrating educational and recreational software into youth development programming,
- ▶ Strategies for implementing the four service areas through the use of computer labs and software,
- ▶ Methods for effective operation of computer lab environments.

Army School-Age & Teen Project

Enhancing Your Youth Programs
Through Effective use of Software: A Train-the-Trainer Workshop
A Sample Schedule

Day 1

13:50	Introduction
14:00	National Educational Technology Standards
14:45	Learning Styles
15:15	Break
15:30	Kids & Computers
16:00	Basic Computer Language
16:45	Daily Evaluation (for trainer feedback)

Day 2

8:00	Warm up (kids & computers role play)
8:30	Windows 95
8:50	Learning New Software (Introduction)
9:15	Print Shop Deluxe
10:15	Break
10:30	Storybook Weaver Deluxe
11:15	Learn New Software
12:00	Lunch
13:00	Finish New Software, Discuss Teaching Strategy
13:30	Teach Back Session #1
14:15	Teach Back Session #2
15:00	Break
15:15	Teach Back Session # 3
16:00	Teach Back Session #4
16:45	Process Observations
16:30	Daily Evaluation

Day 3

8:00	Warm up (kids & computers role play)
8:30	Webbing Your Programs
8:50	Creating an Integrated Program/Delivery Modes
10:00	Break
10:15	Continue – Creating an ...
10:45	Present Integrated Programs Information
12:00	Lunch

Army School-Age & Teen Project

Enhancing Your Youth Programs
Through Effective use of Software: A Train-the-Trainer Workshop

Day 3 *afternoon*

13:00	Understanding the Internet
13:20	Search Engines
13:40	Creating Integrated Programs
14:30	Break
14:45	Lab Observations (Group 1) Homework center/Software Issues (Group 2)
15:30	Lab Observations (Group 2) Homework center/Software Issues (Group 1)
16:15	Process Observations
16:45	Daily Evaluation

Day 4

8:00	Warm up (kids & computers role play)
8:30	Finding Graphic Resources
9:00	Creating Web Pages
10:15	Break
10:30	Web Page Development
12:00	Lunch
13:00	Continue Web Page Development
14:30	Break
15:15	View Created Pages
15:45	Evaluation Lesson
16:15	Wrap Up/Final Evaluation (for Non Train the Trainer Groups)
16:15	Lesson Teach Back Explanation/Sign Up (for Train the Trainer Groups)
16:45	Daily Evaluation (for Train the Trainer Groups)

Day 5 *(optional—for Train the Trainer Classes)*

8:00	Warm up (kids & computers role play)
8:30	Planning Your Training
9:00	Re-Teach Lessons
10:00	Break
10:15	Re-Teach Lessons
11:15	Wrap Up/Final Evaluation

Organizing

Your Training

Before you begin your training there will be supplies that you will need to collect together in a central location. This will keep you from having to hunt down supplies the night before OR during a session. Here is a materials list to get you started. But always get your supplies ready the night before you begin your session.

PowerPoint or Overheads

Purpose
Four Service Areas
Objectives
Score Yourself
Webbing
Observations
Delivery Modes

Handouts

Daily Schedule
Learning Styles Interview Sheets 1 & 2
Learning Style Inventory
Score Yourself
Working with 'Kid's and Computers
The Human Computer
Pieces and Parts List
Computer Language Matching Game
Webbing
Delivery Modes
Half Day, One Week Camp Schedule
Half Day, One Week Camp Work Sheet
Program Worksheet
Observations
Ten Steps for Effective Training
Overview of the Training
Objectives
Materials List

Visuals

Envelopes with Puzzles for Lesson 1
Laminated Cards of the 5 Challenges in
Working with 'Kid's and Computers
Signs with Name of Each Hardware
Component or group
Wall Display of Webbing Handout
Name Tags
Sign-in Roster
Welcome Sign

Supplies

Markers and/or Chalk
Masking Tape
3 1/2" floppy Diskette
CD Disc
Medium sized Post-it notes
3x5 or 4x6 Note cards
Newsprint
Flip Chart and Easel
Colored half-sheet (8"x 5 1/2") paper,
10 sheets to a color of 5 colors
Bag of M&Ms if using Lesson 16
Your Lesson Plans
Training Space
Computer lab with enough computers to put no
more than two people to a computer station.
Complete computer set up with CD Rom/
keyboard/mouse for demonstration
LCD Projector for trainer
Overhead Projector if using overheads
Sign-up sheets

Software

(installed on computers before the class arrives)
Windows 3.1 or Windows 95
Storybook Weaver
Print Shop Deluxe
Software titles available in the labs your
participants represent – one title per participant
Copies of the included disk "Internet Basics"
for each participant computer (see lesson 12)

Lesson 1: National Educational Technology Standards

Purpose

To gain an understanding of educational technology standards for youth

Materials

- Envelope with small puzzle pieces for each grade grouping.
- Large poster size puzzle pieces (optional)

Setting

- Classroom

Time

- 30-45 minutes

Background

Technology is pervasive in today's society. Technology is something that everyone needs to learn to deal with. The International Society of Technology Education created a set of standards of what young people should know about technology and skills they should have by the time they reach certain grades. For those familiar with the other educational standards, this is something that is done for every other topic taught in school—math, english, science, social studies, etc. Standards for Technology indicate the importance of technology in education and in the lives of young people and help guide the work of educators as they attempt to develop technology skills in young people.

It is important to recognize that computer labs at school or other programs may be the only place where young people have access to that kind of technology. It is important for those planning the programming to use this resource to benefit the young people.

As further background, be sure to read the handout "National Educational Technology Standards for Students: which is in the appendix section of the training guide.

Procedure

Activity

Duplicate the puzzles on colored paper, one color for each puzzle. Use stiff paper such as card stock, or mount on a durable surface such as "foam core" so that the puzzle pieces will maintain their shapes. Cut out the puzzle pieces. Mix the puzzle pieces so that the pieces are evenly

Use developmentally appropriate multimedia resources (e.g. interactive books, educational software, elementary multimedia encyclopedias) to support learning.

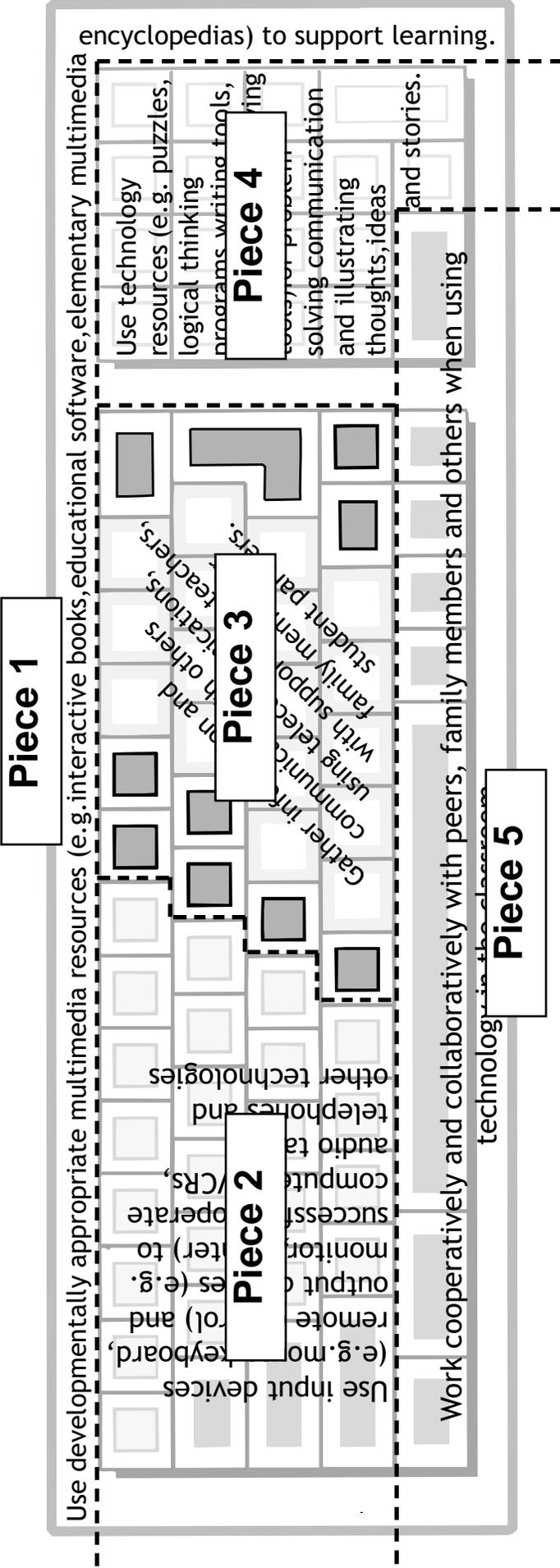
Use input devices (e.g. mouse, keyboard, remote control) and output devices (e.g. monitor, printer) to successfully operate computers, VCRs, audio tapes, telephones and other technologies

Use technology resources (e.g. puzzles, logical thinking programs, writing tools, digital cameras, drawing tools) for problem solving communication and illustrating thoughts, ideas and stories.

Work cooperatively and collaboratively with peers, family members and others when using technology in the classroom.

Gather information and communicate with others using telecommunications, family members or student partners.

PreK-2



Thses are the cutting lines

PreK-2

Use telecommunications and on-line resources (e.g. email, online discussions, web environments) to participate in collaborative problem solving activities

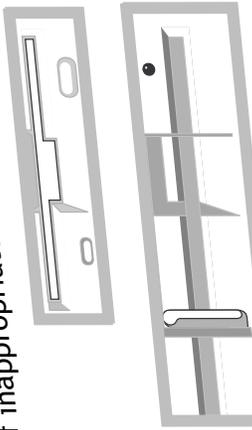
Discuss common uses of technology in daily life and advantages those uses provide.

Use general purpose productivity tools and peripherals to support personal productivity to remediate skill deficits, and to facilitate learning throughout the curriculum.

to develop solutions or products for audiences inside and outside the classroom.

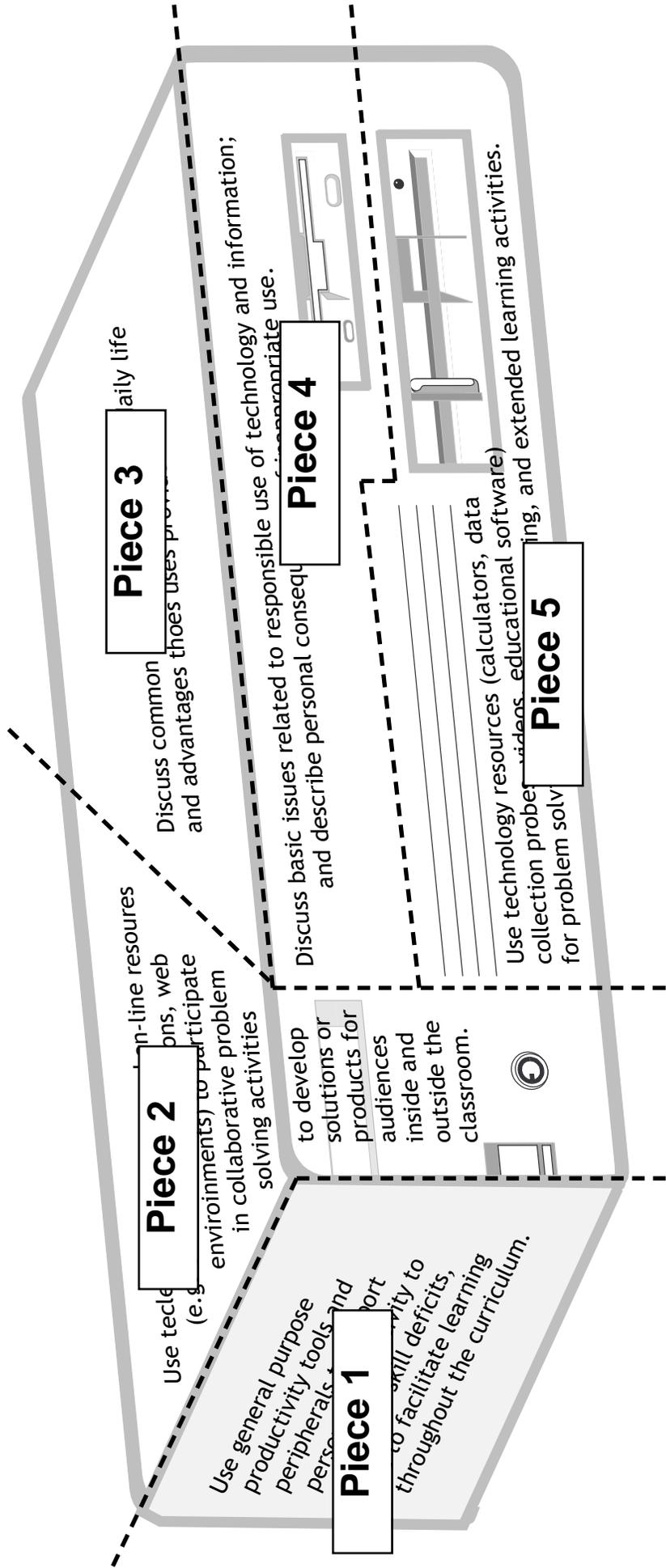


Discuss basic issues related to responsible use of technology and information; and describe personal consequences of inappropriate use.



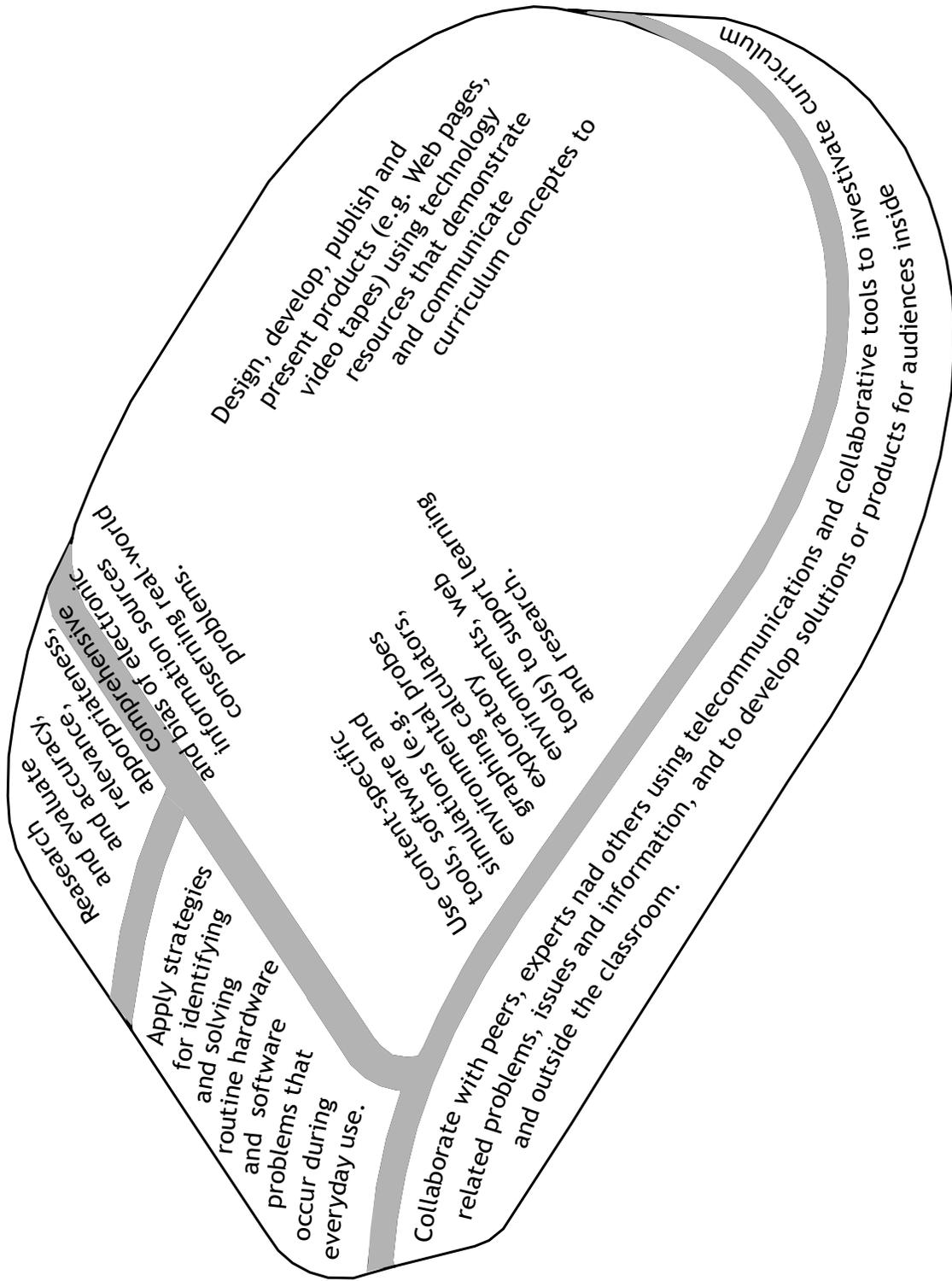
Use technology resources (calculators, data collection probes, videos, educational software) for problem solving, self directed learning, and extended learning activities.

Grades 3-5



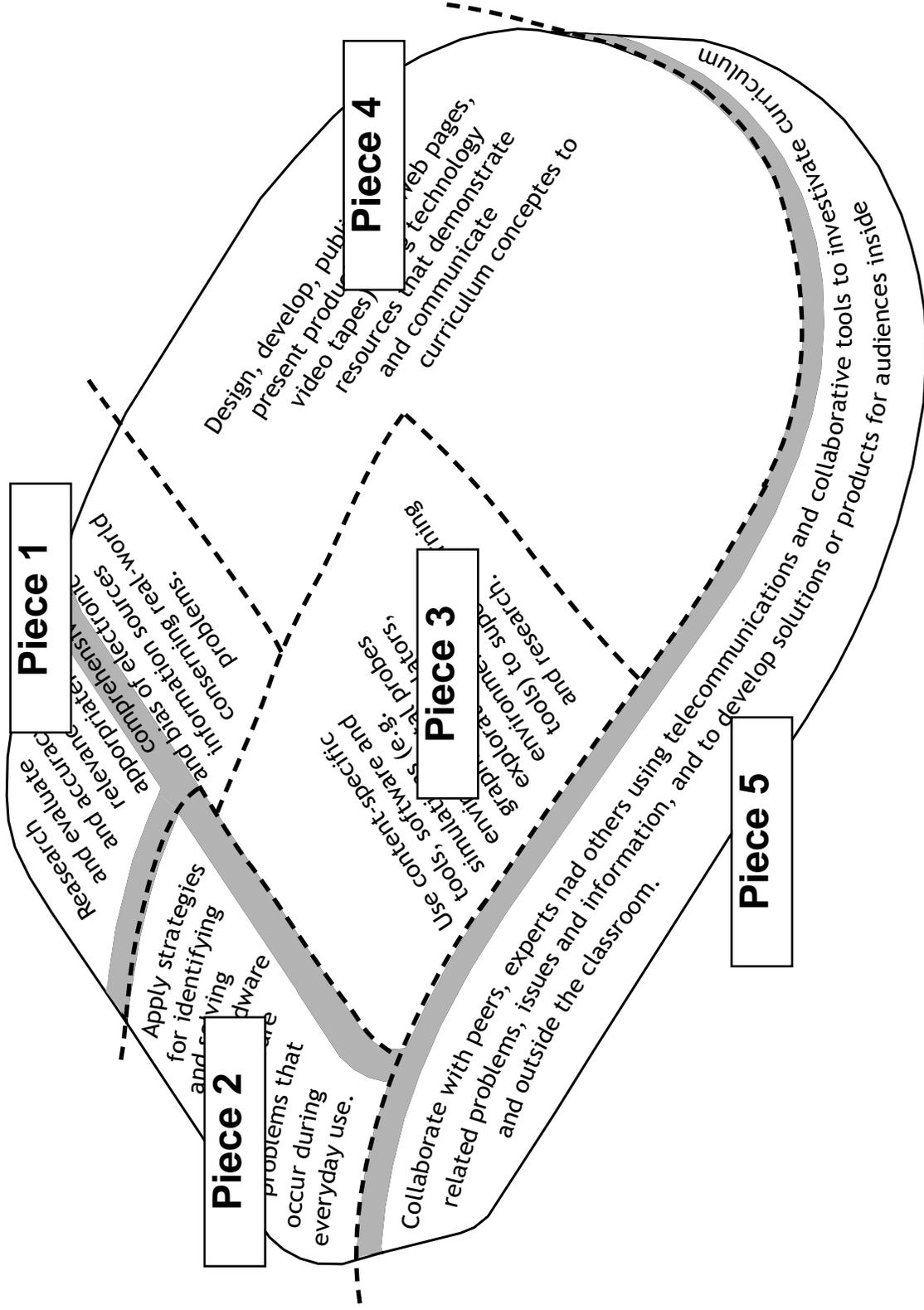
Grades 3-5

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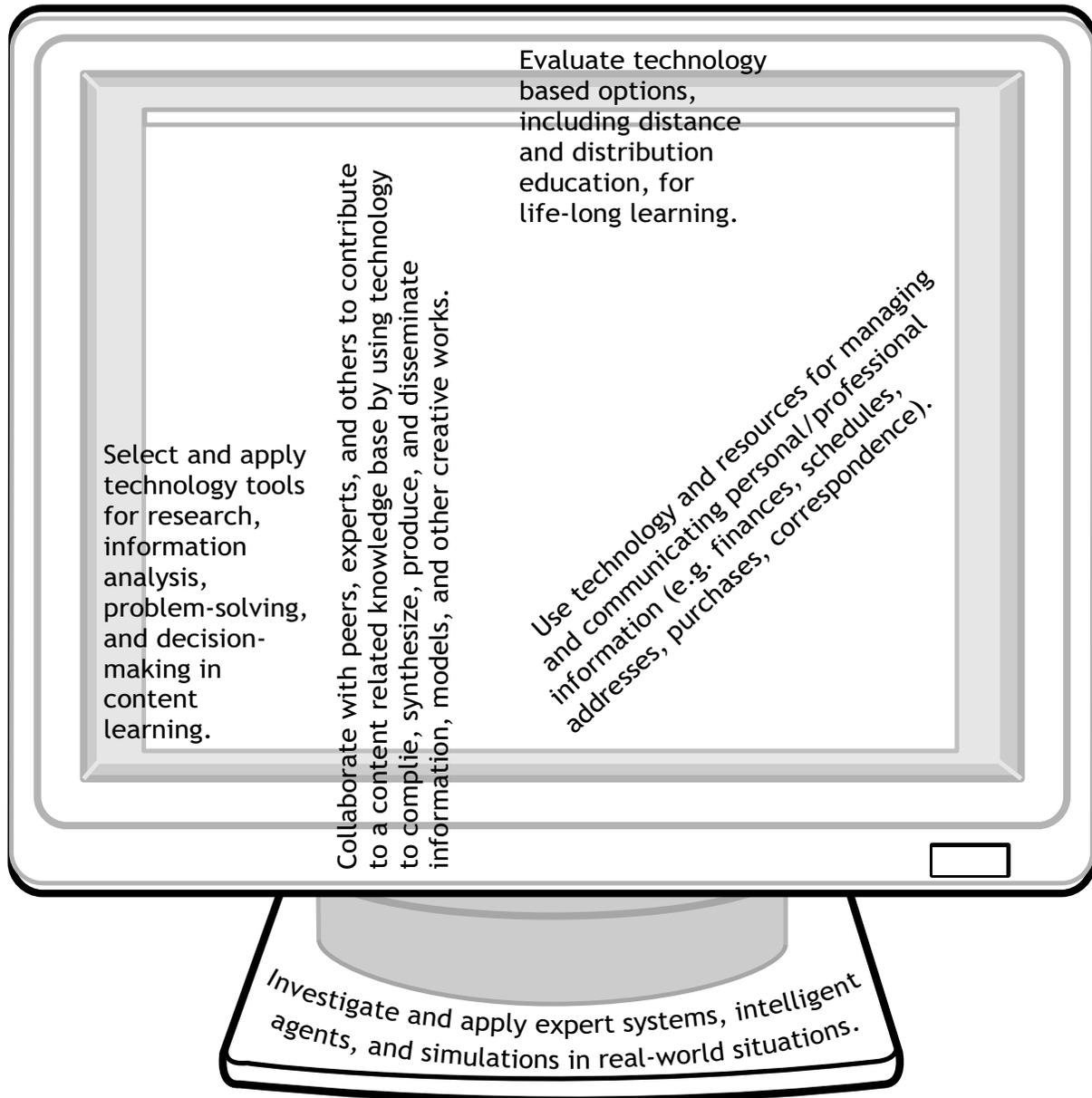


Grades 6-8

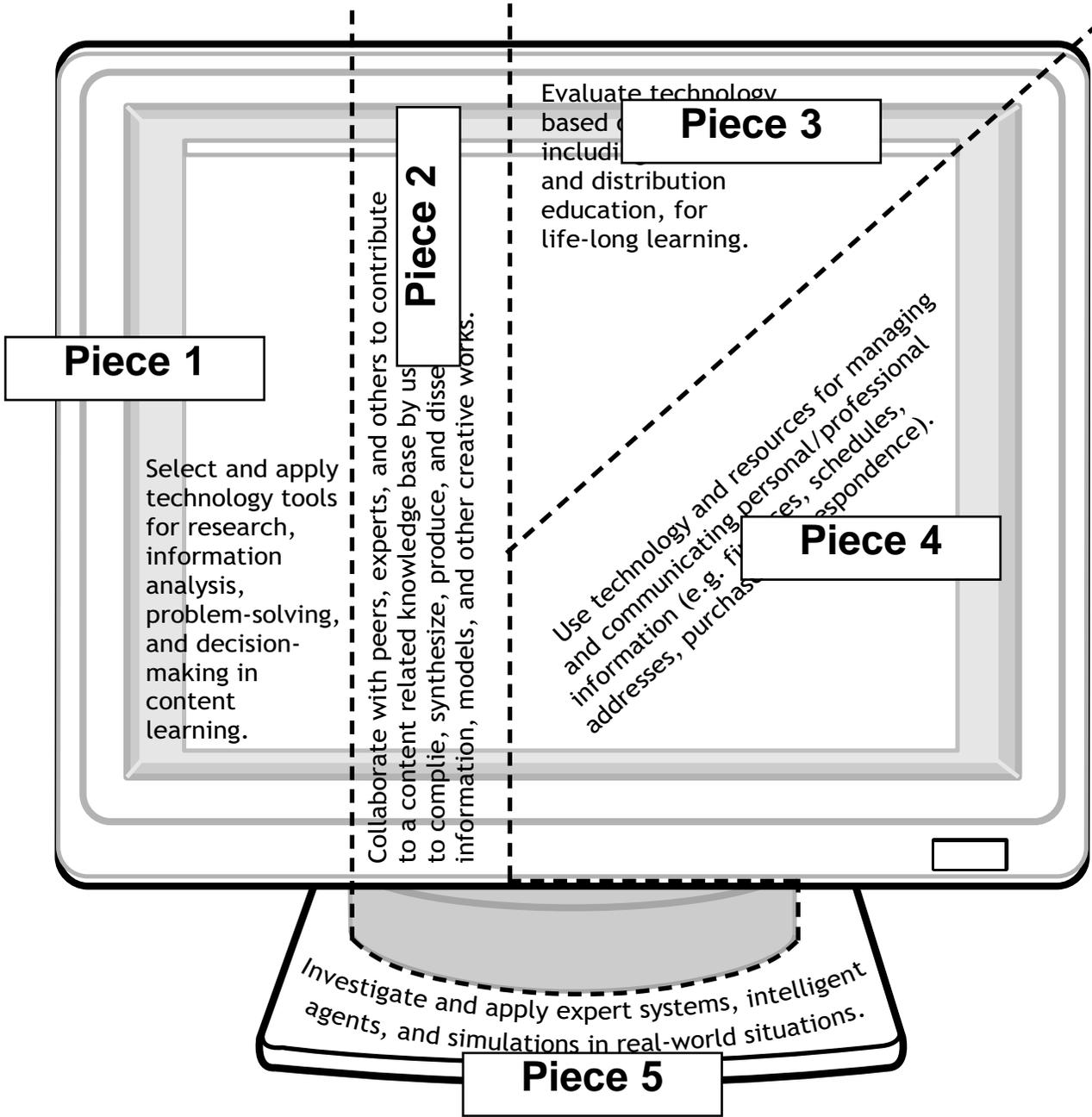
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lines



Grades 6-8



Grades 9-12



These are the cutting lines

Grades 9-12

Lesson 2: Understanding Learning Styles

Purpose

To enable participants to recognize different learning styles and the importance of designing training opportunities to meet the different needs of adult and youth learners.

Materials

- Handouts:
 - “Learning Styles Interview Sheet #1”
 - “Learning Styles Interview Sheet #2”
 - “Learning Styles Inventory”
- Newsprint
- Markers

Setting

- Meeting Room or Computer lab

Time

- 25 minutes

Background

Everyone has a predominant learning style. Our styles of learning, if accommodated, can result in improved attitudes toward learning and an increase in creativity, productivity and academic achievement.

Introduction

“Think about what you do when you have to learn something new. You probably approach the task in a similar fashion each time, because over time you have developed a pattern of behavior that you use for new learning. This pattern is called a learning style. While we don't approach every learning task in exactly the same way, each of us develops a set of learning behaviors with which we are most comfortable. The purpose of examining our learning style is to get to know those behavior patterns so that we can use them effectively. As teachers and facilitators of groups, it is important that we also understand learning styles that differ from our own. This enables us to design activities that involve a variety of styles and assures that we are offering experiences to meet the needs of all of the youth in our program.”

Procedure

Activity

Instruct participants to choose a partner, preferably someone they do not know well, and to stand together away from other pairs. Ask them to determine which person in their pair has the earlier birthday in the year.

Distribute one handout to each individual.

Learning Styles

Interview Sheet #1

Interview #1:

(To be conducted by the person with the earlier birthday)

Begin your interview as follows:

“Imagine you are about to begin a new hobby or activity. For once, money and time will be no object. Try to answer based on what you would prefer to do without worrying about the details.”

1. What hobby or activity have you chosen to explore?
2. How will you get started in this new hobby? What help will you need?
3. As you pursue your hobby in greater depth, what will you do next?
4. What will encourage you to continue this hobby?
5. What problems do you anticipate as you pursue this hobby?
6. How will you overcome these difficulties?
7. Do you have any additional comments about pursuing a hobby? About the interview? About learning about your hobby and how you prefer to learn?

Adapted by Mary K. Munson, State 4-H Office, University of Illinois, from materials developed by Chere Coggins, University of Wisconsin.

Learning Styles

Interview Sheet #2

Interview #2:

(To be conducted by the person who has already been interviewed)

Begin your interview as follows:

“You have set a goal to learn some new knowledge or skill. You can choose any methods you would like to use to facilitate your learning without concern for cost, time or other limiting factors.”

1. What have you chosen to learn?
2. How will you go about learning in this area?
3. As you pursue your learning to greater depth, what will you need?
4. What will encourage you to continue to learn in this area?
5. What problems do you anticipate as you learn about this?
6. How will you overcome these difficulties?
7. Are there any key points we have not touched upon as you think about initiating and acquiring new knowledge or skills?
8. Do you have any additional comments about pursuing this learning project, about the interview, about learning and how you prefer to learn?

Adapted by Mary K. Munson, State 4-H Office, University of Illinois, from materials developed by Chere Coggins, University of Wisconsin.

Learning Styles Inventory

To gain a better understanding of yourself as a learner, you need to evaluate the way you prefer to learn and to process information. By doing so, you will be able to develop strategies which will enhance your learning potential. The following evaluation is a short, quick way of assessing your learning style.

This 24-item survey is not timed. Answer each question as honestly as you can.

Instructions: Put an X in the appropriate box after each statement.

Question	Seldom	Sometimes	Often
1. Remember more about a subject through the lecture method with information, explanations and discussion.			
2. Prefer information to be presented with the use of visual aids.			
3. Like to write things down or to take notes for visual review.			
4. Prefer to make posters, physical models, actual models or actual practice through activities in class.			
5. Require explanations of diagrams, graphs or visual directions.			
6. Enjoy working with my hands or making things.			
7. Am skillful with and enjoy developing and making graphs and charts.			
8. Can tell if sounds match when presented with pairs of sounds.			
9. Remember best by writing things down several times.			
10. Can understand and follow directions on maps.			

Question	Seldom	Sometimes	Often
11. Do better at academic subjects by listening to lectures and tapes as opposed to reading a textbook.			
12. Play with coins or keys in pockets.			
13. Learn to spell better by repeating the words out loud than by writing the words on paper.			
14. Can better understand a news article by reading about it in the paper than by listening to the radio.			
15. Chew gum, smoke or snack during studies.			
16. Feel the best way to remember is to picture it in my head.			
17. Learn spelling by tracing the letters with my fingers.			
18. Would rather listen to a good lecture or speech than read about the same material in a textbook.			
19. Am good at working and solving jigsaw puzzles and mazes.			
20. Play with object in hands during learning period.			
21. Remember more by listening to the news on the radio than reading about it in the newspaper.			
22. Obtain information on an interesting subject by reading relevant materials.			
23. Feel very comfortable touching others, hugging, handshaking, etc.			
24. Follow oral directions better than written ones.			

Score Yourself

Directions: Place the point value on the line next to the corresponding question number. Add the points in each column to obtain the preference scores under each heading.

Often = 5 pts.

Sometimes = 3 pts.

Seldom = 1 pt.

VISUAL POINTS

2 _____

3 _____

7 _____

10 _____

14 _____

16 _____

19 _____

22 _____

visual pts

AUDITORY POINTS

1 _____

5 _____

8 _____

11 _____

13 _____

18 _____

21 _____

24 _____

auditory pts

TACTILE POINTS

4 _____

6 _____

9 _____

12 _____

15 _____

17 _____

20 _____

23 _____

tactile pts

About the Three Styles

If you are a VISUAL learner, then by all means be sure that you look at all the study materials. Use charts, maps, filmstrips, notes and flashcards. Practice visualizing or picturing words/concepts in your head. Write out everything for frequent and quick visual review. Reading to learn will work for you.

If you are an AUDITORY learner, you may wish to listen to tapes to learn. Tape lectures to help you fill in the gaps in your notes. Sit in the lecture hall or classroom in a place where you can hear well. After you have read something, summarize it and recite it aloud. Talk with someone about what you are learning.

If you are a TACTILE learner, trace words as you are saying them. Use your computer to record important information (the keyboard is very tactile). Build models of concepts. Facts that must be learned should be written several times. Keep a supply of scratch paper for this purpose. Taking and keeping lecture notes will be very important. Make study sheets.

Lesson 3: Working with "Kids" and Computers

Purpose

To understand some of the special features of working with young people in the computer lab.

Materials

- Handout:
"Working with
'Kids' and Computers "

Setting

- Meeting room or
computer lab

Time

- 5-10 minutes for each
role play

Background

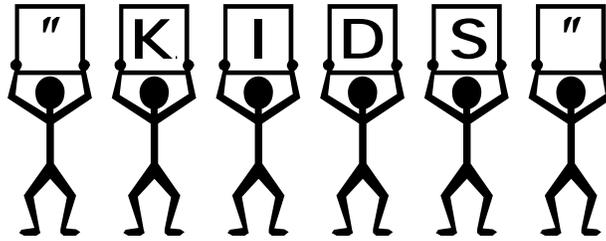
Working with kids and computers can be much like working with youth and any other kind of equipment. This setting can also present situations for the instructor that are very different from other learning settings. Some of these differences are advantageous. Some, however, can seem difficult or challenging. Success in the lab depends a great deal upon the instructors' ability to enhance the unique aspects of computer settings and to deal appropriately with the challenges. These five role play situations provide opportunities to act out and then discuss situations that commonly occur in computer labs.

Introduction

"One of the first things you must address in working with kids in the computer lab is the structure you will put in place to assure that the environment is physically and emotionally safe for everyone. Rules for working in the lab need to be clearly defined and explained before kids begin their work in the lab. Some of the rules will clearly be your call, but involving the group in defining most of the rules will increase acceptance of and adherence to the rules. Keep rules to a minimum – no more than six – and post them in large, easy to read print in a prominent place in the room.

"The consequences of breaking the rules must also be made clear. Involving the group in determining these consequences before any rules are broken will provide for group monitoring of behavior in the lab. It also offers an experience in citizenship. One note: in helping kids determine

Working with



and Computers

Here are some challenges you may face when working with "kids" and computers:

Young people in your lab seem to know more than you about software.



Many young people have been exposed to computers for much of their lives and are very comfortable with them. Some have had extensive experience with computers.

How will you deal with that?

- Don't be intimidated.
- Learn from that young person.
Not only will you be learning something but that young person builds self-esteem by teaching you.
- Utilize those individuals with extensive knowledge as assistants in the lab.

Youth seem to think that the computer and software are much more interesting than you are.



Computers and software have an impressive appeal to young people. Software is designed to hold their attention. In fact, the good software may be more appealing than pizza!

How will you deal with that?

- Let the computer and software do the teaching.
Have the young people work with software that will subtly teach the same lessons you would have taught.
- Design lessons or activities that maximize what the computer can teach and minimize what you have to teach. You'll all be a lot happier.
- If you do need their attention, have them turn their backs to the monitor, or say "Hands Up" and have them raise their hands off the mouse or keyboard. (This is a rule that you will want to call when ground rules are set).

Young people in your lab always want to work in groups.



It's natural for young people to group together, especially 9- to 12- year-olds. This desire is strengthened when someone has a good, interesting game going.

How will you deal with that?

- For the most part, don't. The cross training that occurs when kids work in small groups is very valuable in the learning process. If the group gets too loud or disruptive, break them into smaller groups, have them work on different software or let them help different people.
- If some people are struggling with a piece of software or a problem, encourage them to work together to solve the problem. Use that as a way to develop group problem-solving skills.

Youth in your lab want you to tell them exactly what to do.



There are kids who constantly ask you to give them answers rather than try to problem-solve on their own. These requests take the form of asking for help.

How will you deal with that?

- Lead the kid through a process of discovering the answer him/herself. Think about how you would try to find an answer to something you don't know and use that process. Ask questions that help the young person find the answers.
- Refuse to "give" the answer. Help and support the problem-solving but don't "solve" the problem. Give feedback as the young person works through the process, to help clarify where he/she is going. Instill that excitement with exploration and discovery.
- Keep your hand off the mouse! As soon as you put your hand on the mouse, you have control. The person asking the question can no longer discover or explore. Also, when you have the mouse, the temptation is to quickly give the answer – often so fast that the kid still doesn't have a clue about how to answer the question, solve the problem or help him/herself.

It gets so noisy in the lab with everyone talking to each other.



At some points the lab will get noisy.
How will you deal with that?

- Remember that the lab isn't a library. A certain amount of noise is to be expected as young people interact.
- If the noise is caused by the software, take out the speakers and use headphones.
- If the noise level disrupts those that are using the lab for studying, try setting up specific "quiet" hours. That doesn't restrict what software can be used, only the noise level in the lab. Vary those hours through the week so that a "studier" is not given only late or unpopular hours.

Through all the interactions in the lab, remember that you are trying to encourage development in the youth who are there. That development may take various forms from eye-hand coordination to problem-solving to leadership. Encourage your youth to explore and discover, and let the computer and software do the work.

Lesson 4: Learning About the Computer

Purpose

To establish common, basic knowledge of computer hardware and to learn basic hardware components and their function, care and use.

Background

Training on this topic has been developed in three separate lessons. They are designed as 4a, 4b, & 4c. Choose the lesson you feel is best suited to your audience and space, OR incorporate all three if time allows.

Lesson 4a: Learning About the Computer

The Human Computer Game

Purpose

To understand the parts of the computer, their function and how they fit together

Materials

- Mailing labels, medium-sized post-it notes, or 3X5 cards (and masking tape) with the parts names, one per label
- Handouts:
 - “Pieces and Parts List”
 - “The Human Computer”
- Using the handout as a guide you will need:
 - Medium-sized Post-it notes or similar-sized paper and tape with the name of each hardware component and group if necessary.
 - 3x5 or 4x6 note cards with a description of each hardware component, one description per card.

Setting

- Large open area inside or outside for the entire group to move around freely

Time

- 20-30 minutes

Background

A basic understanding of the parts of the computer and how they relate to each other is important in understanding computers, software and how they interact. This exercise also gives the participants a common vocabulary of the parts and functions.

Procedure

Identifying the Parts of Your Human Computer.

Prepare individual labels in advance, using the “Pieces and Parts List.” A master copy of the labels is provided for you in the appendix.

Ask individuals to get into groups of two.

Place a label on the back of each participant in the group. The part on the label should be kept secret from the participant but seen by the participant’s partner.

Tell the participants that they may ask three questions of their partner to try to determine what part name they have in their back. After the three questions, their partner asks the questions. If the participant correctly identifies the part, remove the label from the back and move it to the front. If the participant does not guess, the participant will move on to another partner and repeat the process until the part is identified. When everyone has identified their part label, move on to the next step “building your human computer”.

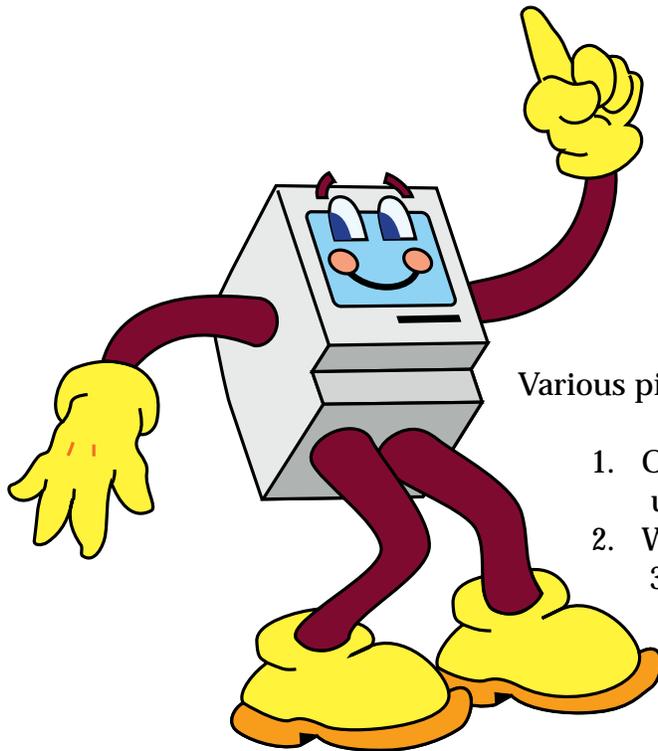
Build Your Human Computer

Select an area to put your human computer together.

The Human Computer

Build your “computer” in order. – All of these parts make up the CPU:

1. Case
2. Processor
3. Memory
4. Hard Drive
5. Floppy Drive
6. CD-ROM Drive
7. Video Card
8. Network Card
9. Sound Card*
10. Modem
11. BIOS - helps all the pieces talk to the Processor



Add these parts to build the computer:

1. Monitor
2. Keyboard
3. Mouse
4. Speakers*

Various pieces of software:

1. Operating System – used to help other software talk to the computer
2. Word Processing Software**
3. Presentation Software*
4. Data Software**
5. Spreadsheet Software**

Do something with the information

1. Floppy Disk
2. CD-ROM
3. Printer
4. Printer Cartridge*
5. Printer Cable
6. Network – to connect to other computers
7. E-Mail – notes of files to others

Remember –

1. The Byte – without it we couldn't store or retrieve information*
2. The User – the real brains of the computer. Yourself.

* / ** explained on next page

The Human Computer

instructions:

If the group is small, certain parts (the ones with an *) can be removed without affecting the concept. If you are short of people you can build the CPU first and then reassign “parts” for additional functions and software with the people you have. Various pieces of software (the ones with an **) can be combined as Application Software. Use your imagination until the final product is reached.

Pieces and Parts List

BIOS – Basic Input/Output System. A chip inside your computer that gives information about your computer to the operating system.

Byte – The smallest unit of measure. Ex. Kilobytes, Megabytes and Gigabytes.

Case – The box that holds all the internal parts.

CD-ROM – Compact Disk - Read Only Memory. Storage medium that holds large amounts of data.

CD-ROM Drive – Device used for reading CD-ROM's.

CPU – Central Processing Unit. The collection of all the parts inside the case including the case.

Database – Software used to store and retrieve information in a structured manner.

E-Mail – Electronic Mail.

Floppy Diskette – Storage medium that holds small amounts of information. Secondary Storage.

Floppy Drive – Device for reading floppy disks.

Hard Drive – Large fixed storage medium located inside the case. Primary Storage.

Keyboard – The most prominent input device for the user.

Memory – Short term storage of data.

Pieces and Parts List continued

Modem – Used to connect PC to remote computer using phone lines.

Monitor – Device that displays a visual image.

Mouse – Pointing, input device.

Network – A system of connected computers and devices that promotes data and device sharing.

Network Card – An add-on card that allows a computer to communicate with other computers and devices on the network.

Operating System – Base piece of software that allows user applications to communicate with the hardware. Ex. Win 95, Win 3.1, MS-DOS, UNIX, Novell Netware and System 7.

Presentation Software – Software used to create slide shows.
Ex. Powerpoint or Presentations.

Printer – Output device that makes a hard copy of your information.

Printer Cable – Connects PC to printer

Printer Cartridge – That part that holds the ink or toner for the printer.

Sound Card – Interprets the information into an audible sound.

Speakers – They amplify sound.

Spreadsheet – Software setup in a grid format primarily used to manipulate numbers.

User – That's you dummy.

Video Card – Interprets the information into a visual image.

Word Processing – Software used for creating and editing documents.
Ex. Microsoft Word 97 or WordPerfect 6 for Windows.

Lesson 4b: Learning About the Computer

Computer Language Matching Game

Purpose

To understand the parts of the computer, their function and how they fit together

Materials

- Copies of the "Computer Language Matching Game"
- Pencils

Setting

- Classroom or lab setting

Time

- 15 minutes

Answers:

Pg 1	Pg 2
4	2
7	26
12	23
3	30
28	20
2	17
22	5
9	15
24	8
21	29
10	1
16	14
13	27
11	25
18	19

Background

A basic understanding of the parts of the computer and how they relate to each other is important understanding computers, software and how they interact. This exercise also gives the participants a common vocabulary of the parts and functions.

Procedure

Distribute copies of the Computer Language Matching Game. "This is a matching activity to assure that we are all using a common vocabulary as we work with the computers. This handout has the names of components we will refer to on the left of the page and the definitions for those names on the right. Your task is to match the name with the correct definition. Please work alone so that you can get an accurate assessment of your computer vocabulary."

Move about the room to answer questions and to keep track of how quietly participants are completing the task.

After 5 minutes you could suggest they try to find answers to the names they are unsure of from others in the room.

When the group seems ready, discuss the answers, and the purpose of the parts (use list from Human Computer - Lesson 3A if needed).

Note: This game can be used in conjunction with the Human Computer lesson or the Basic Computer Language lesson.

Computer Language Matching Game

Place the number next to the correct response.

- | | |
|---|--|
| <input type="radio"/> 1. Speakers | ___ The box that holds all the internal parts. |
| <input type="radio"/> 2. BIOS | ___ Device used for reading CD-ROM's. |
| <input type="radio"/> 3. Network Card | ___ Electronic Mail. |
| <input type="radio"/> 4. Case | ___ An Add-on card that allows a computer to communicate with other computers and devices on the network. |
| <input type="radio"/> 5. CD-ROM | ___ A system of connected computers and devices that promotes data and device sharing. |
| <input type="radio"/> 6. Operating System | ___ Basic Input/Output System. A chip inside your computer that gives information about your computer to the operating system. |
| <input type="radio"/> 7. CD-ROM Drive | ___ Short term storage of data. Usually expressed in Bytes. |
| <input type="radio"/> 8. Processor | ___ Central Processing Unit. The collection of all the parts inside the case including the case. |
| <input type="radio"/> 9. CPU | ___ Device that displays a visual image. |
| <input type="radio"/> 10. Motherboard | ___ The most prominent input device for the user. |
| <input type="radio"/> 11. Database | ___ The main board in the computer where all internal components attach. |
| <input type="radio"/> 12. E-Mail | ___ Device for reading floppy disks. |
| <input type="radio"/> 13. Floppy Disk | ___ Storage medium that holds small amounts of information. Secondary Storage. |
| <input type="radio"/> 14. Spreadsheet | ___ Software used to store and retrieve information in a structured manner. |



15. Printer Cartridge	___ Base piece of software that allows user applications to communicate with the hardware. Ex. Win 95, Win 3.1, DOS, UNIX, Novell Netware and System 7.
16. Floppy Drive	___ Large fixed storage medium located inside the case. Primary Storage.
17. Printer Cable	___ Pointing device.
18. Hard Drive	___ Used to connect PC to remote computer using phone lines.
19. Word Processing	___ Software used to create slide shows. Ex. Powerpoint or Presentations.
20. Printer	___ Output device that makes a hard copy of your information.
21. Keyboard	___ Connects PC to printer.
22. Memory	___ Compact Disk - Read Only Memory. Storage medium that holds large amounts of data.
23. Modem	___ The part that holds the ink or toner for the printer.
24. Monitor	___ Brains of the computer. Can be a Pentium, 486, etc...
25. Video Card	___ Interprets the information into an audible sound.
26. Mouse	___ They amplify sound.
27. User	___ Software setup in a grid format primarily used to manipulate numbers.
28. Network	___ Interprets the information into a visual image.
29. Sound Card	___ The real brains of the computer. Yourself!
30. Presentation Software	___ Software used for creating and editing documents. Ex. Microsoft Word or WordPerfect.

Lesson 4c: Learning About the Computer

Let's Look at the Parts

Purpose

To establish common, basic knowledge of computer hardware and to learn basic hardware components and their function, care and use.

Materials

- Complete computer set-up (does not have to be functional)
- 3 1/2" floppy diskette
- CD-ROM disc
- Handout:
"Pieces and Parts List"

- Signs with the name of each hardware component or group (some items may be subsets of a larger group – ex.: Different types of memory).

Setting

- Lab or room where everyone can see the computer set-up and display items.
Display components with signs.

Time

- 30 minutes

Background

When teaching about software, you will make references to various pieces of hardware. It will be necessary for the group to have a common, basic understanding of the names of hardware components. This is especially important if people in the group that you are working with are new users who are unfamiliar with the computer.

Introduction

"As we are learning and working together this week, it is important that we all interpret the language used in the same way and that we have a common concept of the operational aspects of the computers our young people are working with. We are going to spend some time defining the terminology used in this course and working with a computer set-up. For some of you, this session will be extremely fundamental. Remember, though, that you will be working with groups that have a wide range of skills and experience with computers and computer software. You will need to be able to bring the least experienced along with the group. This session will prepare you to do that."

Procedure

Prepare a display table for the computer set-up in a location that is visible to all participants. Following this lesson leave the components displayed for viewing throughout the training.

Point out each component, note proper use and care using the following guides:

The Human Computer

instructions:

If the group is small, certain parts (the ones with an *) can be removed without affecting the concept. If you are short of people you can build the CPU first and then reassign “parts” for additional functions and software with the people you have. Various pieces of software (the ones with an **) can be combined as Application Software. Use your imagination until the final product is reached.

BIOS – Basic Input/Output System. A chip inside your computer that gives information about your computer to the operating system.

Byte – The smallest unit of measure. Ex. Kilobytes, Megabytes and Gigabytes.

Case – The box that holds all the internal parts.

CD-ROM – Compact Disk - Read Only Memory. Storage medium that holds large amounts of data.

CD-ROM Drive – Device used for reading CD-ROM's.

CPU – Central Processing Unit. The collection of all the parts inside the case including the case.

Database – Software used to store and retrieve information in a structured manner.

E-Mail – Electronic Mail.

Floppy Diskette – Storage medium that holds small amounts of information. Secondary Storage.

Floppy Drive – Device for reading floppy disks.

Hard Drive – Large fixed storage medium located inside the case. Primary Storage.

Keyboard – The most prominent input device for the user.

Memory – Short term storage of data.

Pieces and Parts List continued

Modem – Used to connect PC to remote computer using phone lines.

Monitor – Device that displays a visual image.

Mouse – Pointing, input device.

Network – A system of connected computers and devices that promotes data and device sharing.

Network Card – An add-on card that allows a computer to communicate with other computers and devices on the network.

Operating System – Base piece of software that allows user applications to communicate with the hardware. Ex. Win 95, Win 3.1, MS-DOS, UNIX, Novell Netware and System 7.

Presentation Software – Software used to create slide shows.
Ex. Powerpoint or Presentations.

Printer – Output device that makes a hard copy of your information.

Printer Cable – Connects PC to printer

Printer Cartridge – That part that holds the ink or toner for the printer.

Sound Card – Interprets the information into an audible sound.

Speakers – They amplify sound.

Spreadsheet – Software setup in a grid format primarily used to manipulate numbers.

User – That's you dummy.

Video Card – Interprets the information into a visual image.

Word Processing – Software used for creating and editing documents.
Ex. Microsoft Word 97 or WordPerfect 6 for Windows.

Lesson 5a: Introducing Basic Windows 3.1

Purpose

To provide a knowledge of basic Windows 3.1.

Materials

- Computer with Windows 3.1 installed
- LCD projector (optional)

Setting

- Computer lab

Time

- 20 minutes, depending on the knowledge level of the group

Background

Since computers used in the computer labs may be Windows 3.1 machines (referred to simply as "Windows"), a knowledge of basic navigational concepts of Windows is important for utilizing the software. Without this foundation of information, it may be difficult to even access a particular software title. In many cases, navigational aids in the software itself utilize a Windows look, so knowing how to get around in Windows can help immensely with other software.

Introduction

"In your handbook you will find a lesson introducing both Windows 3.1 and Windows 95. These lessons are parallel in structure but unique to the program they cover. You will need to know which Windows version is installed on the computer labs of the group with whom you are training. This lab is using Windows 3.1, so that is the lesson we will use today."

Procedure

Participants should be seated in front of their computers which are turned on with the monitor showing the Program Manager. Ideally, the instructor will have an LCD projection unit to demonstrate each item and procedure that the participants will then practice on their own computers. If an LCD unit is not available, be sure to adequately describe the items and walk around to the participants to make sure that everyone is in the correct spot. Allow adequate time for participants to practice if they are inexperienced users.

Procedure guide:

Words in **bold** are components

{ }'s indicate how to demonstrate that component

• • precedes what you will say

Lesson 5b: Introducing Basic Windows 95

Purpose

To provide a basic knowledge of Windows 95.

Materials

- Computer with Win95 installed
- LCD projector (optional)

Setting

- Computer lab

Time

- 20 minutes, depending on the knowledge level of the group

Background

Since the computers that are used in the computer labs may be Win95 machines, a knowledge of some basic navigational concepts of Win95 are important for utilizing the software. Without this foundation of information, it may be difficult to even access a particular software title. In many cases, the navigational aids in the software itself utilize a Win95 look, so knowing how to get around Win95 can help immensely with the other software.

Introduction

“In your handbook you will find a lesson introducing both Windows 3.1 and Windows 95. These lessons are parallel in structure but unique to the program they cover. You will need to know which windows version is installed on the computer labs of the group with whom you are training. This lab is using Windows 95 so that is the lesson we will use today.”

Procedure

Participants should be seated in front of their computers, which are turned on with monitor showing the Desktop. Ideally, the instructor will have an LCD projection unit to demonstrate each item and procedure that the participants will then practice on their own computers. If an LCD unit is not available, be sure to adequately describe the items and walk among the participants to make sure that everyone is in the correct spot. Allow adequate time for participants to practice if they are inexperienced users.

Procedure guide:

Words in **bold** are components

{ }'s indicate how to demonstrate that component

•• precedes what you will say

Lesson 6: Learning New Software

Purpose

To understand how to learn a new software title.

Materials

- Lesson Plans on Storybook Weaver and Print Shop Deluxe
- Software for Storybook Weaver and Print Shop Deluxe

Setting

-Computer Lab

Time

- 10 minutes

Background

Learning new software can be an intimidating or an enticing activity. There are some simple concepts that can be utilized when learning software for the first time:

Introduction

“The term ‘software’ covers programs that range from pure play to seriously educational. It also includes programs that are really tools for using your computer. In this workshop, we are going to focus on ‘edutainment’ software. That is, programs that are designed to teach in fun, playful ways.

“Within the ‘edutainment’ arena, there is still a wide range of program delivery modes. Some of this software is more production oriented. Using it will result in a product being created. This software often requires that the user be intentional in bringing a certain amount of knowledge to the process.

“Some of the ‘edutainment’ software is focused primarily on experiencing the activity and does not result in a product. They tend to be more activity oriented, click-and-go sorts of programs.”

Ask yourself

- What is the purpose of the software?
- What am I trying to accomplish?
- What are the "helps" that are available (and then use them)?
- What are the controls that are available?
- How will I know when I have "learned" this software?

Lesson 6a: Learning Print Shop Deluxe

Purpose

To create a basic understanding of Print Shop Deluxe.

To practice learning new software.

Materials

- Computer with Print Shop Deluxe installed
- LCD projector (optional)

Setting

- Computer lab

Time

- 30-90 minutes, depending on the amount of time allowed for practice and project creation.

Background

Print Shop Deluxe is a graphics software title that allows quick and easy creation of an assortment of graphically oriented projects such as signs, banners, greeting cards. The software comes with a large number of graphic images and fonts that allow a considerable amount of customization. The ability to customize extensively makes a good environment for software exploration where one can see immediately the results of changes.

This software program is one of the “product oriented” models.

Introduction

“Today we are going to create a sign or poster. I want you to think about what kind of posters or signs you could use to promote or explain an activity or event in the service area in which you focus most of your attention. If you work equally in all four, select one you would enjoy promoting. This poster will emphasize the youth development that occurs in that service area activity. I am going to give you ten minutes to make some notes about what you might want to put on your poster/sign and to create a design for it.”

Procedure

Since there are numerous project options in Print Shop Deluxe, the instructor should choose the basic category of project ahead of time. A sign works well since most individuals will at some point need to make a sign and it is an easy project to finish in a short amount of time. After doing one project, participants will have enough exposure to the software and how it works that they should be able to explore and produce projects out of the other project categories.

Lesson 6b: Learning Storybook Weaver

Purpose

To create a basic understanding of Storybook Weaver and practice learning new software.

Materials

- Computer with Storybook Weaver installed
- LCD projector (optional)

Setting

- Computer lab

Time

- 30-90 minutes, depending on the amount of time allowed for practice and story creation.

Background

Storybook Weaver is a good software title for learning about software. It has both Windows and software specific navigational elements so one can show the difference between the two in one piece of software. Storybook Weaver is also a fairly easy software title to master and has many features that can readily be applied to working with children.

Procedure

Participants should be seated in front of their computers, which are turned on with the monitor showing the Program Manager. Ideally, the instructor will have an LCD projection unit to demonstrate each item and procedure that the participants will be asked to practice on their own computers. If an LCD unit is not available, the instructor will need to adequately describe the items and walk around to the participants to make sure that everyone is in the correct spot. Allow time for participants to practice if they are inexperienced users.

Procedure guide:

Words in **bold** are components

{ }'s indicate how to demonstrate that component

• • precedes what you will say

Launch Storybook Weaver

For a Windows machine,

- • click on the appropriate icon in Program Manager (probably MECC) and then on the Storybook Weaver icon.

For a Win95 machine,

- • from the Desktop, click the Start button, click on Programs, click on MECC, click on Storybook Weaver. Or click on the shortcut if one exists on the Desktop.

Lesson 7: Teaching New Software

Purpose

To learn a new software title on their own.

To practice teaching a software title.

Materials

– Software titles not previously used in the training (one title per 3-4 people, 7 copies per title pre-loaded on the computers)

Setting

– Computer Lab

Time

– 45 minutes per title

Background

An important factor in your efforts to integrate technology into programming is your own comfort level with software. You need to feel at ease in learning software, using it and teaching with it. This lesson will provide an opportunity to practice those three skills.

Introduction

“You have spent some time learning two pieces of software in a structured delivery mode. Lesson 6 and 7 dealt with Print Shop Deluxe and Storybook Weaver. Now you will have an opportunity to learn a piece of software through a non-structured mode working in a small group. You will also be expected to teach that piece of software to your group later.”

Procedure

“I am going to divide the class into groups of three and assign each group a software title. Your assigned software is already loaded onto your computer. I want you to take the next hour to explore this software and to learn to use it. I will be in the room to offer support if you get really stuck, but I want you to try to learn this on your own. Pretend you are alone in your computer lab without back-up support and have just been given a suspense to present this software tomorrow. You have no one to tell you how to use it.”

Divide the group and assign the software. Move about the room to observe groups and to be visible for support. Jot down some of your observations. Note the various ways the groups approach the learning task, their problem-solving

Lesson 8: Webbing Your Programs

Purpose

To understand the concept of webbing and how to use the concept in integrated programming.

Materials

- Newsprint
- Markers
- Handout
“Webbing”
- Large (newsprint size)
copy of handout or PowerPoint
or overhead display
- Overhead projector

Setting

- Meeting room

Time

- 20 minutes

Background

The computer lab provides the setting for a high interest avenue of program delivery within any given service area. For the experiences youth have in the lab to influence their healthy growth and development they can not be isolated from the program elements outside the lab. This lesson introduces a technique called “webbing” that helps staff connect software and other programming elements around a central theme or focus.

Introduction

“We have talked about the four service areas and the way they fit together to provide a holistic approach to youth development for young people in army youth services. The programs within these service areas also work together to provide a holistic delivery format. One way to think about these connections is to use the metaphor of a spider’s web.

“Visualize the strands of a spider’s web radiating outward from a central point. Each strand is complete in and of itself and provides an avenue for the spider to travel from point A to point B. However, when all the strands are connected, they form a structure that allows the spider to move in many directions and in addition provides a means for acquiring food and achieving some degree of safety.”

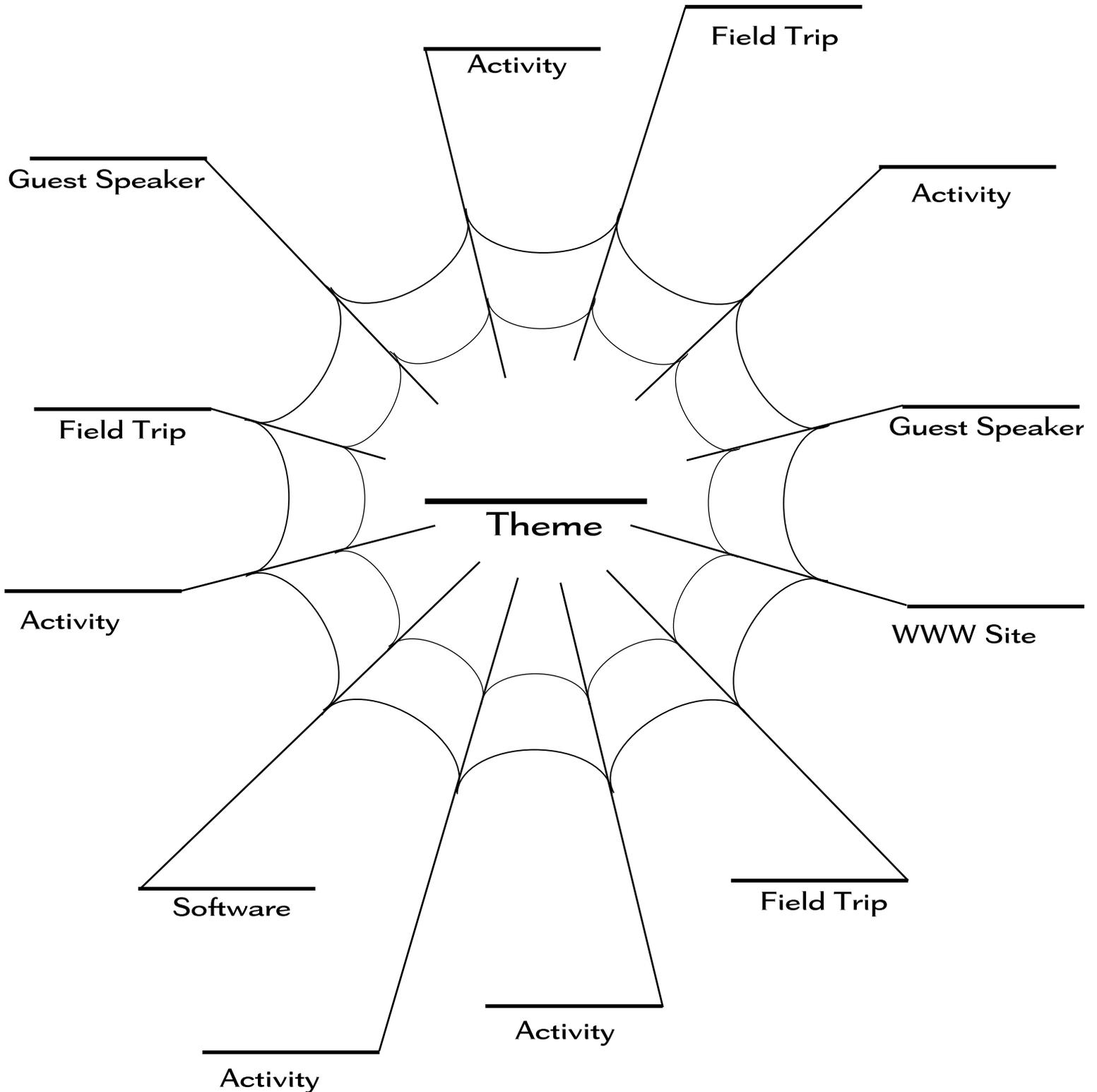
Procedure

Help the group use the metaphor.

“Let’s look at how that metaphor relates to how we think and plan for our youth programs.

WEBBING

Select a central theme and then fill in the blanks of possible activities, field trips, guest speakers, computer software, WWWsites that could be associated with this theme.



Lesson 9: Creating an Integrated Program

Purpose

To create an integrated program based on a theme from the assigned software.

Materials

- Handouts:
 - “Delivery Modes”
 - “Half Day, One Week Camp Worksheet”
 - “Half Day, One Week Camp Schedule”
 - “Program Worksheet”
- Markers /Chalk

Setting

- Meeting room

Time

- 90 minutes

Background

In this lesson, we are going to look at designing a program plan by connecting the program elements we identified in the webbing activity and the delivery modes available to us.

We will spend some time exploring delivery modes, work through a process for connecting these elements within a program plan and then focus on creating an integrated program based on a theme for a specific piece of software.

Introduction

“More than one delivery mode can be used for an integrated program. Recognizing and being able to utilize the various modes is important to overall programming balance.”

Procedure

Before starting this lesson, be sure that the newsprint or projected version of the “Flight” webbing that was developed in the last lesson is clearly visible to everyone in the room.

“Delivery modes are the avenues you use to bring programs to your youth. They are the way programs are delivered. Delivery modes are usually defined by the amount of time they employ (the time frame), and the size and structure of the group they reach (the presentation manner).” Distribute the handout “Delivery Modes”

“Let’s talk about some of the common delivery modes for youth development programs that are listed on this handout.”

DELIVERY MODES

Examples of *TIME FRAME* Delivery Modes:

Day Camp – Participants are in the program for a specified number of hours each day for a short amount of time, such as one week.

Resident Camp – Similar to day camp except that participants stay overnight at the facility. Program elements may continue into the night.

“Lock-In” – Participants are required to stay through the whole program. Usually offered as an overnight experience designed to provide activities throughout the night.

Short Term (few days or weeks) – Program runs for a short duration on a periodic basis. An example would be a program that occurs on every Thursday at 2:30 - 3:30 for the months of May and June.

Long Term (many weeks or months) – Similar to short term only over a longer period of time, usually many months.

Examples of *PRESENTATION MANNER* Delivery Modes:

Individual – A single participant is involved in a program working alone with some guidance from a leader.

Informal Group – Participants may or may not be the same from session to session.

Formal Group – Participants are enrolled and the group remains constant through the duration of the program.

Club – Similar to formal group but with rules and norms agreed upon by club members. Activities include those which are related to maintaining the club structure.

Date _____

Theme _____

Half Day, One Week Camp

Time	Monday	Tuesday	Wednesday	Thursday	Friday
8:00	Registration	Warm up Game/ Review of Previous Day	Field Trip to Airport/ Guest Speaker - Pilot	Warm Up Game/ Review of Previous Day	Warm Up Game/ Review of Previous Day
8:30	Introductions/ Ground Rules	Guest Speaker/ Aero Engineer	or Air Traffic Controller	Build Balsa Plane	Visit National Air & Space Museum on the WWW
9:00	Icebreaker Game Name Toss	Aeronautical Experiment Activities		continued	Scavenger Hunt on NASM web site
9:30	Rules of the Lab/ Basic Computer Operation	continued		Continue on Flight Simulator Software	Flight Simulator Software
10:00	Break/Snack	Break/Snack		Break/Snack	Break/Snack
10:30	Paper Airplanes Software - Hands on, including	Paper Airplane Flying Contests		Continue on Flight Simulator Software	Flight Simulator Software
11:00	Making Planes by Instructions	Intro Flight Simulator Software		Test Flying Balsa Planes	Flying Contest
11:30	Test Flights	continued		Flying Contest	Distribution of Flying Certificates
12:00	Wrap Up/ Clean up	Wrap Up/ Clean up	Wrap Up/ Clean up	Wrap Up/ Clean up	Wrap Up/ Clean up

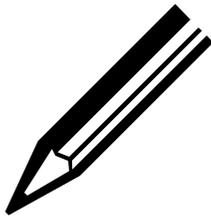
Date _____

Theme _____

Half Day, One Week Camp

Time	Monday	Tuesday	Wednesday	Thursday	Friday
8:00					
8:30					
9:00					
9:30					
10:00					
10:30					
11:00					
11:30					
12:00					

Program Worksheet



Program title

Objective(s)

Service area(s)

Delivery mode (Include intended time frames)

Specific activities that will be part of the program

Other considerations

Lesson 10: Integrating the Homework Center and Computer Labs

Purpose

To understand how the Computer Lab and the Homework Center can work together.

Materials

- Newsprint
- Markers
- Colored half sheets of paper (8"x5 1/2") 10 to a color in five colors

Setting

- Meeting room

Time

- 40 minutes

Background

The Computer Lab and the Homework Center can fit together and enhance the function of each. Communications between the Computer Lab instructor and the Homework Center instructor are essential to this expectation.

Introduction

“For the next 25 minutes you will be working with your small group to generate some answers to the questions that are posted on newsprint around the room. I would like your group to move your chairs to the question nearest you and to form a semi- circle in front of that question.”

Procedure

Write each of the following questions on a piece of newsprint and post around the room with as much space as possible between each question.

1. How can the Homework Center enhance use of the Computer Lab?
2. How can the Computer Lab enhance the use of the Homework Center?
3. List examples of a good working relationship between a Homework Center and a Computer Lab.
4. What are critical factors to a good working relationship between the Homework Center and the Computer Lab?
5. What are impediments to a good working relationship between the Homework Center and the Computer Lab? What are solutions to those impediments?

Lesson 11: Observing Youth & Staff in the Computer Lab

Purpose

To give firsthand experience at observing and working with young people in a lab setting.

Materials

- Handout:
"Observations"

Setting

- Computer Lab

Time

- 90 minutes

Background

Observing and working with young people in a computer lab can be a very "eye opening" experience. The firsthand knowledge gained is extremely valuable when programming lab use and for making the lab a valuable experience for the users.

Introduction

"At this point, we are going to spend time observing young people at work in a youth services computer lab so that we will have some idea of elements that seem to be working for them in that setting. While you are there, you will watch the interaction of young people and lab instructors, young people and software, and young people and the overall environment."

Procedure

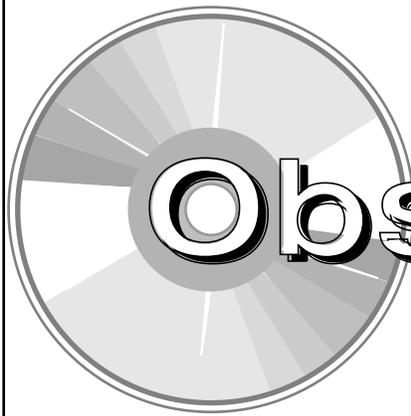
Handout the "Observations" worksheet

"Let's go over the kinds of information you will be looking for as you observe the workings of this lab. You can use this worksheet to record your observations. We will have an opportunity to talk about them immediately following the lab time."

Read through the questions.

"While you are in the lab, please limit your interactions with one another. You are there to observe and interact with the youth. Adult 'stuff' going on while they are working is both impolite and distracting for you and for the kids.

"We have one hour scheduled in the lab with kids. After that time, we will leave the lab and go to our break-out room to discuss this experience."



Observations

- How do the youth users work? Alone? In pairs? In small groups?
- What software are they using? Does it vary by whether they are working alone or in groups?
- How long do users stay with one software title?
- Is there "peer assistance" or does help come solely from the lab instructor?

Hands On

(If you decide to work with the youth, consider these things)

- Are adult users treated as peers or as adults?
- Do the youth users more readily accept help from a peer or an adult?
- Do you feel the need to be an "expert" with all the answers?
- Are there times when the youth users know more than you do?
- Is it easy or difficult to accept help from one of the youths?

Lesson 12: Understanding the Internet

Purpose

To gain an understanding of the Internet, parts of the Internet and Internet browsers.

Materials

– Copies made from the included disk “Internet Basics” for each participant computer

Setting

– Computer Lab
(tutorial works best if computer is connected to the Internet, but can be used if not connected)

Time

– 15 minutes

Background

The Internet has become a part of everyday life. One sees “.com” on billboards or hears “dot com” on the radio and TV. If you still ask, “What is it? How does it work?,” this lesson is for you. “Internet Basics” is a computer based tutorial that provides some basic understanding of the Internet, how it is put together and how one views it. The tutorial must be viewed through an Internet browser, preferably Netscape Navigator, but the computer does not have to be connected to the Internet. Connection does, however, enhance some of the examples.

Procedure

Each computer should have a copy of the “Internet Basics” on a 3.5” floppy disk. To make copies of the included disc–open file manager, insert the disk “Internet Basics” and copy the files onto your hard drive. This will be a back up if something was to happen to your disk. Choose *Disk* from the menu bar and choose copy disk. click yes. It will then prompt you to insert your *source* disk, this is your “Internet Basics” disk you already have inserted, click OK. It will prompt you again when it is ready for your destination disk, insert a blank disk, click OK. Repeat this process with subsequent disks.

Each computer should have an Internet browser *loaded*, preferably Netscape Navigator. The computer does not need to be *connected* to the Internet, but must be used to view the tutorial.

Participants should put the disk into the “A” drive. Open the browser (Netscape Navigator or other–Navigator terms will be used for simplicity). Click on the “File” menu. Click on “Open Page” (Netscape 4.x) or “Open File in Browser”

Lesson 13: Introduction to Internet Search Engines

Purpose

To introduce Internet search engines and how to use them
To demonstrate special features of popular search engines (phone number and email address searches, email service, maps)

To demonstrate how to write search queries

Materials

- Computer with Internet connection and browser software

-LCD projector (optional)

Setting

- Computer Lab

Time

- 30-60 minutes

Background

Search engines are tools that help users to locate information on the Internet. You need to know what search engines are available, how they work and how to construct search queries so that you can locate the information that you need.

Introduction

“The Internet is a vast collection of information. There are millions of web sites throughout the world with information about almost any topic. Search engines are tools that help us find the information that we want on the Internet. You will learn about some popular search engines and how they work. You will learn how to write search queries to find what you want more easily. If you have Internet access in your lab, you will be expected to teach about using search engines. Sections in quotations are dialogs that you can use in your teaching.”

Procedure

Participants should be seated at their computers with the Netscape Navigator or other browser software operating. An LCD projector is suggested so that the participants can see each search engine as it is discussed, but it is not required.

“Search engine is a general term for Internet tools that help you to find information. The term ‘portal’ is now being used to describe web services like Yahoo, Lycos, Excite, Hot Bot, Infoseek and Alta Vista, because they include search tools and links to services like news, travel information, email services and more.”

Lesson 14: Finding Graphic Resources on the Internet

Purpose

To learn how to locate graphic resources on the Internet.
To understand the proper use of graphics for web pages, publications and other uses.
To learn how to retrieve graphic images from the Internet.

Materials

- Internet connected computer with browser
- Handout:
“Graphics collections, lists and resources” (*optional*)

Setting

- Meeting room or computer lab

Time

- 30 minutes

Background

There are many sites on the Internet that contain graphics collections. These may be used for web pages, publications and other uses. In this lesson you will learn how to locate, select and retrieve graphic images from the Internet.

Procedure

Graphic File Formats

“A few basics about graphic images. There are a number of different types of graphic files. You can identify them by the filename extensions that they have. Some examples are .JPG, .GIF, .PCX, .BMP, .WMF or .TIF.”

“There are two important things that you need to know about these different forms. Software programs may only be able to use certain file formats (for example, you can only use .JPG or .GIF graphics for web). The same graphic saved in different formats can have dramatically different file sizes.”

“To convert a graphic file from one format to another, you can't just rename the file. You will need some kind of a graphics program (like Photoshop, Paint Shop Pro or Corel Graphics). Load the file into the program and use “Save As” to save the file in the new format.”

“As mentioned, you can only use .JPG or .GIF files for web pages. Photographs are usually in .JPG, while clipart is usually in .GIF. You will also find several variations of .GIF files. In a “transparent GIF” the solid background color of the GIF is made invisible, so that the background of the web page shows through. An “animated GIF” is a moving picture, much like the cartoon

Lesson 15: Creating a Web Page with Netscape Composer

Purpose

To describe and demonstrate how use the Netscape Communicator HTML Editor to create web pages.

Materials

- Netscape 4.x Communicator
- Handout:
 - “Basic Web Page Design”
 - “Using Netscape HTML Editor”
- Digital picture of Youth Center or some graphic (must be .JPG or .GIF format)
- Internet connection (*optional*)

Setting

- Meeting room or computer lab

Time

- 2-6 hours as available

Background

Staff and kids in youth programs find it rewarding to have a web page that describes and highlights their program. This lesson is designed to prepare staff to assist youth in creating a home page.

Introduction

“Today we are going to create a web page.” Netscape Communicator comes with an easy to use HTML editor that can create nice looking web pages. With the editor, you don’t have to know anything about HTML language, although it might help to know some of the basics to make minor adjustments or use more advanced HTML features. The handouts “Basic Web Page Design” and “Using Netscape HTML Editor” gives more details and helpful hints for the features we will learn in this lesson.”

“In this lesson, you will see the terms ‘Pointer’ and ‘Cursor’. The Pointer is the marker that moves when you move your mouse. The Cursor is the place marker in your document (usually a dark vertical line).”

Walk the group through the creation of a web page as follows.

“Let’s create a home page for your Youth Center. Start Netscape Communicator. In the lower right corner, you see icons for the different components of Communicator:

Ships Wheel = Navigator Web Browser,

Envelope = Messenger Email,

Dialog Balloons = Newsgroups,

Card file (Communicator 4.5) = Address Book,

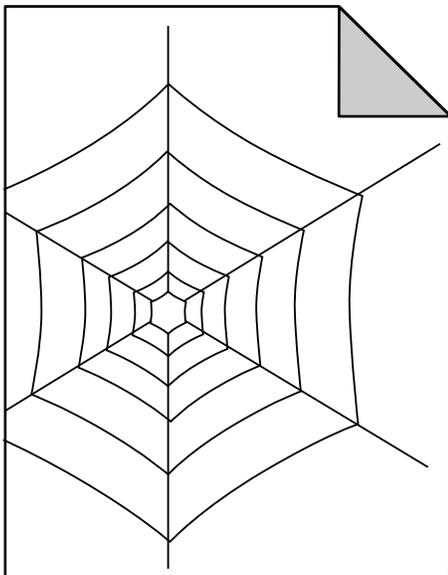
Pen and Paper = Composer HTML Editor.

Click on the composer icon.”

BASIC WEB PAGE DESIGN

Using an HTML Editor

An HTML (hypertext markup language) editor will help you to design web pages with little or no knowledge of HTML code. A variety of editors can be purchased or downloaded as freeware or shareware from the Internet. Although many editors are made so that you can design web pages without having to know HTML, it is helpful to know the basics so that you can diagnose problems or look at a web page you like and see what they have done. There are books and web sites that can help you learn more about HTML. Online tutorials and information can be found at-
<http://northshore.net/%7Escma/tutor>
-Netscape's web site at
<http://home.netscape.com/webbuilder/index.html>
and-
<http://www.hotwired.com/webmonkey/teachingtool/> .



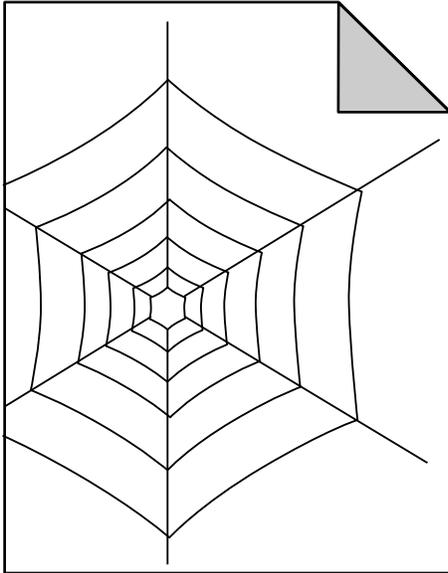
An HTML editor comes as part of Netscape Communicator (4.x). Communicator can be downloaded free from the netscape web site for Windows 3.x, Windows 95/98 or Macintosh. In Netscape browser, click the "Software" button (Netscape 2 or 3) or "guide" icon (4.x) and look for "download" links.

Netscape Communicator (4.x) is the latest version of Netscape Internet tools. It includes the Netscape browser, Composer HTML editor, email software and more. [Note: If you will be using Netscape on a multimedia computer with enough hard disk space, you can select the version with "components or plug-ins." These are small applications-"applets"-that unlock special effects in web sites, such as music, sound-effects, video and interactivity. If you choose not to add the plug-ins, you will be prompted when you try to access a web page that requires a particular

plug-in.] When you download Netscape, you will need to select the version made for your operating system.

Download the file to a location on your hard drive (suggest c:/temp). Close any running programs, then use FILE/RUN or START/RUN or use Windows Explorer or file manager to locate and double-click on the downloaded file. Follow the installation prompts. You will need about 15 Mb of disk space.

To start the editor, start Netscape and click FILE, NEW, BLANK PAGE.



Web Design Tips

Before you create your pages, you need to plan your site. What do you include? How should it be organized? Who is your audience and what information do they need and want? Use 3X5 cards to help you organize your pages and content and layout.

Keys to a successful site:

1. Your site needs to be easy to use and navigate. Put your logo or identity mark on every page-let people know they are in your site. Include links on every page to your home page and other relevant pages in your site. Make it easy for people to move around and find what they need with only a few clicks.
2. Have a clear message-Who am I? Why should people be interested? Do your research and planning for your intended primary audience.
3. Make it visually appealing. Don't overdo it with tricks and effects-many soon get tedious.
4. Be informative. Remember your primary audience, but understand that other visitors may not know about you. Don't underestimate your audience either. Plan to change content to keep them coming back. Use your web site as an information tool, not just a sign that says "Here we are on the web!"
5. Put important information at the top of the page so it can be seen when the page loads. Remember that visitors may have displays at a different resolution than yours (640x480, 800x600, 1024x720, etc), so what you see may not be what they see. You want a viewer to see enough when the page loads to want to see more.
6. Avoid long or large pages. It is better to have several small pages than on large on (people hate to scroll). If you must use a long page, include navigation links and targets withing the page. Avoid using a large graphic or too many graphics that can make a page slow to load using slower modems (total content of a page should be 40K-60K). If your page takes a long time to load, but you can't bear to remove graphics or content, make a link to another "text-only" version of the page for those who don't like to wait.

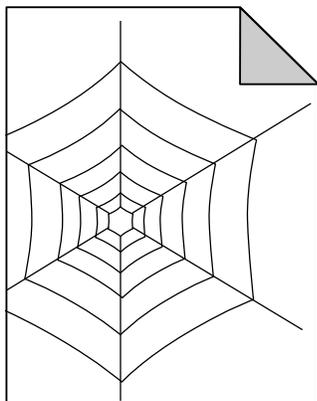
Elements of a Web Page

Text Your editor will let you select fonts, text colors and font sizes like a word processor.

Graphics: Currently, you can only use .JPG or .GIF graphics on a web page. Generally, .GIF is used for clipart and .JPG for photographs. If you have other types of graphics that you want to use (such as .PCX, .TIF, .WPG), you will need to convert them. Netscape can convert some formats when you use the editor to place an image on the page. For others, you will need to use a graphics program (like Corel Paint that came with your scanner) to save a graphic in the desired format. You may not be able to convert some less common file formats (like Wordperfect .WPG), depending on the capabilities of your software. You can find many collections of clipart, backgrounds and animated graphics (called animated GIF's) in the Internet. Use a search engine to find these sites. To save clipart (Windows 95), right-click on the clipart and select Save Image As. Always select clipart that is labeled as "public domain," which means that you can use it and modify it as you like. Some web sites with clipart list restrictions for use of content. Remember, all content on the Internet is considered copyrighted unless it is identified otherwise.

Fonts: Netscape Composer allows you to use fonts available on your computer. However, in order to view a particular font, it must also be available on the viewer's computer—otherwise, a common alternate font (like Arial) will be substituted. If you use unusual fonts on your web page, they will not show on a viewer's page (unless they happen to have that font). You can change the size of your fonts and choose to make the text in most fonts old, underlined and italics. If you have something like a page title that you want in a special font, it is best to use your graphics software to make it a graphic, which does not depend on the fonts on a viewer's computer.

Links: You can select a word, phrase or graphic to be a clickable link to another web page or another location within a web page. Highlight what you want to be the link, click the Link icon, then type in the URL to the web page the link will go to in the "Link to" field. It is



recommended that you use the full URL (<http://www.sample.edu/index.htm>). If desired, you can type a word or phrase in the "Link Source" field that will display when the viewer's cursor is placed over the link. To link to a specific location within the same page or another page, place your cursor at the destination location for the link, then click the Target Icon (also known as an Anchor) and give it a keyword name. Then highlight the text or graphic desired and click the link icon. For the URL, type the URL followed by a pound sign and the keyword name of your target/anchor (e.g. <http://www.sample.edu/index.htm#example>). The keyword name must match exactly in target name and URL-including case.

To make a graphic link, double-click on the graphic to open the graphics properties. Click the "Link" tab and type in the URL. netscape will automatically put a blue border around the graphic to identify it as a link. You don't like the border, click the "Image" tab and set "Solid Border" to zero pixels. To display a work or phrase when the viewer's cursor passes over the linked graphic, click the Image tab and the "Alt. Text" button, then type the desired word/phrase in the field. If you are linking to someone else's web site, check the link regularly to make sure it still works.

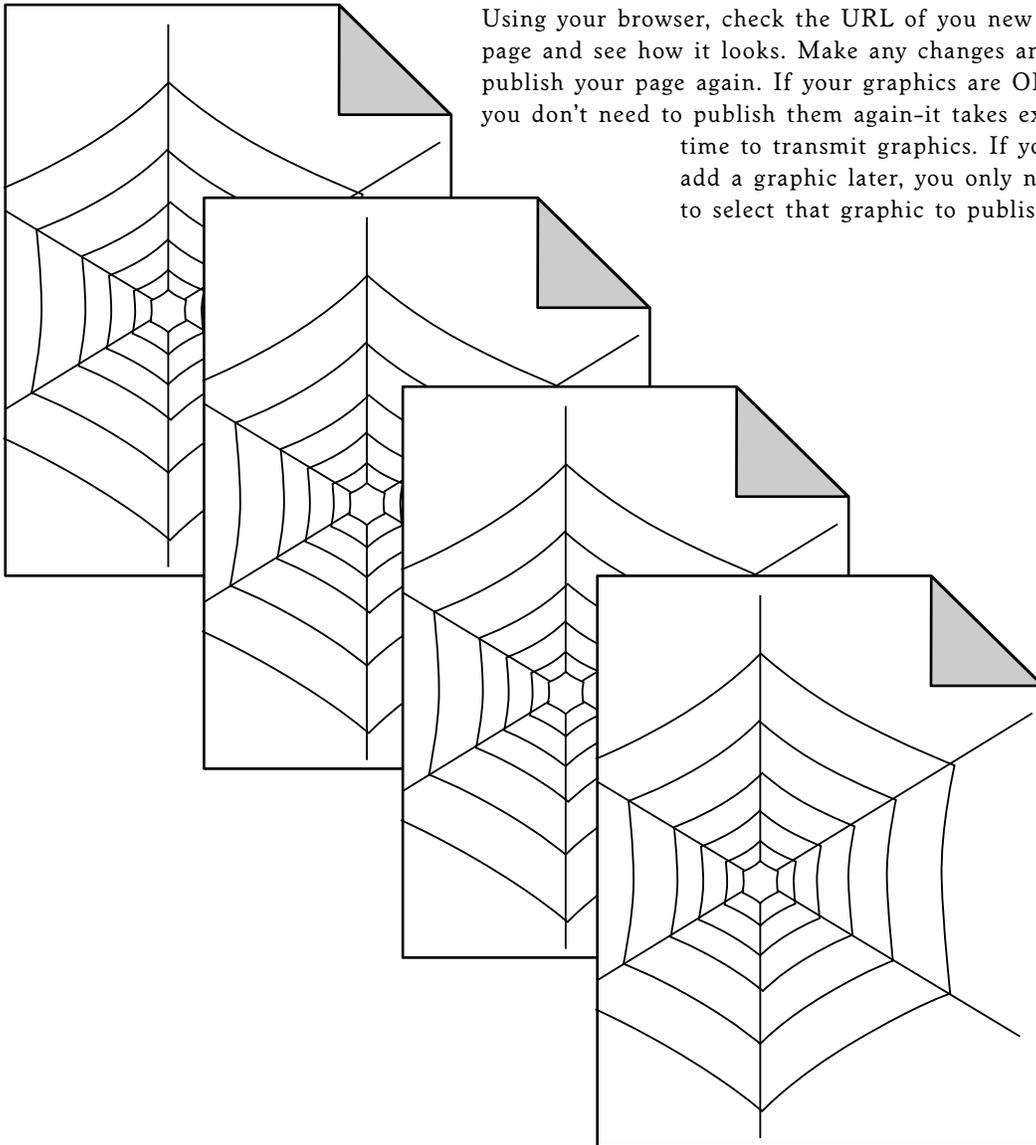
Email Links: You can create a special kind of link that will open an email document to send, if the viewer's browser has email capabilities set. (In Communicator-Click Communicator/Messenger Mailbox. When Messenger email starts, select Edit/Preferences/Mail & Groups. You will need to click each of the items listed under Mail & Groups and type in the information about your email and email server.) To create the email link, highlight the desired text/graphic and enter the Link as "mailto:*email address*" with now space (e.g. <mailto:joe@anymail.com>). When a viewer clicks the link, their browser's email software will start, and the viewer can send a message to the the address in the link.

Check your finished product: To save your page, click the Save icon. After you've saved your page, click "Preview" to see what your page looks like in the browser. Try to look at your completed pages using several different computers, monitors and browsers if possible. The look of your pages may vary because of any of these, and this may require you to make changes to your designs. You can not design your pages to look the same for everyone, but you want to do the best you can under a variety of variables.

Publishing Your Web Pages

Once your web pages are done, you need to put them on a server for others to see. Check with you DOIM or Internet Services Provider about web server space. They will give you a URL, an ID (user name) and a password to send your pages to the server. To send your pages to the server, click the Publish icon. You will need to give the file name (you can us the current file name or give it another one of eight characters of less-filename.htm), a title, the location (server address) and select the graphics on the page to publish (default is All, which you need to do the first time you send a page to get the graphics on the host server). Complete the necessary

information and click "OK." If all goes well, you will get a confirmation of the successful transfer. Using your browser, check the URL of you new page and see how it looks. Make any changes and publish your page again. If your graphics are OK, you don't need to publish them again-it takes extra time to transmit graphics. If you add a graphic later, you only need to select that graphic to publish.



Using Netscape HTML Editor



These are the Icons and the commonly used features and commands of the Composer Editor.

Composition Toolbar:

- New:** Start a new blank page or template page or open an HTML file saved on your computer.
{Menu: FILE/NEW for a new page or FILE/OPEN to opwn HTML file}
- Open:** Open an HTML file saved on your computer
{Menu: FILE/OPEN}
- Save:** Save file on your computer.
{Menu: FILE/SAVE of SAVE AS}
- Publish:** Transmit your web page to the web server to be viewed by others.
{Menu: FILE/PUBLISH}
- Preview:** View your page in Navigator (must save your page first).
- Cut:** Remove highlighted text and or graphics (click and drag) and save to Clipboard.
{Menu: EDIT/CUT}
- Copy:** Copy highlighted text and or graphics (click and drag) and save to Clipboard.
{Menu: EDIT/COPY}
- Paste:** Paste text and/or graphic from Clipboard (after a Cut or Copy) to your page.
{Menu: EDIT/PASTE}
- Print:** Print your web page (as it looks in Navigator) to your printer.
{Menu: FILE/PRINT}
- Find:** Find a word or phrase in your page.
{Menu: EDIT/FIND IN PAGE}
- Link:** Make a highlighted text into a link to another web page.
{Menu: INSERT/LINK}
- Target:** Create a place within a web page as a destination for a link (anypage.htm#anchor).
{Menu: INSERT/TARGET}
- Image:** Place a .JPG or .GIF image on a page.
{Menu: INSERT/IMAGE}
- H-Line:** Create a horizontal rule line across the page. You can designate how long and wide the line is. {Menu: INSERT/HORIZONTAL LINE}

Using Netscape HTML Editor



Composition Toolbar:

- Table:** Create a table. {Menu: INSERT/TABLE} You can set the following:
- Number of rows and columns
 - Table Alignment (whether the table is left center or right justified on the page)
 - Include Caption (creates a caption area above or below the table).
 - Border Line Width (Thickness of table border—uncheck the box or set to “0” for no border)
 - Cell Padding (empty space between cell walls and contents)
 - Cell Spacing (Thickness of cell walls)
 - Table Width/Table Minimum Height (in % of page or pixels)
 - Table Background-Use Color (click in the gray rectangle and select a background color for the cells in the table)
 - Use Image (use a .GIF or .JPG image as the background of each cell—most browsers are not able to view table background images)
 - Leave Image at Original Location (only under rare circumstances will you check this)

Once these basics are set, you can change them. Right click anywhere inside a table {or click FORMAT/TABLE PROPERTIES with your cursor in a table} to edit table properties:

- Table: edit settings as described above.
- Row: edit settings for a row of cells—position of contents of the cells in the row background color/images.
- Cell: edit settings for individual cell—position of contents of the cell, background color/images. You can make a cell cover more than one column or row. When you do this, displaced cells are pushed aside. Right-click inside each displaced cell and select DELETE/CELL to remove these extra cells.

Formatting Toolbar:

Paragraph/Heading Style: Change text style, including “List Item” to create bullet or numbered statements.

Font: Select Font as available on your computer—must be available on the viewers computer.

Font Size: Select or change size of font (highlight desired text to change color).

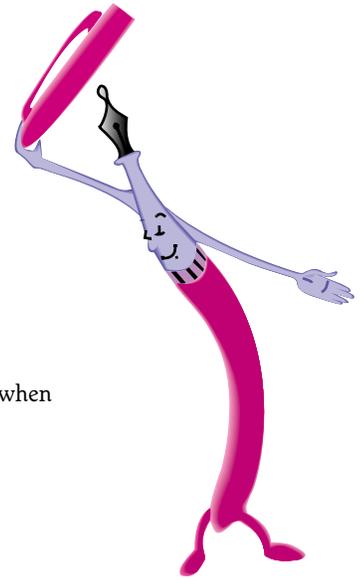
Text Color: Select or change color of font (highlight desired text to change color).

A's: Select or change font attributes: Bold, Italic, Underline and Remove All Settings (highlight desired text then click icon to change attribute).

Bullets: Change to bulleted list. (To return to normal, select “Normal” in the Paragraph/Heading Style).

Numbered lines: Change to numbered list item—# sign will take place of numbers in Composer, but will be visible numbers in Navigator (to return to normal style, select “normal” in the Paragraph/Heading Style).

Using Netscape HTML Editor



Formatting Toolbar:

Decrease and Increase Indent: To change indent of paragraph of text. To reverse indent when done, must use "decrease indent."

Alignment: Left, center or right justify content of a line.

Additional Menu Commands:

FILE: Send Page - Open email Messenger and send a page URL to someone
Browse Page - view page in Navigator
Page Setup - select page settings for printing
Print Preview - view what printed page looks like
Close - close page
Exit - exit Communicator

EDIT: Undo - reverse last action
Delete Table - delete part of a table or the whole table where the cursor is located
Select All/Select Table - highlights all elements in a page/table
Search Directory - search selected online directory for phone numbers, email addresses, etc.
HTML Source - edit HTML source code
Preferences - set Communicator preferences

VIEW: Hide or Show Toolbars, Decrease or Increase Font size on the viewed page
Relode - reload a page from its server after STOP
Show Images - turn off to load pages faster - but you will not see any graphics
Refresh - reloads from your computer's temporary storage not from the page's server
Stop Animations - stops animated .GIF's to load pages faster
Page Source - view HTML code
Page Information - tells about the page

GO: Move forward or back one page, or go to a page visited earlier in the session.

COMMUNICATOR: Use the various components of Communicator - browser, email, HTML editor, Email Address Book, etc.
Bookmarks - Also click Bookmark Icon - ADD the URL of the current page for future reference or click on a listing to go to that page
History - lists all web pages visited recently

HELP: Use Communicator's Help features

Lesson 16: Including Evaluation in Your Training Design

Purpose

To provide a basic understanding of evaluation.

Materials

- Bag of M & M candy
- News Print and markers

Setting

- Meeting room

Time

- 30 minutes

Background

Evaluation is a necessary part of program planning and delivery. Two important types of evaluation are "Process Evaluation" and "Outcome Evaluation".

Process evaluation is the type of evaluation that one does to improve a program. Questions like "Is the information: ...too easy ...just right ...too difficult" provide feedback from the participants about how they felt about the difficulty level of the information. With this information, the presenter can adjust the level of the information for the next presentation. The purpose of the evaluation is to improve the program the next time it is delivered.

Outcome evaluation is the type of evaluation that one does to show the impact or worth of a program. For example a question of "How much money did you save by using the information from this program?" shows a financial impact from the program. This is the type of information that is used as a funding justification for a program or to show decision makers why they should or should not support a program.

Procedure

Break into groups of 3-6 people. Pass out M & Ms to each group. Designate groups as either "Process" or "Outcome" groups.

"Ask the "Process" group, to imagine that they are part of a development group that has just developed the M&M type candy. They see a bright future for the product but know they need to improve the product. They are going to meet with a group of customers later in the day to discuss ways to improve the product.

Lesson 17: Planning Your Training:

A Lesson for Train-the-Trainer Classes

Purpose

To understand the different items that must be considered when planning a training.

To start the planning process for the training that the participants will conduct at a later time.

Materials

- Handouts:
"Ten Steps for Effective Training"

Setting

- Meeting room

Time

- 30 minutes

Background

Participants in this course are expected to conduct the training presented in this workshop for other staff upon returning to their installations. This lesson will provide the information needed to plan and prepare for this training.

Introduction

“We have spent time this week offering the information and skills needed to integrate the technology of the computer labs with other youth development program delivery modes in youth services. We have also modeled a variety of training styles in presenting this content. You have been given a handbook containing the lesson plans and the delivery models used to present this information. Now, you have the tools you will need for the presentation of the material. However, for your training to be successful you will also need to understand the process for delivering an effective training.”

“Good training doesn’t happen just because you ‘know your stuff.’ Good trainers know that the teaching/presenting time is only a small part of their training responsibility. Systematic planning and the ability to anticipate the needs and responses of participants are necessary if trainings are to result in both the understanding and USE of the information and skills presented. The effort that goes into an effective training BEFORE it begins is as great as that spent in delivering the training. We are going to look at ten steps that will help you prepare and deliver your training upon returning to your installation.”

Ten Steps for Effective Training



Step 1. Obtain Administrative Approval

Upon returning to your installation, schedule a time to meet with the appropriate administrator to brief over your training here and to secure **enthusiastic** approval to conduct the training on your installation. Since your attendance at this workshop was based upon your returning to provide training, this should not be difficult. Make a copy of the Overview of Training page in the appendix of this handbook to give to this administrator to explain the objectives of your training.

Step 2. Identify Your Audience

With your administrator, determine who should attend this training and how they will be recruited. You will need to decide whether attendance will be voluntary or mandatory. In either case, it is important that participants attend all sessions. Discuss how enrollment will be handled with installation staff.

Step 3. Determine the Time Frame

The time needed to cover these lessons is about 30 hours. This may vary some with the size and experience of your participants, but planning for 30 hours gives you a comfortable framework in which to work. It is unlikely that your staff will have 30 hours in a single block of time to give to training. This means that you may well have to build a schedule for your training that breaks the 16 hours into smaller segments to be delivered over a period of several days or weeks. The order of the lessons in the handbook has a purpose. Your training should flow well if you keep this order as you break down the workshop.

Try to offer the lessons on **Webbing and Creating an Integrated Program** on the same day. They are designed to support each other.

Step 4. Secure Classroom – (computer lab)

A key component for success in training is the physical environment in which you work. This training requires the use of a computer lab and, due to that fact, you will likely be limited in the options you have for space. Ideally, you will have one person to a computer station and clear sight lines from each station to the projection screen and/or space from which you will present. There will also be ample room for you to move about the room without bumping into anyone while they are working on their computers. It will be important that the group hear you easily. If the room is very crowded or is unusually large, you will need a cordless mike. Some settings have mikes and some do not. Check this need when you are securing space to teach.

Good light and moderate temperature are important as well. Do what you can to accommodate these environmental needs, but do not become overly stressed if some can't be met in the computer lab space to which you have access.

Step 5. Enroll Participants

Make a packet to give to staff before the training. These packets can be used with staff you are trying to recruit OR with staff who have been designated and may need to feel some “buy-in” since they did not self-select to attend. People want to know **what** they will be learning, **where** the training will be held, **when** it will held and **how** much time it will take. Use the Overview of Training and Objectives pages in the appendix of this handbook to provide the “what” answer. The answer to “when” and “how long” comes from the training schedule you built with your administrators’ approval. You can do something creative to tell “where” the training will be. When needed, some advice on attire will be appreciated. This packet will take very little of your time to prepare but will save a great deal of your time in phone calls before the training and in creating a trusting learning environment once they arrive.

As you accumulate the names of participants, make a class roster to use as a sign-in attendance sheet at each class session. You will also want to make name tags for all participants as they enroll.

Step 6. Gather Materials and Supplies

Critical to good training is having all of the equipment and supplies you will need. One of the most stressful situations in training is discovering that a necessary teaching tool is missing minutes before training begins. While the missing tool can often be overcome, the stress in not having it will take its toll on your ability to attend to participant needs as you teach.

Plan to gather the materials you will need at least **a week** before you are scheduled to train. Gather the materials for the complete (30 hour) training. Do not wait until the night before the training. Invariably, there will be some supply element that you will not be able to find, buy or reproduce at the last minute.

Use the Materials Check List found in the appendix of this handbook to prepare for your training.

TIP: An easy way to organize your training supplies and materials is to put them in folders within expandable files and store the whole collection in a box labeled on every side **COMPUTER LAB TRAINING**. Label the expandable folders by the training sessions you will be delivering – Day 1, Day 2, Day 3, etc. Label the file folders with the name of the lesson and the contents of the file folder, i.e., Lesson 1– Lesson plans, Lesson 1– Interview Sheets, Lesson 2 – Learning Style Inventory, Lesson 2 – colored half-sheets, etc. You will probably have room in this box for the markers, masking tape and other small supplies as well. After you have completed a training, replenish your box so that it is ready to use the next time you train and store it where you can find it easily.

Step 7. Review Teaching Materials – Practice

No matter how well you know your material, always review and practice the lesson you will be presenting the night before. Use a highlighter to help you catch major points at a glance, or prepare an outline of the major points you want to make. Know your material so well

that you will be able to maintain eye contact with your group as you teach. By observing your group as you teach, you will get nonverbal cues that will let you know when you need to take another approach to the information. Watch for quizzical expressions that tell you they “aren’t getting it” or restless behavior that could mean they “got it” a long time ago or that they have given up.

Step 8. Prepare the Training Room

Several days before the training you will need to be sure that the computers are configured appropriately and that the software you plan to use is installed. On the day of the training, arrive well ahead of the scheduled time to start. Place the handouts, materials and supplies you need that day on an easily accessible table near your primary training station. Set up a table near the door with the **check in roster** and **name tags** – a **welcome sign** is a nice touch here. Adjust the lighting and temperature of the room when possible.

Step 9. Greet Participants

Complete all of your room preparations at least a half hour before training is scheduled to start so that you are free to greet people as they arrive. Someone will always arrive early!

The atmosphere that greets people when they arrive will set the tone for the entire experience. Your goal is to make them feel welcome and eager to participate. This will not happen if you are preoccupied or bustling about getting things in order when people arrive.

Step 10. Enjoy Your Group

You have done your homework. You have prepared yourself, your participants and your teaching space and are better prepared to assist your fellow youth development professionals in this particular content area than anyone else around. These are people who love kids and they will love what you have to offer. Have fun working and learning with them!

Lesson 18: Practicing Your Teaching

Purpose

To gain experience teaching the lessons in this curriculum.

Materials

- Sign up sheet
- Materials on materials list from each selected lesson

Setting

- Meeting room and/or computer lab

Time

- 15-20 minutes per presenter

Background

As a “Train the Trainer” curriculum, some thought and effort needs to be given to experience with the “training” aspect. Good trainers must practice their training and their delivery of the curriculum. This exercise allows future trainers to get some experience and practice in a safe environment of co-participants.

Procedure

Select 4-6 of the lessons from the training. The selected lessons should be ones that have been conducted during the training and ones that lend themselves to a short training lesson. Suggested lessons would be Learning Styles, Windows (3.1 or 95), Print Shop, Storybook Weaver, Human Computer, Webbing, Educational Technology Standards.

Make a sign up sheet with the lessons listed. The list should be made available about 24 hours before the teach back sessions occur. Have each participant sign up for one lesson. If there are more people than lessons available, have more than one person teach the same lesson.

Explain that the participant is to conduct a 12-15 minute lesson for the entire group, based on the lesson they signed up for. The lesson can be done exactly as written up, as originally conducted in the training, or of their own design. In cases where the original lesson is longer than the allotted 12-15 minutes, the participant will need to train the lesson to fit the allocated time. Lesson materials should be made available for those lessons that require additional t. Highlight that the purpose of the teach back session is to provide practice training time and that the lesson

A

PPENDIX I

The following pages contain reproducible copies
of the handouts and worksheets to use for your trainings.

Learning Styles

Interview Sheet #1

Interview #1:

(To be conducted by the person with the earlier birthday)

Begin your interview as follows:

“Imagine you are about to begin a new hobby or activity. For once, money and time will be no object. Try to answer based on what you would prefer to do without worrying about the details.”

1. What hobby or activity have you chosen to explore?
2. How will you get started in this new hobby? What help will you need?
3. As you pursue your hobby in greater depth, what will you do next?
4. What will encourage you to continue this hobby?
5. What problems do you anticipate as you pursue this hobby?
6. How will you overcome these difficulties?
7. Do you have any additional comments about pursuing a hobby? About the interview? About learning about your hobby and how you prefer to learn?

Adapted by Mary K. Munson, State 4-H Office, University of Illinois, from materials developed by Chere Coggins, University of Wisconsin.

Learning Styles

Interview Sheet #2

Interview #2:

(To be conducted by the person who has already been interviewed)

Begin your interview as follows:

“You have set a goal to learn some new knowledge or skill. You can choose any methods you would like to use to facilitate your learning without concern for cost, time or other limiting factors.”

1. What have you chosen to learn?
2. How will you go about learning in this area?
3. As you pursue your learning to greater depth, what will you need?
4. What will encourage you to continue to learn in this area?
5. What problems do you anticipate as you learn about this?
6. How will you overcome these difficulties?
7. Are there any key points we have not touched upon as you think about initiating and acquiring new knowledge or skills?
8. Do you have any additional comments about pursuing this learning project, about the interview, about learning and how you prefer to learn?

Adapted by Mary K. Munson, State 4-H Office, University of Illinois, from materials developed by Chere Coggins, University of Wisconsin.

Learning Style Inventory

To gain a better understanding of yourself as a learner, you need to evaluate the way you prefer to learn and to process information. By doing so, you will be able to develop strategies which will enhance your learning potential. The following evaluation is a short, quick way of assessing your learning style.

This 24-item survey is not timed. Answer each question as honestly as you can.

Instructions: Put an X in the appropriate box after each statement.

Question	Seldom	Sometimes	Often
1. Remember more about a subject through the lecture method with information, explanations and discussion.			
2. Prefer information to be presented with the use of visual aids.			
3. Like to write things down or to take notes for visual review.			
4. Prefer to make posters, physical models, actual models or actual practice through activities in class.			
5. Require explanations of diagrams, graphs or visual directions.			
6. Enjoy working with my hands or making things.			
7. Am skillful with and enjoy developing and making graphs and charts.			
8. Can tell if sounds match when presented with pairs of sounds.			
9. Remember best by writing things down several times.			
10. Can understand and follow directions on maps.			

Question	Seldom	Sometimes	Often
11. Do better at academic subjects by listening to lectures and tapes as opposed to reading a textbook.			
12. Play with coins or keys in pockets.			
13. Learn to spell better by repeating the words out loud than by writing the word on papers.			
14. Can better understand a news article by reading about it in the paper than by listening to the radio.			
15. Chew gum, smoke or snack during studies.			
16. Feel the best way to remember is to picture it in my head.			
17. Learn spelling by tracing the letters with my fingers.			
18. Would rather listen to a good lecture or speech than read about the same material in a textbook.			
19. Am good at working and solving jigsaw puzzles and mazes.			
20. Play with object in hands during learning period.			
21. Remember more by listening to the news on the radio than reading about it in the newspaper.			
22. Obtain information on an interesting subject by reading relevant materials.			
23. Feel very comfortable touching others, hugging, handshaking, etc.			
24. Follow oral directions better than written ones.			

Score Yourself

Directions: Place the point value on the line next to the corresponding question number. Add the points in each column to obtain the preference scores under each heading.

Often = 5 pts.

Sometimes = 3 pts.

Seldom = 1 pt.

VISUAL POINTS

2 _____

3 _____

7 _____

10 _____

14 _____

16 _____

19 _____

22 _____

visual pts

AUDITORY POINTS

1 _____

5 _____

8 _____

11 _____

13 _____

18 _____

21 _____

24 _____

auditory pts

TACTILE POINTS

4 _____

6 _____

9 _____

12 _____

15 _____

17 _____

20 _____

23 _____

tactile pts

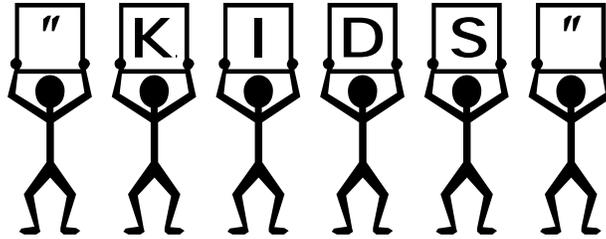
About the Three Styles

If you are an AUDITORY learner, you may wish to listen to tapes to learn. Tape lectures to help you fill in the gaps in your notes. Sit in the lecture hall or classroom in a place where you can hear well. After you have read something, summarize it and recite it aloud. Talk with someone about what you are learning.

If you are an VISUAL learner, then by all means be sure that you look at all the study materials. Use charts, maps, filmstrips, notes and flashcards. Practice visualizing or picturing words/concepts in your head. Write out everything for frequent and quick visual review. Reading to learn will work for you.

If you are a TACTILE learner, trace words as you are saying them. Use your computer to record important information (the keyboard is very tactile). Build models of concepts. Facts that must be learned should be written several times. Keep a supply of scratch paper for this purpose. Taking and keeping lecture notes will be very important. Make study sheets.

Working with



and Computers

Here are some challenges you may face when working with "kids" and computers:

Young people in your lab seem to know more than you about software.



Many young people have been exposed to computers for much of their lives and are very comfortable with them. Some have had extensive experience with computers.

How will you deal with that?

- Don't be intimidated.
- Learn from that young person.
Not only will you be learning something but that young person builds self-esteem by teaching you.
- Utilize those individuals with extensive knowledge as assistants in the lab.

Youth seem to think that the computer and software are much more interesting than you are.



Computers and software have an impressive appeal to young people. Software is designed to hold their attention. In fact, the good software may be more appealing than pizza!

How will you deal with that?

- Let the computer and software do the teaching. Have the young people work with software that will subtly teach the same lessons you would have taught.
- Design lessons or activities that maximize what the computer can teach and minimize what you have to teach. You'll all be a lot happier.
- If you do need their attention, have them turn their backs to the monitor, or say "Hands Up" and have them raise their hands off the mouse or keyboard. (This is a rule that you will want

to call when ground rules are set).

Young people in your lab always want to work in groups.



It's natural for young people to group together, especially 9- to 12- year-olds. This desire is strengthened when someone has a good, interesting game going.

How will you deal with that?

- For the most part, don't. The cross training that occurs when kids work in small groups is very valuable in the learning process. If the group gets too loud or disruptive, break them into smaller groups, have them work on different software or let them help different people.
- If some people are struggling with a piece of software or a problem, encourage them to work together to solve the problem. Use that as a way to develop group problem-solving skills.

Youth in your lab want you to tell them exactly what to do.



There are kids who constantly ask you to give them answers rather than try to problem-solve on their own. These requests take the form of asking for help.

How will you deal with that?

- Lead the kid through a process of discovering the answer him/herself. Think about how you would try to find an answer to something you don't know and use that process. Ask questions that help the young person find the answers.
- Refuse to "give" the answer. Help and support the problem-solving but don't "solve" the problem. Give feedback as the young person works through the process, to help clarify where he/she is going. Instill that excitement with exploration and discovery.
- Keep your hand off the mouse! As soon as you put your hand on the mouse, you have control. The person asking the question can no longer discover or explore. Also, when you have the mouse, the temptation is to quickly give the answer – often so fast that the kid still doesn't have a clue about how to answer the question, solve the problem or help him/herself.

It gets so noisy in the lab with everyone talking to each other.



At some points the lab will get noisy.
How will you deal with that?

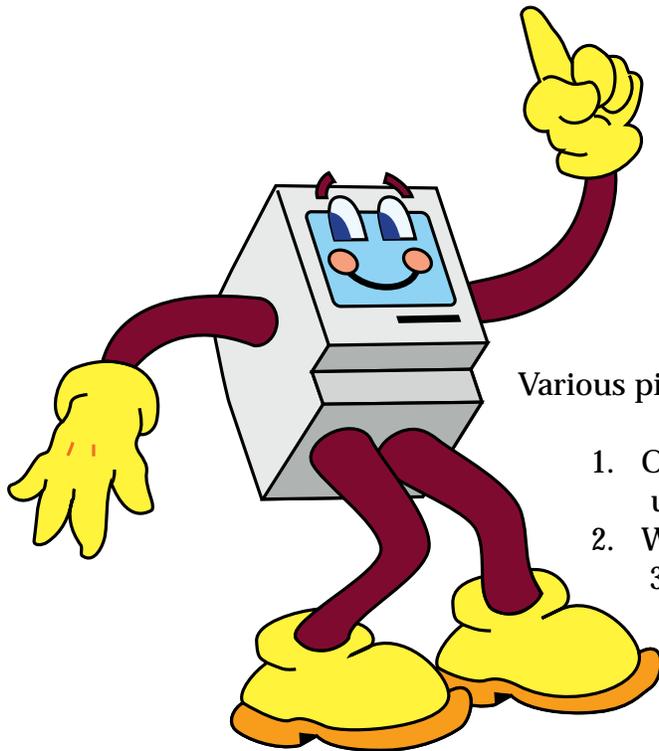
- Remember that the lab isn't a library. A certain amount of noise is to be expected as young people interact.
- If the noise is caused by the software, take out the speakers and use headphones.
- If the noise level disrupts those that are using the lab for studying, try setting up specific "quiet" hours. That doesn't restrict what software can be used, only the noise level in the lab. Vary those hours through the week so that a "studier" is not given only late or unpopular hours.

Through all the interactions in the lab, remember that you are trying to encourage development in the youth who are there. That development may take various forms from eye-hand coordination to problem-solving to leadership. Encourage your youth to explore and discover, and let the computer and software do the work.

The Human Computer

Build your “computer” in order. – All of these parts make up the CPU:

- | | |
|-----------------|---|
| 1. Case | 7. Video Card |
| 2. Processor | 8. Network Card |
| 3. Memory | 9. Sound Card* |
| 4. Hard Drive | 10. Modem |
| 5. Floppy Drive | 11. BIOS - helps all the pieces talk to the Processor |
| 6. CD-ROM Drive | |



Add these parts to build the computer:

1. Monitor
2. Keyboard
3. Mouse
4. Speakers*

Various pieces of software:

1. Operating System – used to help other software talk to the computer
2. Word Processing Software**
3. Presentation Software*
4. Data Software**
5. Spreadsheet Software**

Do something with the information

- | | |
|-----------------------|--|
| 1. Floppy Disk | 5. Printer Cable |
| 2. CD-ROM | 6. Network – to connect to other computers |
| 3. Printer | 7. E-Mail – notes of files to others |
| 4. Printer Cartridge* | |

Remember –

1. The Byte – without it we couldn't store or retrieve information*
2. The User – the real brains of the computer. Yourself.

The Human Computer

instructions:

If the group is small, certain parts (the ones with an *) can be removed without affecting the concept. You can also build the CPU and then replace all the parts with your CPU. You can build the rest of the computer then replace all the parts with a computer. Various pieces of software (the ones with an **) can be combined as Application Software. Use your imagination until the final product is reached.

Pieces and Parts List

BIOS – Basic Input/Output System. A chip inside your computer that gives information about your computer to the operating system.

Byte – The smallest unit of measure. Ex. Kilobytes, Megabytes and Gigabytes.

Case – The box that holds all the internal parts.

CD-ROM – Compact Disk - Read Only Memory. Storage medium that holds large amounts of data.

CD-ROM Drive – Device used for reading CD-ROM's.

CPU – Central Processing Unit. The collection of all the parts inside the case including the case.

Database – Software used to store and retrieve information in a structured manner.

E-Mail – Electronic Mail.

Floppy Diskette – Storage medium that holds small amounts of information. Secondary Storage.

Floppy Drive – Device for reading floppy disks.

Hard Drive – Large fixed storage medium located inside the case. Primary Storage.

Keyboard – The most prominent input device for the user.

Memory – Short term storage of data.

Pieces and Parts List continued

Modem – Used to connect PC to remote computer using phone lines.

Monitor – Device that displays a visual image.

Mouse – Pointing, input device.

Network – A system of connected computers and devices that promotes data and device sharing.

Network Card – An add-on card that allows a computer to communicate with other computers and devices on the network.

Operating System – Base piece of software that allows user applications to communicate with the hardware. Ex. Win 95, Win 3.1, MS-DOS, UNIX, Novell Netware and System 7.

Presentation Software – Software used to create slide shows.
Ex. Powerpoint or Presentations.

Printer – Output device that makes a hard copy of your information.

Printer Cable – Connects PC to printer

Printer Cartridge – That part that holds the ink or toner for the printer.

Sound Card – Interprets the information into an audible sound.

Speakers – They amplify sound.

Spreadsheet – Software setup in a grid format primarily used to manipulate numbers.

User – That's you dummy.

Video Card – Interprets the information into a visual image.

Word Processing – Software used for creating and editing documents.
Ex. Microsoft Word 97 or WordPerfect 6 for Windows.

Computer Language Matching Game

Place the number next to the correct response.

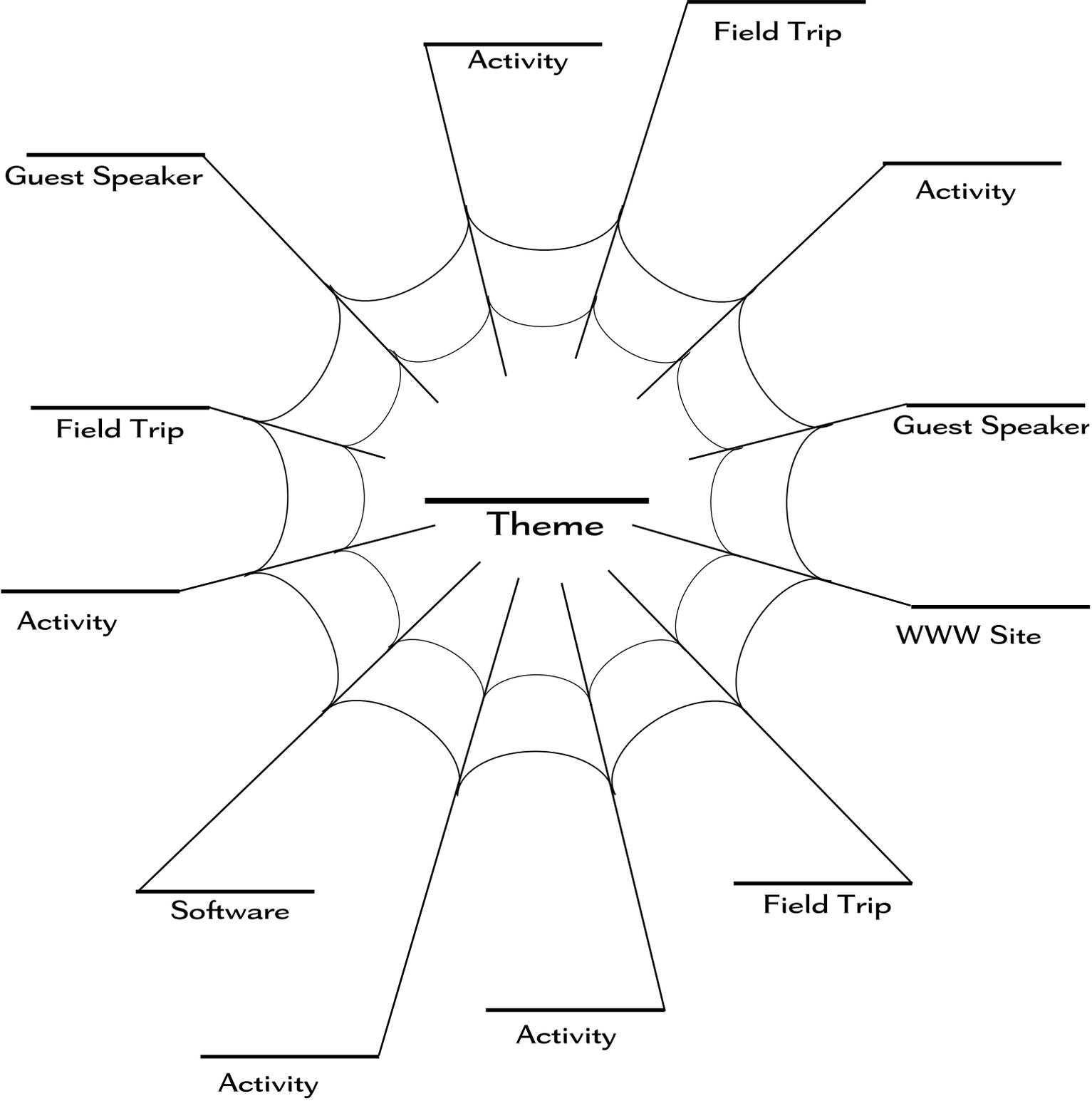
- | | |
|---|--|
| <input type="radio"/> 1. Speakers | ___ The box that holds all the internal parts. |
| <input type="radio"/> 2. BIOS | ___ Device used for reading CD-ROM's. |
| <input type="radio"/> 3. Network Card | ___ Electronic Mail. |
| <input type="radio"/> 4. Case | ___ An Add-on card that allows a computer to communicate with other computers and devices on the network. |
| <input type="radio"/> 5. CD-ROM | ___ A system of connected computers and devices that promotes data and device sharing. |
| <input type="radio"/> 6. Operating System | ___ Basic Input/Output System. A chip inside your computer that gives information about your computer to the operating system. |
| <input type="radio"/> 7. CD-ROM Drive | ___ Short term storage of data. Usually expressed in Bytes. |
| <input type="radio"/> 8. Processor | ___ Central Processing Unit. The collection of all the parts inside the case including the case. |
| <input type="radio"/> 9. CPU | ___ Device that displays a visual image. |
| <input type="radio"/> 10. Motherboard | ___ The most prominent input device for the user. |
| <input type="radio"/> 11. Database | ___ The main board in the computer where all internal components attach. |
| <input type="radio"/> 12. E-Mail | ___ Device for reading floppy disks. |
| <input type="radio"/> 13. Floppy Disk | ___ Storage medium that holds small amounts of information. Secondary Storage. |
| <input type="radio"/> 14. Spreadsheet | ___ Software used to store and retrieve information in a structured manner. |



15. Printer Cartridge	___ Base piece of software that allows user applications to communicate with the hardware. Ex. Win 95, Win 3.1, DOS, UNIX, Novell Netware and System 7.
16. Floppy Drive	___ Large fixed storage medium located inside the case. Primary Storage.
17. Printer Cable	___ Pointing device.
18. Hard Drive	___ Used to connect PC to remote computer using phone lines.
19. Word Processing	___ Software used to create slide shows. Ex. Powerpoint or Presentations.
20. Printer	___ Output device that makes a hard copy of your information.
21. Keyboard	___ Connects PC to printer.
22. Memory	___ Compact Disk - Read Only Memory. Storage medium that holds large amounts of data.
23. Modem	___ The part that holds the ink or toner for the printer.
24. Monitor	___ Brains of the computer. Can be a Pentium, 486, etc...
25. Video Card	___ Interprets the information into an audible sound.
26. Mouse	___ They amplify sound.
27. User	___ Software setup in a grid format primarily used to manipulate numbers.
28. Network	___ Interprets the information into a visual image.
29. Sound Card	___ The real brains of the computer. Yourself!
30. Presentation Software	___ Software used for creating and editing documents. Ex. Microsoft Word or WordPerfect.

WEBBING

Select a central theme and then fill in the blanks of possible activities, field trips, guest speakers, computer software, WWWsites that could be associated with this theme.



DELIVERY MODES

Examples of *TIME FRAME* Delivery Modes:

Day Camp – Participants are in the program for a specified number of hours each day for a short amount of time, such as one week.

Resident Camp – Similar to day camp except that participants stay overnight at the facility. Program elements may continue into the night.

“Lock-In” – Participants are required to stay through the whole program. Usually offered as an overnight experience designed to provide activities throughout the night.

Short Term (few days or weeks) – Program runs for a short duration on a periodic basis. An example would be a program that occurs on every Thursday at 2:30 - 3:30 for the months of May and June.

Long Term (many weeks or months) – Similar to short term only over a longer period of time, usually many months.

Examples of *PRESENTATION MANNER* Delivery Modes:

Individual – A single participant is involved in a program working alone with some guidance from a leader.

Informal Group – Participants may or may not be the same from session to session.

Formal Group – Participants are enrolled and the group remains constant through the duration of the program.

Club – Similar to formal group but with rules and norms agreed upon by club members. Activities include those which are related to maintaining the club structure.

Date _____

Theme _____

Half Day, One Week Camp

Time	Monday	Tuesday	Wednesday	Thursday	Friday
8:00	Registration	Warm up Game/ Review of Previous Day	Field Trip to Airport/ Guest Speaker - Pilot	Warm Up Game/ Review of Previous Day	Warm Up Game/ Review of Previous Day
8:30	Introductions/ Ground Rules	Guest Speaker/ Aero Engineer	or Air Traffic Controller	Build Balsa Plane	Visit National Air & Space Museum on the WWW
9:00	Icebreaker Game Name Toss	Aeronautical Experiment Activities		continued	Scavenger Hunt on NASM web site
9:30	Rules of the Lab/ Basic Computer Operation	continued		Continue on Flight Simulator Software	Flight Simulator Software
10:00	Break/Snack	Break/Snack		Break/Snack	Break/Snack
10:30	Paper Airplanes Software - Hands on, including	Paper Airplane Flying Contests		Continue on Flight Simulator Software	Flight Simulator Software
11:00	Making Planes by Instructions	Intro Flight Simulator Software		Test Flying Balsa Planes	Flying Contest
11:30	Test Flights	continued		Flying Contest	Distribution of Flying Certificates
12:00	Wrap Up/ Clean up	Wrap Up/ Clean up	Wrap Up/ Clean up	Wrap Up/ Clean up	Wrap Up/ Clean up

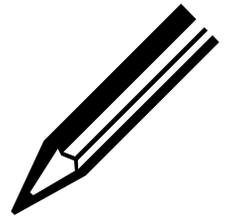
handout

Half Day, One Week Camp

Date _____
Theme _____

Time	Monday	Tuesday	Wednesday	Thursday	Friday
8:00					
8:30					
9:00					
9:30					
10:00					
10:30					
11:00					
11:30					
12:00					

Program Worksheet



Program title

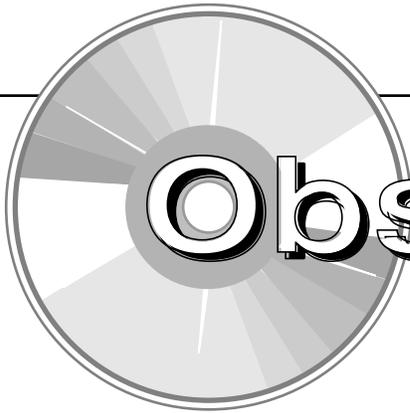
Objective(s)

Service area(s)

Delivery mode (Include intended time frames)

Specific activities that will be part of the program

Other considerations



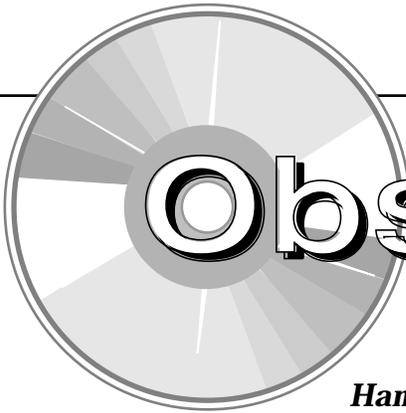
Observations

- How do the youth users work? Alone? In pairs?
In small groups?

- What software are they using? Does it vary by
whether they are working alone or in groups?

- How long do users stay with one software title?

- Is there "peer assistance" or does help come solely
from the lab instructor?



Observations

Hands On

(If you decide to work with the youth, consider these things)

- Are adult users treated as peers or as adults?

- Do the youth users more readily accept help from a peer or an adult?

- Do you feel the need to be an "expert" with all the answers?

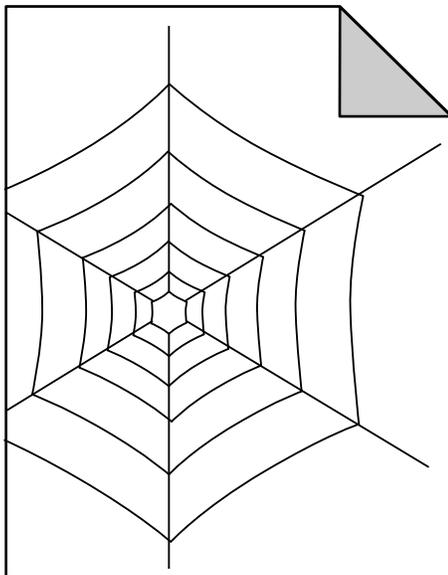
- Are there times when the youth users know more than you do?

- Is it easy or difficult to accept help from one of the youths?

BASIC WEB PAGE DESIGN

Using an HTML Editor

An HTML (hypertext markup language) editor will help you to design web pages with little or no knowledge of HTML code. A variety of editors can be purchased or downloaded as freeware or shareware from the Internet. Although many editors are made so that you can design web pages without having to know HTML, it is helpful to know the basics so that you can diagnose problems or look at a web page you like and see what they have done. There are books and web sites that can help you learn more about HTML. Online tutorials and information can be found at-
<http://northshore.net/%7Escma/tutor>
 -Netscape's web site at
<http://home.netscape.com/webbuilder/index.html>
 and-
<http://www.hotwired.com/webmonkey/teachingtool/> .



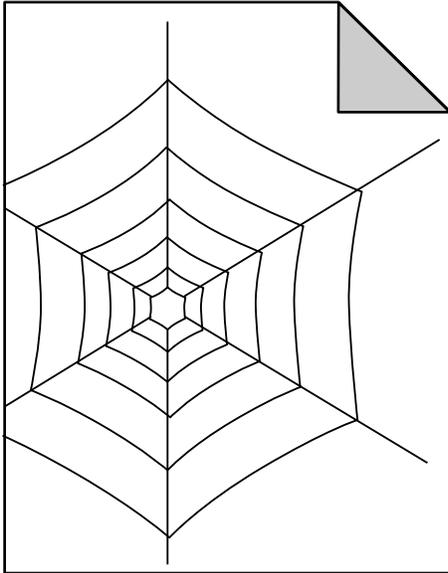
An HTML editor comes as part of Netscape Communicator (4.x). Communicator can be downloaded free from the netscape web site for Windows 3.x, Windows 95/98 or Macintosh. In Netscape browser, click the "Software" button (Netscape 2 or 3) or "guide" icon (4.x) and look for "download" links.

Netscape Communicator (4.x) is the latest version of Netscape Internet tools. It includes the Netscape browser, Composer HTML editor, email software and more. [Note: If you will be using Netscape on a multimedia computer with enough hard disk space, you can select the version with "components or plug-ins." These are small applications-"applets"-that unlock special effects in web sites, such as music, sound-effects, video and interactivity. If you choose not to add the plug-ins, you will be prompted when you try to access a web page that requires a particular

plug-in.] When you download Netscape, you will need to select the version made for your operating system.

Download the file to a location on your hard drive (suggest c:/temp). Close any running programs, then use FILE/RUN or START/RUN or use Windows Explorer or file manager to locate and double-click on the downloaded file. Follow the installation prompts. You will need about 15 Mb of disk space.

To start the editor, start Netscape and click FILE, NEW, BLANK PAGE.



Web Design Tips

Before you create your pages, you need to plan your site. What do you include? How should it be organized? Who is your audience and what information do they need and want? Use 3X5 cards to help you organize your pages and content and layout.

Keys to a successful site:

1. Your site needs to be easy to use and navigate. Put your logo or identity mark on every page-let people know they are in your site. Include links on every page to your home page and other relevant pages in your site. Make it easy for people to move around and find what they need with only a few clicks.
2. Have a clear message-Who am I? Why should people be interested? Do your research and planning for your intended primary audience.
3. Make it visually appealing. Don't overdo it with tricks and effects-many soon get tedious.
4. Be informative. Remember your primary audience, but understand that other visitors may not know about you. Don't underestimate your audience either. Plan to change content to keep them coming back. Use your web site as an information tool, not just a sign that says "Here we are on the web!"
5. Put important information at the top of the page so it can be seen when the page loads. Remember that visitors may have displays at a different resolution than yours (640x480, 800x600, 1024x720, etc), so what you see may not be what they see. You want a viewer to see enough when the page loads to want to see more.
6. Avoid long or large pages. It is better to have several small pages than on large on (people hate to scroll). If you must use a long page, include navigation links and targets withing the page. Avoid using a large graphic or too many graphics that can make a page slow to load using slower modems (total content of a page should be 40K-60K). If your page takes a long time to load, but you can't bear to remove graphics or content, make a link to another "text-only" version of the page for those who don't like to wait.

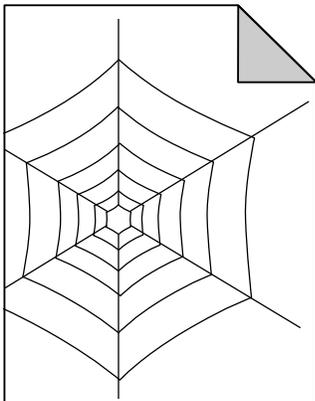
Elements of a Web Page

Text Your editor will let you select fonts, text colors and font sizes like a word processor.

Graphics: Currently, you can only use .JPG or .GIF graphics on a web page. Generally, .GIF is used for clipart and .JPG for photographs. If you have other types of graphics that you want to use (such as .PCX, .TIF, .WPG), you will need to convert them. Netscape can convert some formats when you use the editor to place an image on the page. For others, you will need to use a graphics program (like Corel Paint that came with your scanner) to save a graphic in the desired format. You may not be able to convert some less common file formats (like Wordperfect .WPG), depending on the capabilities of your software. You can find many collections of clipart, backgrounds and animated graphics (called animated GIF's) in the Internet. Use a search engine to find these sites. To save clipart (Windows 95), right-click on the clipart and select Save Image As. Always select clipart that is labeled as "public domain," which means that you can use it and modify it as you like. Some web sites with clipart list restrictions for use of content. Remember, all content on the Internet is considered copyrighted unless it is identified otherwise.

Fonts: Netscape Composer allows you to use fonts available on your computer. However, in order to view a particular font, it must also be available on the viewer's computer—otherwise, a common alternate font (like Arial) will be substituted. If you use unusual fonts on your web page, they will not show on a viewer's page (unless they happen to have that font). You can change the size of your fonts and choose to make the text in most fonts old, underlined and italics. If you have something like a page title that you want in a special font, it is best to use your graphics software to make it a graphic, which does not depend on the fonts on a viewer's computer.

Links: You can select a word, phrase or graphic to be a clickable link to another web page or another location within a web page. Highlight what you want to be the link, click the Link icon, then type in the URL to the web page the link will go to in the "Link to" field. It is



recommended that you use the full URL (<http://www.sample.edu/index.htm>). If desired, you can type a word or phrase in the "Link Source" field that will display when the viewer's cursor is placed over the link. To link to a specific location within the same page or another page, place your cursor at the destination location for the link, then click the Target Icon (also known as an Anchor) and give it a keyword name. Then highlight the text or graphic desired and click the link icon. For the URL, type the URL followed by a pound sign and the keyword name of your target/anchor (e.g. <http://www.sample.edu/index.htm#example>). The keyword name must match exactly in target name and URL-including case.

To make a graphic link, double-click on the graphic to open the graphics properties. Click the "Link" tab and type in the URL. netscape will automatically put a blue border around the graphic to identify it as a link. You don't like the border, click the "Image" tab and set "Solid Border" to zero pixels. To display a work or phrase when the viewer's cursor passes over the linked graphic, click the Image tab and the "Alt. Text" button, then type the desired word/phrase in the field. If you are linking to someone else's web site, check the link regularly to make sure it still works.

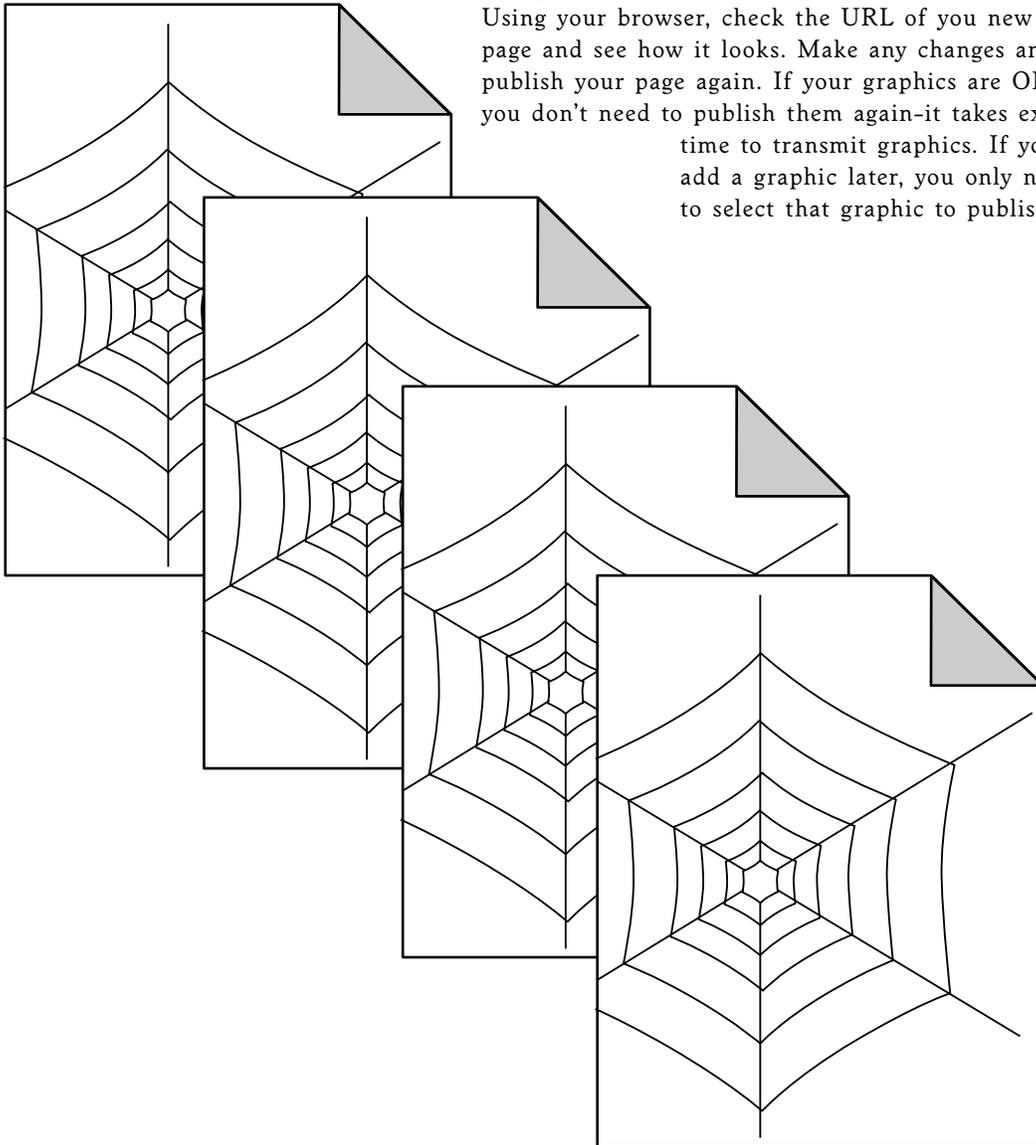
Email Links: You can create a special kind of link that will open an email document to send, if the viewer's browser has email capabilities set. (In Communicator-Click Communicator/Messenger Mailbox. When Messenger email starts, select Edit/Preferences/Mail & Groups. You will need to click each of the items listed under Mail & Groups and type in the information about your email and email server.) To create the email link, highlight the desired text/graphic and enter the Link as "mailto:*email address*" with now space (e.g. <mailto:joe@anymail.com>). When a viewer clicks the link, their browser's email software will start, and the viewer can send a message to the the address in the link.

Check your finished product: To save your page, click the Save icon. After you've saved your page, click "Preview" to see what your page looks like in the browser. Try to look at your completed pages using several different computers, monitors and browsers if possible. The look of your pages may vary because of any of these, and this may require you to make changes to your designs. You can not design your pages to look the same for everyone, but you want to do the best you can under a variety of variables.

Publishing Your Web Pages

Once your web pages are done, you need to put them on a server for others to see. Check with you DOIM or Internet Services Provider about web server space. They will give you a URL, an ID (user name) and a password to send your pages to the server. To send your pages to the server, click the Publish icon. You will need to give the file name (you can us the current file name or give it another one of eight characters of less-filename.htm), a title, the location (server address) and select the graphics on the page to publish (default is All, which you need to do the first time you send a page to get the graphics on the host server). Complete the necessary

information and click "OK." If all goes well, you will get a confirmation of the successful transfer. Using your browser, check the URL of you new page and see how it looks. Make any changes and publish your page again. If your graphics are OK, you don't need to publish them again-it takes extra time to transmit graphics. If you add a graphic later, you only need to select that graphic to publish.



Using Netscape HTML Editor



These are the Icons and the commonly used features and commands of the Composer Editor.

Composition Toolbar:

- New:** Start a new blank page or template page or open an HTML file saved on your computer.
{Menu: FILE/NEW for a new page or FILE/OPEN to opwn HTML file}
- Open:** Open an HTML file saved on your computer
{Menu: FILE/OPEN}
- Save:** Save file on your computer.
{Menu: FILE/SAVE of SAVE AS}
- Publish:** Transmit your web page to the web server to be viewed by others.
{Menu: FILE/PUBLISH}
- Preview:** View your page in Navigator (must save your page first).
- Cut:** Remove highlighted text and or graphics (click and drag) and save to Clipboard.
{Menu: EDIT/CUT}
- Copy:** Copy highlighted text and or graphics (click and drag) and save to Clipboard.
{Menu: EDIT/COPY}
- Paste:** Paste text and/or graphic from Clipboard (after a Cut or Copy) to your page.
{Menu: EDIT/PASTE}
- Print:** Print your web page (as it looks in Navigator) to your printer.
{Menu: FILE/PRINT}
- Find:** Find a word or phrase in your page.
{Menu: EDIT/FIND IN PAGE}
- Link:** Make a highlighted text into a link to another web page.
{Menu: INSERT/LINK}
- Target:** Create a place within a web page as a destination for a link (anypage.htm#anchor).
{Menu: INSERT/TARGET}
- Image:** Place a .JPG or .GIF image on a page.
{Menu: INSERT/IMAGE}
- H-Line:** Create a horizontal rule line across the page. You can designate how long and wide the line is. {Menu: INSERT/HORIZONTAL LINE}

Using Netscape HTML Editor



Composition Toolbar:

- Table:** Create a table. {Menu: INSERT/TABLE} You can set the following:
- Number of rows and columns
 - Table Alignment (whether the table is left center or right justified on the page)
 - Include Caption (creates a caption area above or below the table).
 - Border Line Width (Thickness of table border—uncheck the box or set to “0” for no border)
 - Cell Padding (empty space between cell walls and contents)
 - Cell Spacing (Thickness of cell walls)
 - Table Width/Table Minimum Height (in % of page or pixels)
 - Table Background-Use Color (click in the gray rectangle and select a background color for the cells in the table)
 - Use Image (use a .GIF or .JPG image as the background of each cell—most browsers are not able to view table background images)
 - Leave Image at Original Location (only under rare circumstances will you check this)

Once these basics are set, you can change them. Right click anywhere inside a table {or click FORMAT/TABLE PROPERTIES with your cursor in a table} to edit table properties:

- Table: edit settings as described above.
- Row: edit settings for a row of cells—position of contents of the cells in the row background color/images.
- Cell: edit settings for individual cell—position of contents of the cell, background color/images. You can make a cell cover more than one column or row. When you do this, displaced cells are pushed aside. Right-click inside each displaced cell and select DELETE/CELL to remove these extra cells.

Formatting Toolbar:

Paragraph/Heading Style: Change text style, including “List Item” to create bullet or numbered statements.

Font: Select Font as available on your computer—must be available on the viewers computer.

Font Size: Select or change size of font (highlight desired text to change color).

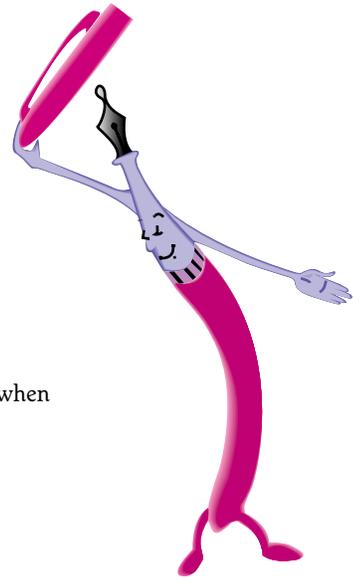
Text Color: Select or change color of font (highlight desired text to change color).

A's: Select or change font attributes: Bold, Italic, Underline and Remove All Settings (highlight desired text then click icon to change attribute).

Bullets: Change to bulleted list. (To return to normal, select “Normal” in the Paragraph/Heading Style).

Numbered lines: Change to numbered list item—# sign will take place of numbers in Composer, but will be visible numbers in Navigator (to return to normal style, select “normal” in the Paragraph/Heading Style).

Using Netscape HTML Editor



Formatting Toolbar:

Decrease and Increase Indent: To change indent of paragraph of text. To reverse indent when done, must use "decrease indent."

Alignment: Left, center or right justify content of a line.

Additional Menu Commands:

FILE: Send Page - Open email Messenger and send a page URL to someone
Browse Page - view page in Navigator
Page Setup - select page settings for printing
Print Preview - view what printed page looks like
Close - close page
Exit - exit Communicator

EDIT: Undo - reverse last action
Delete Table - delete part of a table or the whole table where the crsor is located
Select All/Select Table - highlights all elements in a page/table
Serach Directory - search selected online directory for phone numbers, email addresses, etc.
HTML Source - edit HTML source code
Preferences - set Communicator preferences

VIEW: Hide or Show Toolbars, Decrease or Increase Font size on the viewed page
Relode - reload a page from its server after STOP
Show Images - turn off to load pages faster - but you will not see any graphics
Refresh - reloads from your comuter's temorary storage not from the page's server
Stop Animations - stops animated .GIF's to load pages faster
Page Source - view HTML code
Page Information - tells about the page

GO: Move forward or back one page, or go to a page visited earlier in the session.

COMMUNICATOR: Use the various components of Communicator - browser, email, HTML editor, Email Address Book, etc.
Bookmarks - Also click Bookmark Icon - ADD the URL of the current page for future reference or click on a listing to go to that page
History - lists all web pages visited recently

HELP: Use Communicator's Help features

Ten Steps for Effective Training

Step 1. Obtain Administrative Approval



Upon returning to your installation, schedule a time to meet with the appropriate administrator to brief over your training here and to secure **enthusiastic** approval to conduct the training on your installation. Since your attendance at this workshop was based upon your returning to provide training, this should not be difficult. Make a copy of the Overview of Training page in the appendix of this handbook to give to this administrator to explain the objectives of your training.

Step 2. Identify Your Audience

With your administrator, determine who should attend this training and how they will be recruited. You will need to decide whether attendance will be voluntary or mandatory. In either case, it is important that participants attend all sessions. Discuss how enrollment will be handled with installation staff.

Step 3. Determine the Time Frame

The time needed to cover these lessons is about 16 hours. This may vary some with the size and experience of your participants, but planning for 16 hours gives you a comfortable framework in which to work. It is unlikely that your staff will have 16 hours in a single block of time to give to training. This means that you may well have to build a schedule for your training that breaks the 16 hours into smaller segments to be delivered over a period of several days or weeks. The order of the lessons in the handbook has a purpose. Your training should flow well if you keep this order as you break down the workshop.

Try to offer the lessons on **Webbing and Creating an Integrated Program** on the same day. They are designed to support each other.

Step 4. Secure Classroom – (computer lab)

A key component for success in training is the physical environment in which you work. This training requires the use of a computer lab and, due to that fact, you will likely be limited in the options you have for space. Ideally, you will have one person to a computer station and clear sight lines from each station to the projection screen and/or space from which you will present. There will also be ample room for you to move about the room without bumping into anyone while they are working on their computers. It will be important that the group hear you easily. If the room is very crowded or is unusually large, you will need a cordless mike. Some settings have mikes and some do not. Check this need when you are securing space to teach.

Good light and moderate temperature are important as well. Do what you can to accommodate these environmental needs, but do not become overly stressed if some can't be met in the computer lab space to which you have access.

Step 5. Enroll Participants

Make a packet to give to staff before the training. These packets can be used with staff you are trying to recruit OR with staff who have been designated and may need to feel some “buy-in” since they did not self-select to attend. People want to know **what** they will be learning, **where** the training will be held, **when** it will held and **how** much time it will take. Use the Overview of Training and Objectives pages in the appendix of this handbook to provide the “what” answer. The answer to “when” and “how long” comes from the training schedule you built with your administrators’ approval. You can do something creative to tell “where” the training will be. When needed, some advice on attire will be appreciated. This packet will take very little of your time to prepare but will save a great deal of your time in phone calls before the training and in creating a trusting learning environment once they arrive.

As you accumulate the names of participants, make a class roster to use as a sign-in attendance sheet at each class session. You will also want to make name tags for all participants as they enroll.

Step 6. Gather Materials and Supplies

Critical to good training is having all of the equipment and supplies you will need. One of the most stressful situations in training is discovering that a necessary teaching tool is missing minutes before training begins. While the missing tool can often be overcome, the stress in not having it will take its toll on your ability to attend to participant needs as you teach.

Plan to gather the materials you will need at least **a week** before you are scheduled to train. Gather the materials for the complete (16 hour) training. Do not wait until the night before the training. Invariably, there will be some supply element that you will not be able to find, buy, or reproduce at the last minute.

Use the Materials List found in the appendix of this handbook to prepare for your training.

TIP: An easy way to organize your training supplies and materials is to put them in folders within expandable files and store the whole collection in a box labeled on every side **COMPUTER LAB TRAINING**. Label the expandable folders by the training sessions you will be delivering – Day 1, Day 2, Day 3, etc. Label the file folders with the name of the lesson and the contents of the file folder, i.e., Lesson 1 – Lesson Plans, Lesson 1 – Interview Sheets, Lesson 2 – Learning Style Inventory, Lesson 2 – colored half-sheets, etc. You will probably have room in this box for the markers, masking tape and other small supplies as well. After you have completed a training, replenish your box so that it is ready to use the next time you train and store it where you can find it easily.

Step 7. Review Teaching Materials – Practice

No matter how well you know your material, always review and practice the lesson you will be presenting the night before. Use a highlighter to help you catch major points at a glance, or prepare an outline of the major points you want to make. Know your material so well

that you will be able to maintain eye contact with your group as you teach. By observing your group as you teach, you will get nonverbal cues that will let you know when you need to take another approach to the information. Watch for quizzical expressions that tell you they “aren’t getting it” or restless behavior that could mean they “got it” a long time ago or that they have given up.

Step 8. Prepare the Training Room

Several days before the training you will need to be sure that the computers are configured appropriately and that the software you plan to use is installed. On the day of the training, arrive well ahead of the scheduled time to start. Place the handouts, materials and supplies you need that day on an easily accessible table near your primary training station. Set up a table near the door with the **check in roster** and **name tags**--a **welcome sign** is a nice touch here. Adjust the lighting and temperature of the room when possible.

Step 9. Greet Participants

Complete all of your room preparations at least a half hour before training is scheduled to start so that you are free to greet people as they arrive. Someone will always arrive early!

The atmosphere that greets people when they arrive will set the tone for the entire experience. Your goal is to make them feel welcome and eager to participate. This will not happen if you are preoccupied or bustling about getting things in order when people arrive.

Step 10. Enjoy Your Group

You have done your homework. You have prepared yourself, your participants and your teaching space and are better prepared to assist your fellow youth development professionals in this particular content area than anyone else around. These are people who love kids and they will love what you have to offer. Have fun working and learning with them!

Step 1.

Obtain
Administrative
Approval



Step 2.

Identify Your
Audience



Step 3.

Determine the
Time Frame



Step 4.

Secure Classroom
(Computer Lab)



Step 5.

Enroll Participants



Step 6.

Gather Materials
and Supplies



Step 7.

Review Teaching
Materials -
Practice



Step 8.

Prepare the
Training Room



Step 9.

Greet Participants



Step 10.

Enjoy Your Group



A

PPENDIX II

Examples of Integrated Programs

Appendix II: Example of Integrated Programs

Four Part Lesson on Workforce Preparation

Purpose

To use technology to supplement and enhance learning experiences in Workforce Prep.

Materials

Computers with CD-ROM and Internet access.

Dream Catchers, Developing Career & Educational Awareness in the Intermediate Grades By Norene Lindsay

Pathfinder, Developing Career & Educational Awareness in the Intermediate Grades By Norene Lindsay

Broader Horizons Career Education Program - Boys & Girls Clubs of America

Job Search Club Program - Boys & Girls Clubs of America

4-H Learn & Earn for Fun & Profit - Maryland 4-H

Hot Dog Stand - Sunburst (CD-ROM computer simulation for running a small business)

Multimedia Career Center - Cambridge Educational (computer CD-ROM set for career analysis, exploration and planning.)

Background

Workforce Preparation is an important initiative within Youth Development programs. The wealth of computer programs and Internet sites devoted to jobs and careers make workforce preparation an excellent opportunity for integrating technology. The following outline will help you to identify and utilize the resources you need to implement a quality workforce preparation program.

Internet sites are provided as an educational resource. Their use does not represent an endorsement by the US Army, CFSC, US Department of Agriculture - CSREES or 4-H.

Part One

Defining Career Interest

The first step in career exploration is to find a career area of interest. To do this, you need to assess yourself. What kind of tasks do you like? What kinds of knowledge and skills do you have that relate to potential careers? What type of work environment do you prefer?

Once you've taken some time to assess yourself, you can examine careers that could be right for you.

Printed Materials:

Dream Catchers - Part 2 & 3
Pathfinder - Part 1 & 2

Computer Software:

Multi-media Career Center - Career Assessment and Career Analysis sections

Notes

Multi-media Career Center – Career Planning section
Internet Sites:

College Search Tools: Find out about colleges, universities and other institutions that can give you the education that you need for your occupation.

College Board: <http://cbweb1.collegeboard.org/csearch/>

College Edge: <http://www.collegeedge.com/Default.asp>

American Learning Exchange list of Learning Services:

http://www.alx.org/get_willner.asp?pageno=l6&usertype=developer

Part Four *Job Readiness*

Although you've been exploring occupations as possible careers in the future, you may also be looking for a job after school or over the summer. Here are some resources that can prepare you for the world of work now, as well as in the future.

Printed Materials:

4-H Learn and Earn for Fun and Profit: Become a young entrepreneur. Learn how to run your own business enterprise.

Job Search Club Program – Boys and Girls Clubs of America: Learn about looking for a job, conducting an interview, writing your resume, completing a job application and being successful on the job.

Computer Software:

The Hot Dog Stand computer software: Learn about business by running your own hot dog stand on the computer.

Resume Writing Software: There are a number of software products that can help you to create your resume and cover letter.

Internet Sites:

Please note: Do not allow youth to submit personal information online through a resume service.

I N T E R N A T I O N A L E D U C A T I O N A L T E C H N O L O G Y S T A N D A R D S

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